

# **Owner's Manual** Original Instructions

Split Air Conditioner

Thank you for choosing our product. Please read this Owner's Manual carefully before operation and retain it for future reference.

NOTE: Actual product may be different from graphics, please refer to actual products.

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# Contents

Outdoor Installation	01
Ceiling Cassette Installation	20
Floor Ceiling Installation	63



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Split Air Conditioner

# CONTENTS

Safety precautions	01
Parts name	05
Installation notice	06
Installation of outdoor unit	08
Test and operation	10
Configuration of connection pipe	11

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NOTE:

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## Explanation of Symbols



This symbol indicates the possibility of death or serious injury.

This symbol indicates the possibility of injury or damage to property.



Indicates important but not hazard-related information, used to indicate risk of property damage.

## Exception Clauses

Manufacturer will bear no responsibilities when personal injury or property loss is caused by the following reasons.

- 1. Damage the product due to improper use or misuse of the product;
- 2. Alter, change, maintain or use the product with other equipment without abiding by the instruction manual of manufacturer;
- 3. After verification, the defect of product is directly caused by corrosive gas;
- 4. After verification, the defects are due to improper operation during transportation of product;
- 5. Operate, repair, maintain the unit without abiding by instruction manual or related regulations;
- 6. After verification, the problem or dispute is caused by the quality specification or performance of parts and components that produced by other manufacturers;
- 7. The damage is caused by natural calamities, bad using environment or force majeure.

If it needs to install, move or maintain the air conditioner, please contact dealer or local service center to conduct it at first. Air conditioner must be installed, moved or maintained by appointed unit. Otherwise, it may cause serious damage or personal injury or death.

When refrigerant leaks or requires discharge during installation, maintenance, or disassembly, it should be handled by certified professionals or otherwise in compliance with local laws and regulations.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

## FCC WARNING

WARNING: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## FCC STATEMENT

This device complies with Part 15 of the FCC Rules.Operation is subject to the following two conditions :

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# IC STATEMENT

This device complies with Industry Canada licenceexempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

## **IC STATEMENT**

This equipment complies with FCC's and IC's RF radiation exposure limits set forth for an uncontrolled environment. The antenna(s) used for this transmitter must be installed and operated to provide a separation distance of at least 20 cm from all persons and must not be collocated or operating in conjunction with any other antenna or transmitter. Installers must ensure that 20cm separation distance will be maintained between the device (excluding its handset) and users.

Cet appareil est conforme aux limites d'exposition au rayonnement RF stipulées par la FCC et l'IC pour une utilisation dans un environnement non contrôlé. Les antennes utilisées pour cet émetteur doivent être installées et doivent fonctionner à au moins 20 cm de distance des utilisateurs et ne doivent pas être placées près d'autres antennes ou émetteurs ou fonctionner avec ceux-ci. Les installateurs doivent s'assurer qu'une distance de 20 cm sépare l'appareil (à l'exception du combiné) des utilisateurs.

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# Installation

- Installation or maintenance must be performed by qualified professionals.
- The appliance shall be installed in accordance with national wiring regulations.
- According to the local safety regulations, use qualified power supply circuit and circuit breaker.
- All wires of indoor unit and outdoor unit should be connected by a professional.
- Be sure to cut off the power supply before proceeding any work related to electricity and safety.
- Make sure the power supp-
- ly matches with the requirement of air conditioner.
- Unstable power supply or incorrect wiring may result in electric shock, fire hazard or malfunction. Please install proper power supply cables before using the air conditioner.

The grounding resistance

should comply with national electric safety regulations.

- Air Conditioner should be properly grounded. Incorrect grounding may cause electric shock.
- Do not put through the power before finishing installation.
- Do install the circuit breaker. If not, it may cause malfunction.
- An all-pole disconnection switch having a contact separation of at least 3mm in all poles should be connected in fixed wiring.
- Circuit breaker should be included magnet buckle and heating buckle function. It can protect the overload and circuit-short.
- Installation must be performed in accordance with the requirement of NEC and CEC by authorized personnel only.



# Installation

- Instructions for installation and use of this product are provided by the manufacturer.
- Select a location which is out of reach for children and far away from animals or plants. If it is unavoidable, please add the fence for safety purpose.
- The indoor unit should be installed close to the wall.
- Don't use unqualified power cord.
- If the length of power connection wire is insufficient, please contact the supplier for a new one.
- The appliance must be positioned so that the plug is accessible.

For the air conditioner with

 plug, the plug should be reachable after finishing installation.

For the air conditioner with-

 out plug, a circuit breaker must be installed in the line.

- The yellow-green wire in air conditioner is grounding wire, which can't be used for other purposes.
- The air conditioner is the first class electric appliance. It must be properly grounder with specialized grounding device by a professional. Please make sure it is always grounded effectively, otherwise it may cause electric shock.
- The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.

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# Operation and Maintenance

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- If the supply cord is damag-
- ed, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not connect air condi-• tioner to multi-purpose soc-

ket. Otherwise, it may cause fire hazard.

- Do disconnect power supply when cleaning air conditioner. Otherwise, it may cause electric shock.
- Do not wash the air conditioner with water to avoid electric shock.
- Do not spray water on indoor unit. It may cause electric shock or malfunction.
- Do not repair air conditioner by yourself. It may cause electric shock or damage.
   Please contact dealer when you need to repair air conditioner.
- After removing the filter, do not touch fins to avoid injury.

Do not extend fingers or

objects into air inlet or air outlet. It may cause personal injury or damage.



### Parts name



• Actual product may be different from above graphics, please refer to actual product.

## Installation notice



# Safety precautions for installing and relocating the unit

To ensure safety, please be mindful of the following precautions.

#### WARNING =

When installing or relocating the unit, be sure to keep the refrigerantcircuit free from air or substances other than the specified refrigerant.

Any presence of air or other foreign substance in the refrigerant circuit will cause system pressure rise or compressor rupture, resulting in injury.

When installing or moving this unit, do not charge the refrigerant which is not comply with that on the nameplate or unqualified refrigerant.

Otherwise, it may cause abnormal operation, wrong action, mechanical malfunction or even serious safety accident.

When refrigerant needs to be recovered during relocating or repairing the unit, be sure that the unit is running in cooling mode. Then, fully close the valve at high pressure side (liquid valve). About 30-40 seconds later, fully close the valve at low pressure side (gas valve), immediately stop the unit and disconnect power. Please note that the time for refrigerant recovery should not exceed 1 minute.

WARNING

If refrigerant recovery takes too much time, air may be sucked in and cause pressure rise or compressor rupture, resulting in injury.

 During refrigerant recovery, make sure that liquid valve and gas valve are fully closed and power is disconnected before detaching the connection pipe.

If compressor starts running when stop valve is open and connection pipe is not yet connected, air will be sucked in and cause pressure rise or compressor rupture, resulting in injury.

When installing the unit, make sure that connection pipe is securely connected before the compressor starts running.

If compressor starts running when stop valve is open and connection pipe is not yet connected, air will be sucked in and cause pressure rise or compressor rupture, resulting in injury.

 Prohibit installing the unit at the place where there may be leaked corrosive gas or flammable gas.

If there is leaked gas around the unit, it may cause explosion and other accidents.

- Do not use extension cords for electrical connections. If the electric wire is not long enough, please contact a local service center authorized and ask for a proper electric wire.
- Use the specific https://www.specific.edu/or.pdf
  connections between the indoor and outdoor units. Firmly clamp the wires so that their terminals receive no external stresses.

Electric wires with insufficient capacity, wrong wire connections and insecure wire terminals may cause electric shock or fire.



Don't use unqualified power cold.

#### Selection of installation location

#### **Basic requirement**

Installing the unit in the following places may cause malfunction. If it is unavoidable, please consu-It the local dealer:

- 1. The place with strong heat sources, vapors, flammable or explosive gas, or volatile objects spread in the air.
- 2. The place with high-frequency devices (such as welding machine, medical equipment).
- 3. The place near coast area.
- 4. The place with oil or fumes in the air.
- 5. The place with sulfureted gas.
- 6. Other places with special circumstances.
- 7. The appliance shall no t be installed in the laundry.
- It's not allowed to be installed on the unstable or motive base structure (such as truck) or in the corrosive environment (such as chemical factory).

#### Outdoor unit

- 1. Select a location where the noise and outflow air emitted by the outdoor unit will not affect neighborhood.
- The location should be well ventilated and dry, in which the outdoor unit won't be exposed directly to sunlight or strong wind.
- 3. The location should be able to withstand the weight of outdoor unit.
- 4. Make sure that the installation follows the requirement of installation dimension diagram.
- Select a location which is out of reach for children and far away from animals or plants. If it is unavoidable, please add the fence for safety purpose.

#### Safety precaution

- 1. Must follow the electric safety regulations when installing the unit.
- 2. According to the local safety regulations, use qualified power supply circuit and air switch.
- 3. Make sure the power supply matches with the requirement of air conditioner. Unstable power supply or incorrect wiring or malfunction. Please install proper power supply cables before using the air conditioner.
- 4. Properly connect the live wire, neutral wire and grounding wire of power socket.
- 5. Be sure to cut off the power supply before proceeding any work related to electricity and safety
- 6. Do not put through the power before finishing installation.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

## Requirements for electric connection

- 8. The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.
- 9. The appliance shall be installed in accordance with national wiring regulations.
- 10. Installation must be performed in accordance with the requirement of NEC and CEC by authorized personnel only.

#### Grounding requirement

- 1. The air conditioner is the first class electric appliance. It must be properly grounded with specialized grounding device by a professional. Please make sure it is always grounded effectively, otherwise it may cause electric shock.
- The yellow-green wire in air conditioner is grounding wire, which can't be used for other purposes.
- 3. The grounding resistance should comply with national electric safety regulations.
- 4. The appliance must be positioned so that the plug is accessible.
- 5. An all-pole disconnection switch having a contact separation of at least 3mm in all poles should be connected in fixed wiring.

## Installation of outdoor unit

### Step 1:

#### Fix the support of outdoor unit (select it according to the actual installation situation)

- 1. Select installation location according to the house structure.
- 2. Fix the support of outdoor unit on the selected location with expansion screws.



at least 3cm above the floor

#### NOTICE

- Take sufficient protective measures when installing the outdoor unit.
- Make sure the support can withstand at least four times of the unit weight.
- The outdoor unit should be installed at least 3cm above the floor in order to install drain joint. (for the model with heating tube, the installation height should be no less than 7.8in.)
- For the unit with cooling capacity of 2300W ~ 5000W, 6 expansion screws are needed; for the unit with cooling capacity of 6000W~8000W, 8 expansion screws are needed; for the unit with cooling capacity of 10000W~16000W, 10 expansion screws are needed.

#### Step 2: Install drain joint (only for some models)

- 1. Connect the outdoor drain joint into the hole on the chassis, as shown in the picture below.
- 2. Connect the drain hose into the drain vent.

#### NOTICE

 As for the shape of drainage joint, please refer to the current product. Do not install the drainage joint in the severe cold area. Otherwise,it will be frosted and then cause malfunction.



#### Step 3: Fix outdoor unit

- 1. Place the outdoor unit on the support.
- 2. Fix the foot holes of outdoor unit with bolts.



## Step 4:

#### Connect indoor and outdoor pipes

1. Remove the screw on the right handle of outdoor unit and then remove the handle.



2. Remove the screw cap of valve and aim the pipe joint at the bellmouth of pipe.



3. Pretighten the union nut with hand.



4. Tighten the union nut with torque wrench by referring to the sheet below.

Hex nut diameter	Tightening torque(ft-I.bs)
1/4"	11.06~14.75
3/8"	22.13~29.5
1/2"	33.19~40.57
5/8"	44.2~47.94
3/4"	51.63~55.32

#### Step 5: Connect outdoor electric wire

 Remove the wire clip; connect the power connection wire and signal control wire (only for cooling and heating unit) to the wiring terminal according to the color; fix them with screws.





#### NOTICE

- The wiring board is for reference only, please refer to the actual one.
- Fix the power connection wire and signal control wire with wire clip (only for cooling and heating unit).

#### NOTICE

- After tighten the screw, pull the power cord slightly to check if it is firm.
- Never cut the power connection wire to prolong or shorten the distance.

#### Step 6: Neaten the pipes

- 1. The pipes should be placed along the wall, bent reasonably and hidden possibly. Min. semidiameter of bending the pipe is 10cm.
- **2**. If the outdoor unit is higher than the wall hole, you must set a U-shaped curve in the pipe before pipe goes into the room, in order to prevent rain from getting into the room.



#### NOTICE

• The through-wall height of drain hose should not be higher than the outlet pipe hole of indoor unit.



• The water outlet can't be placed in water in order to drain smoothly.



• Slant the drain hose slightly downwards. The drain hose can't be curved, raised and fluctuant, etc.



## Test and operation

#### Use vacuum pump

- 1. Remove the valve caps on the liquid valve and gas valve and the nut of refrigerant charging vent.
- Connect the charging hose of piezometer to the refrigerant charging vent of gas valve and then connect the other charging hose to the vacuum pump.
- 3. Open the piezometer completely and operate for 10-15min to check if the pressure of piezometer remains in -0.1MPa.
- Close the vacuum pump and maintain this status for 1-2min to check if the pressure of piezometer remains in -0.1MPa. If the pressure decreases, there may be leakage.
- Remove the piezometer, open the valve core of liquid valve and gas valve completely with inner hexagon spanner.
- 6. Tighten the screw caps of valves and refrigerant charging vent.
- 7. Reinstall the handle.



#### Leakage detection

1. With leakage detector:

Check if there is leakage with leakage detector.

2. With soap water:

If leakage detector is not available, please use soap water for leakage detection. Apply soap water at the suspected position and keep the soap water for more than 3min. If there are air bubbles coming out of this position, there's a leakage.

### Check after installation

 Check according to the following requirement after finishing installation.

14 4 kkk	
Items to be checked	Possible malfunction
Has the unit been installed firmly?	The unit may drop, shake or emit noise.
Have you done the refri- gerant leakage test?	It may cause insufficient cooling(heating) capacity.
Is heat insulation of pipe- line sufficient?	It may cause condensation and water dripping.
Is water drained well?	It may cause condensation and water dripping.
Is the voltage of power supply according to the voltage marked on the nameplate?	It may cause malfunction or damage the parts.
Is electric wiring and pip- eline installed correctly?	It may cause malfunction or damage the parts.
Is the unit grounded securely?	It may cause electric leakage.
Does the power cord fol- low the specification?	It may cause malfunction or damage the parts.
Is there any obstruction in the air inlet and outlet?	It may cause insufficient cooling(heating) capacity.
The dust and sundries caused during installation are removed?	It may cause malfunction or damage the parts.
The gas valve and liquid valve of connection pipe are open completely?	It may cause insufficient cooling (heating) capacity.
Is the inlet and outlet of piping hole been covered?	It may cause insufficient cooling (heating) capacity or waste electricity.

## Test operation

#### 1. Preparation of test operation

- The client approves the air conditioner.
- Specify the important notes for air conditioner to the client.

#### 2. Method of test operation

- Put through the power, press ON/OFF button on the remote controller to start operation.
- Press MODE button to select AUTO, COOL, DRY, FAN and HEAT to check whether the operation is normal or not.
- If the ambient temperature is lower than 16  $^\circ\! C$  , the air conditioner can't start cooling.

## Configuration of connection pipe

- 1. Standard length of connection pipe: 5m, 7.5m, 8m.
- 2. Min. length of connection pipe is 3m.
- 3. Max. length of connection pipe is shown as below.

#### Max. length of connection pipe

Cooling capacity	Max. length of connection pipe(ft)
5000Btu/h (1465W)	49.21
7000Btu/h (2051W)	49.21
9000Btu/h (2637W)	49.21
12000Btu/h (3516W)	65.6
18000Btu/h (5274W)	82.02
24000Btu/h (7032W)	82.02
28000Btu/h (8204W)	98.42
36000Btu/h (10548W)	98.42
42000Btu/h (12306W)	98.42
48000Btu/h (14064W)	98.42

- 4. The additional refrigerant oil and refrigerant charging required after prolonging connection pipe.
- After the length of connection pipe is prolonged for 10m at the basis of standard length, you should add 5ml of refrigerant oil for each additional 5m of connection pipe.
- The calculation method of additional refrigerant charging amount(on the basis of liquid pipe): Additional refrigerant charging amount = prolonged length of liquid pipe × additional refrigerant charging amount per meter
- Basing on the length of standard pipe, add refrigerant according to the requirement as shown in the table. The additional refrigerant charging amount per meter is different according to the diameter of liquid pipe. See the following sheet.

# Additional refrigerant charging amount for R22, R407C, R410A and R134a

it throttle	Cooling and heating(g/m)	20	50	120	120	250	350
Outdoor un	Cooling only(g/m)	15	15	30	60	250	350
size	Gas pipe	3/8" or 1/2"	5/8" or 3/4"	3/4" or 7/8"	1" or 1 1/4"	I	I
Pipinę	Liquid pipe	1/4"	1/4" or 3/8"	1/2"	5/8"	3/4"	7/8"

## Pipe expanding method

#### NOTICE

Improper pipe expanding is the main cause of refrigerant leakage. Please expand the pipe according to the following steps:

#### A: Cut the pipe

- Confirm the pipe length according to the distance of indoor unit and outdoor unit.
- Cut the required pipe with pipe cutter.



#### B: Remove the burrs

• Remove the burrs with shaper and prevent

the

burrs from getting into the pipe.



#### C: Put on suitable insulating pipe

#### D: Put on the union nut

• Remove the union nut on the indoor connection pipe and outdoor valve; union pipe install the union nut on the pipe.



#### E: Expand the port

• Expand the port with expander.



#### NOTICE

• "A" is different according to the diameter, please refer to the sheet below:

Outer diameter	A(in)		
(mm)	Max	Min	
Ф6 - 6.35(1/4")	.05	.03	
Ф9 - 9.52(3/8")	.06	.04	
Ф12-12.7(1/2")	.07	.04	
Ф15.8-16(5/8")	.09	.09	

#### F: Inspection

• Check the quality of expanding port. If there is any blemish, expand the port again according to the steps above.

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BMKH18P/O BMKH24P/O

	Indoor side DB/WB(°C/°F)	Outdoor side DB/WB(°C/°F)
Maximum	26.7/19.4	50/24
cooling	(80/67)	(122/ 75)
Maximum	26.7/-	30/18
heating	(80/-)	(86/65)

#### NOTE

The operating temperature range (outdoor temperature) for cooling is -29°C(-20°F)~50°C(122°F); for heat pump unit is -30°C(-22°F) ~ 50°C(122°F).

#### BMKH18P/O BMKH24P/OO

	Indoor side DB/WB(°C/°F)	Outdoor side DB/WB(°C/°F)
Maximum	26.7/19.4	50/24
cooling	(80/67)	(122/ 75)
Maximum	26.7/-	30/18
heating	(80/-)	(86/65)

#### NOTE

The operating temperature range (outdoor temperature) for cooling is -29°C(-20°F)~50°C(122°F); for heat pump unit is -30°C(-22°F) ~ 50°C(122°F).







# **Owner's Manual** Original Instructions

Cassette Type Air Conditioner



Thank you for choosing our product. Please read this Owner's Manual carefully before operation and retain it for future reference.

If you have lost the Owner's Manual, please contact the local agent at 800-865-5931 or visit <u>www.alpinehomeair.com.</u>

## BMKH12MCC BMKH18MCC

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## Contents

1 Sa	afety Precautions	1
2 Oı	utline of the Unit and Main Parts	3
3 Op	peration of remote controller	4
1.	Buttons on remote controller	4
2.	Introduction for icons on display screen	.4
3.	Introduction for buttons on remote controller	. 5
4.	Function introduction for combination buttons1	0
5.	Operation guide	13
6.	Replacement of batteries in remote controller	13
4 Pr	eparative for Installation	14
7.	Standard Accessory Parts	14
8.	Selection of the Installation Location	14
9.	Connection Pipe Requirement	15
10.	Electrical Requirement	16
5 In	stallation of the Unit	17
1.	Installation of the Indoor Unit	17
2.	Installation of the Connection Pipe	19
3.	Vacuum and Gas Leakage Inspection	23
4.	Installation of the Drain Hose	25
5.	The Panel Installation	28
6.	Electrical Wiring	30
6 In	stallation of Controller	34
7 Te	est Running	34
1.	Trial Operation and Testing	34
8 Tr	oubleshooting and Maintenance	37
1.	Troubleshooting	37
2.	Routine Maintenance	38

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

If it needs to install, move or maintain the air conditioner, please contact dealer or local service center to conduct it at first. Air conditioner must be installed, moved or maintained by appointed unit. Otherwise, it may cause serious damage or personal injury or death.

## 1 Safety Precautions

This mark indicates procedures which, if improperly performed, might lead to the death or serious injury of the user.	
This mark indicates procedures which, if improperly performed, might possibly result in personal harm to the user, or damage to property.	

(1)	This product can't be installed at corrosive, inflammable or explosive environment or the place with special requirements, such as kitchen. Otherwise, it will affect the normal operation or shorten the service life of the unit, or even cause fire hazard or serious injury. As for above special places, please adopt special air conditioner with anti-corrosive or anti-explosion function.
(2)	Installation should be left to the dealer or another professional. Improper installation may cause water leakage, electrical shock, or fire.
(3)	Install the air conditioner according to the instructions given in this manual. Incomplete installation may cause water leakage, electrical shock, or fire.
(4)	Be sure to use the supplied or specified installation parts. Use of other parts may cause the unit to come to lose, water leakage, electrical shock, or fire.
(5)	Install the air conditioner on a solid base that can support the weight of the unit. An inadequate base or incomplete installation may cause injury in the event the unit falls off the base.
(6)	Electrical work should be carried out in accordance with the installation manual and the national electrical wiring rules or code of practice. Insufficient capacity or incomplete electrical work may cause electrical shock or fire.
(7)	Be sure to use a dedicated power circuit. Never use a power supply shared by another appliance.
(8)	For wiring, use a cable length enough to cover the entire distance with no connection. Do not use an extension cord. Do not put other loads on the power supply, use a dedicated power circuit. (Failure to do so may cause abnormal heat, electric shock or fire.)
(9)	Use the specified types of wires for electrical connections between the indoor and outdoor units. Firmly clamp the interconnecting wires so their terminals receive no external stresses. Incomplete connections or clamping may cause terminal overheating or fire.
(10)	After connecting interconnecting and supply wiring be sure to shape the cables so that they do not put undue force on the electrical covers or panels. Install covers over the wires. Incomplete cover installation may cause terminal overheating, electrical shock, or fire.
(11)	If any refrigerant has leaked out during the installation work, ventilate the room. (The refrigerant produces a toxic gas if exposed to flames.)
(12)	After all installation is complete, check to make sure that no refrigerant is leaking out. (The refrigerant produces a toxic gas if exposed to flames.)
(13)	When installing or relocating the system, be sure to keep the refrigerant circuit free from substances other than the specified refrigerant (R410A), such as air. (Any presence of air or other foreign substance in the refrigerant circuit causes an abnormal pressure rise or rupture, resulting in injury.)

## DC Inverter Free match Series Cassette Type Unit

(14)	During pump-down, stop the compressor before removing the refrigerant piping. If the compressor is still running and the stop valve is open during pump-down, air will be sucked in when the refrigerant piping is removed, causing abnormal pressure in the freezer cycle which will lead to breakage and even injury.
(15)	During installation, attach the refrigerant piping securely before running the compressor. If the compressor is not attached and the stop valve is open during pump-down, air will be sucked in when the compressor is run, causing abnormal pressure in the freezer cycle which will lead to breakage and even injury.
(16)	Be sure to establish an earth. Do not earth the unit to a utility pipe, arrester, or telephone earth. Incomplete earth may cause electrical shock, or fire. A high surge current from lightning or other sources may cause damage to the air conditioner.
(17)	Be sure to install an earth leakage breaker. Failure to install an earth leakage breaker may result in electric shocks, or fire.
(18)	This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
(19)	This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
(20)	If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
(21)	Correct Disposal of this product

(1). Do not install the air conditioner in a place where there is danger of exposure to inflammable gas leakage. If the gas leaks and builds up around the unit, it may catch fire.
(2). Establish drain piping according to the instructions of this manual. Inadequate piping may cause flooding.
(3). Tighten the flare nut according to the specified method such as with a torque wrench. If the flare nut is tightened too hard, the flare nut may crack after a long time and cause refrigerant leakage.



Indoor



Fig.1

- 3 Operation of remote controller
  - 1. Buttons on remote controller



#### 3.2 Introduction for icons on display screen



3. Introduction for buttons on remote controller

## Note:

- This is a general use remote controller, it could be used for the air conditioners with multifunction; For some function, which the model doesn't have, if press the corresponding button on the remote controller that the unit will keep the original running status.
- After putting through the power, the air conditioner will give out a sound. Operation indicator " () " is ON (red indicator, the colour is different for different models). After that, you can operate the air conditioner by using remote controller.
- Under on status, pressing the button on the remote controller, the signal icon 🖘 " on the display of remote controller will blink once and the air conditioner will give out a "di" sound, which means the signal has been sent to the air conditioner.

## 1 ON/OFF button

Press this button to turn on the unit. Press this button again to turn off the unit.

## 2 MODE button

Press this button to select your required operation mode.



- When selecting auto mode, air conditioner will operate automatically according to ex-factory setting. Set temperature can't be adjusted and will not be displayed as well. Press "FAN" button can adjust fan speed. Press " 示" / " 乳" button can adjust fan blowing angle.
- After selecting cool mode, air conditioner will operate under cool mode. Cool indicator "☆" on indoor unit is ON. (This indicator is not available for some models.) Press "▲" or " ▼" button to adjust set temperature. Press "FAN" button to adjust fan speed. Press " ➡ " / " > " button to adjust fan blowing angle.
- When selecting dry mode, the air conditioner operates at low speed under dry mode. Dry indicator " , , " on indoor unit is ON. (This indicator is not available for some models.) Under dry mode, fan speed can't be adjusted. Press " 示 " / " 乳 " button to adjust fan blowing angle.
- When selecting fan mode, the air conditioner will only blow fan, no cooling and no heating. All indicators are OFF. Press "FAN" button to adjust fan speed. Press "示" / "乳" button to adjust fan blowing angle.
- When selecting heating mode, the air conditioner operates under heat mode. Heat indicator "☆" on indoor unit is ON. (This indicator is not available for some models.) Press "▲" or " ▼" button to adjust set temperature. Press "FAN" button to adjust fan speed. Press " Ţ " / " > " button to adjust fan blowing angle. (Cooling only unit won't receive heating mode signal. If setting heat mode with remote controller, press ON/OFF button can't start up the unit).

## Note:

• For preventing cold air, after starting up heating mode, indoor unit will delay 1~5 minutes to blow air (actual delay time is depend on indoor ambient temperature).

Set temperature range from remote controller: 61-86°F (16~30°C); Fan speed: auto, low speed, medium speed, high speed.



Pressing this button can set fan speed circularly as: auto (AUTO), low( ■ ), medium (■■), high( ■■■).



### Note:

- Under AUTO speed, air conditioner will select proper fan speed automatically according to ex-factory setting.
- It's Low fan speed under Dry mode.

## 4 TURBO button

Under COOL or HEAT mode, press this button to turn to quick COOL or quick HEAT mode. "(§)" icon is displayed on remote controller. Press this button again to exit turbo function and "(§)" icon will disappear.

If start this function, the unit will run at super-high fan speed to cool or heat quickly so that the ambient temp. approachs the preset temp. as soon as possible.

# 5 ▲/ button

- Press "▲" or "▼" button once increase or decrease set temperature 1°C (°F). Holding "▲" or "▼" button, 2s later, set temperature on remote controller will change quickly. On releasing button after setting is finished, temperature indicator on indoor unit will change accordingly. (Temperature can't be adjusted under auto mode)
- When setting T-ON, T-OFF or CLOCK, press "▲" or " ▼" button to adjust time. (Refer to CLOCK, T-ON, T-OFF buttons)

# 6 💻 button

Press this button can select left & right swing angle. Fan blow angle can be selected circularly as below:

## Note:



- Press this button continuously more than 2s, the main unit will swing back an forth from left to right, and then loosen the button, the unit will stop swinging and present position of guide louver will be kept immediately.
- Under swing left and right mode, when the status is switched from off to m, if press this button again 2s later, mestatus will switch to off status directly; if press this button again within 2s, the change of swing status will also depend on the circulation sequence stated above.
- This function is applicable to partial of models.

# button

Press this button can select up & down swing angle. Fan blow angle can be selected circularly as below:

(horizontal louvers stops at current position)

- When selecting " , air conditioner is blowing fan automatically. Horizontal louver will automatically swing up & down at maximum angle.
- When selecting "-0、\_0、\_0、\_0、, 0 ", air conditioner is blowing fan at fixed position. Horizontal louver will stop at the fixed position.
- When selecting " = 0 , 0 , 0 ", air conditioner is blowing fan at fixed angle. Horizontal louver will send air at the fixed angle.
- Hold " I button above 2s to set your required swing angle. When reaching your required angle, release the button.

## Note:

- " = 0, 10, 20 " may not be available. When air conditioner receives this signal, the air conditioner will blow fan automatically.
- Press this button continuously more than 2s, the main unit will swing back an forth from up to down, and then loosen the button, the unit will stop swinging and present position of guide louver will be kept immediately.
- Under swing up and down mode, when the status is switched from off to **0**, if press this button again 2s later, **0** status will switch to off status directly; if press this button again within 2s, the change of swing status will also depend on the circulation sequence stated above.

### 8 T-ON / T-OFF button

• T-ON button

"T-ON" button can set the time for timer on. After pressing this button, " icon disappears and the word "ON" on remote controller blinks. Press "▲" or " ▼" button to adjust T-ON setting. After each pressing "▲" or " ▼" button, T-ON setting will increase or decrease 1min. Hold "▲" or " ▼" button, 2s later, the time will change quickly until reaching your required time. Press "T-ON" to confirm it. The word "ON" will stop blinking. " " icon resumes displaying. Cancel T-ON: Under the condition that T-ON is started up, press "T-ON" button to cancel it.

• T-OFF button

"T-OFF" button can set the time for timer off. After pressing this button," icon disappears and the word "OFF" on remote controller blinks. Press "▲" or " ▼" button to adjust T-OFF setting. After each pressing "▲" or " ▼" button, T-OFF setting will increase or decrease 1min. Hold "▲" or " ▼" button, 2s later, the time will change quickly until reaching your required time. Press "T-OFF" word "OFF" will stop blinking. " " icon resumes displaying. Cancel T-OFF. Under the condition that T-OFF is started up, press "T-OFF" button to cancel it.

## Note:

- Under on and off status, you can set T-OFF or T-ON simultaneously.
- Before setting T-ON or T-OFF, please adjust the clock time.
- After starting up T-ON or T-OFF, set the constant circulating valid.
  After that, air conditioner will be turned on or turned off according to setting time.
  ON/OFF button has no effect on setting. If you don't need this function, please use remote controller to cancel it.

# 9 I FEEL button

Press this button to start I FEEL function and " " will be displayed on the remote controller. After this function is set, the remote controller will send the detected ambient temperature to the controller and the unit will automatically adjust the indoor temperature according to the detected temperature. Press this button again to close I FEEL function and " " will disappear.

• Please put the remote controller near user when this function is set. Do not put the remote controller near the object of high temperature or low temperature in order to avoid detecting inaccurate ambient temperature. When I FEEL function is turned on, the remote controller should be put within the area where indoor unit can receive the signal sent by the remote controller.

# 10 CLOCK button

Press this button to set clock time. "⊖" icon on remote controller will blink. Press "▲" or " ▼" button within 5s to set clock time. Each pressing of "▲" or " ▼" button, clock time will increase or decrease 1 minute. If hold "▲" or " ▼" button, 2s later, time will change quickly. Release this button when reaching your required time. Press "CLOCK" button to confirm the time. "⊖" icon stops blinking.

## Note:

- Clock time adopts 24-hour mode.
- The interval between two operations can't exceeds 5s. Otherwise, remote controller will quit setting status. Operation for T-ON/T-OFF is the same.

# 11 SLEEP button

Under COOL, or HEAT mode, press this button to start up sleep function.

" **(**: " icon is displayed on remote controller. Press this button again to cancel sleep function and " **(**: " icon will disappear. After powered on, Sleep Off is defaulted. After the unit is turned off, the Sleep function is canceled.

In this mode, set temperature will be adjus ted with the change of time. Under Fan, DRY and Auto modes, this function is not available.

# 2 X-FAN button

Pressing this button in COOL or DRY mode, the icon "  $\gg$ " is displayed and the indoor fan will continue operation for a few minutes in order to dry the indoor unit even though you have turned off the unit. After energization, X-FAN OFF is defaulted.X-FAN is not available in AUTO, FAN or HEAT mode.

This function indicates that moisture on evaporator of indoor unit will be blowed after the unit is stopped to avoid mould.

- Having set X FAN function on: After turning off the unit by pressing ON/OFF button indoor fan will continue running for about a few minutes. at low speed. In this period, press X-FAN button to stop indoor fan directly.
- Having set X FAN function off: After turning off the unit by pressing ON/OFF button, the complete unit will be off directly.

## 13 条/们 button Not applicable with Blueridge

Press this button to achieve the on and off of health and scavenging functions in operation status. Press this button for the first time to start scavenging function;

LCD displays " $\Omega$ ". Press the button for the second time to start health and scavenging functions simultaneously; LCD displays " $\Omega$ " and "R". Press this button for the third time to quit health and scavenging functions simultaneously. Press the button for the fourth time to start health function; LCD display "R". Press this button again to repeat the operation above.

• This function is applicable to partial of models.

# 14 LIGHT button

Press this button to turn off display light on indoor unit. "  $\frac{1}{2}\dot{O}^{\frac{r}{2}}$ " icon on remote controller disappears. Press this button again to turn on display light. "  $\frac{1}{2}\dot{O}^{\frac{r}{2}}$ " icon is displayed.

# **15** TEMP button

By pressing this button, you can see indoor set temperature, indoor ambient temperature or outdoor ambient temperature on indoor unit's display. The setting on remote controller is selected circularly as below:



- When selecting " () " or no display with remote controller, temperature indicator on indoor unit displays set temperature.
- When selecting " with remote controller, temperature indicator on indoor unit displays indoor ambient temperature.
- When selecting " ." with remote controller, temperature indicator on indoor unit displays outdoor ambient temperature.

## Note:

- Outdoor temperature display is not available for some models. At that time, indoor unit receives "
- It's defaulted to display set temperature when turning on the unit. There is no display in the remote controller.
- Only for the models whose indoor unit has dual-8 display.
- When selecting displaying of indoor or outdoor ambient temperature, indoor temperature indicator displays corresponding temperature and automatically turn to display set temperature after three or five seconds.

#### 3.4 Function introduction for combination buttons

## Energy-saving function

Under cooling mode, press "TEMP" and " CLOCK" buttons simultaneously to start up or turn off energy-saving function. When energy-saving function is started up, "SE" will be shown on remote controller, and air conditioner will adjust the set temperature automatically according to ex-factory setting to reach to the best energy-saving effect. Press "TEMP" and "CLOCK" buttons simultaneously again to exit energy-saving function.

## Note:

• Under energy-saving function, fan speed is defaulted at auto speed and it can't

be adjusted.

- Under energy-saving function, set temperature can't be adjusted. Press "TURBO" button and the remote controller won't send signal.
- Sleep function and energy-saving function can't operate at the same time. If energy-saving function has been set under cooling mode, press sleep button will cancel energy-saving function. If sleep function has been set under cooling mode, start up the energy-saving function will cancel sleep function.

## 8°C heating function

#### 8 C function is NOT APPLICABLE WHEN PAIRED WITH BMKH30M-NDG3, BMKH42M-NDG3, BMKH36M23UH, AND BMKH42M23UH Outdoor Units..

Under heating mode, press "TEMP" and "CLOCK" buttons simultaneously to start

up or turn off 8°C heating function. When this function is started up, " (() and "8°C "

will be shown on remote controller, and the air conditioner keep the heating status at  $8\,^\circ\!C$ . Press "TEMP" and "CLOCK" buttons simultaneously again to exit  $8\,^\circ\!C$  heating function.

#### Note:

- $\bullet$  Under 8  $^\circ\! \mathbb C$  heating function, fan speed is defaulted at auto speed and it can't be adjusted.
- $\bullet$  Under 8  $^\circ\!C$  heating function, set temperature can't be adjusted. Press "TURBO" button and the remote controller won't send signal.
- Sleep function and 8 ℃ heating function can't operate at the same time. If 8℃ heating function has been set under heating mode, press sleep button will cancel 8℃ heating function. If sleep function has been set under heating mode, start up the 8℃ heating function will cancel sleep function.

• Under  $^\circ\mathrm{F}$  temperature display, the remote controller will display 46  $^\circ\mathrm{F}$  heating.

## **Child Lock Function**

Press "▲" and " ▼" simultaneously to turn on or turn off child lock function. When child lock function is on, " → " icon is displayed on remote controller. If you operate the remote controller, the " → " icon will blink three times without sending signal to the unit.

## Temperature display switchover function

Under OFF status, press "  $\blacktriangledown$ " and "MODE" buttons simultaneously to switch temperature display between  $^\circ\!C$  and  $^\circ\!F$  .

## **WIFI** Function

Press "MODE" and "TURBO" button simultaneously to turn on or turn off WIFI function. When WIFI function is turned on, the "**WIFI**" icon will be displayed on remote controller; Long press "MODE" and "TURBO" buttons simultaneously for 10s, remote controller will send WIFI reset code and then the WIFI function will be turned on. WIFI function is defaulted ON after energization of the remote controller.

• This function is only available for some models.
# About Back-lighting Function

The unit lights for 4s when energizing for the first time, and 3s for later press.

- 3.5 Operation guide
- **1.** After putting through the power, press "ON/OFF" button on remote controller to turn on the air conditioner.
- **2.** Press "MODE" button to select your required mode: AUTO, COOL, DRY, FAN, HEAT.
- Press "▲" or " ▼" button to set your required temperature. (Temperature can't be adjusted under auto mode).
- **4.** Press "FAN" button to set your required fan speed: auto, low speed, medium \_ speed, high speed.
- 5.Press "🕺 " button to select fan blowing angle.

## 3.6 Replacement of batteries in remote controller

- 1. Lift the cover along the direction of arrow (as shown in Fig 1 (1)).
- 2. Take out the original batteries (as shown in Fig 1 2).
- 3. Place two 7# (AAA 1.5V) dry batteries, and make sure the position of "+" polar and "-" polar is correct (as shown in Fig 2(3)).
- 4. Reinstall the cover (as shown in Fig 2 ④).



# NOTICE

- During operation, point the remote control signal sender at the receiving window on indoor unit.
- The distance between signal sender and receiving window should be no more than 26.2ft, and there should be no obstacles between them.
- Signal may be interfered easily in the room where there is fluorescent lamp or wireless telephone; remote controller should be close to indoor unit during operation.
- Replace new batteries of the same model when replacement is required.
- When you don't use remote controller for a long time, please take out the batteries.
- If the display on remote controller is fuzzy or there's no display, please replace batteries.

## 4 Preparative for Installation

## 1. Standard Accessory Parts

The standard accessory parts listed below are furnished and should be used as required.

Table 1								
	Indoor Unit Accessories							
No. Name		Appearance	Q'ty	Usage				
1	Drain Hose		1	To connect with the hard PVC drain pipe				
2	Nut with Washer	t Dama	4	To fix the hook on the cabinet of the unit.				
3	Washer		10	To be used together with the hanger bolt for installing the unit.				
4	installation paperboard	$\langle \circ \rangle$	1	used for ceiling drilling				
5	Gasket mounting board	B	4	Used to prevent gasket from falling off				
6	Wireless Controller +Battery		1+2	To control the indoor unit				
7	sealing plaster		1					
8	Fastener		4	To fasten the sponge				
9	Insulation	0	1	To insulate the gas pipe				
10	Insulation		1	To insulate the liquid pipe				
11	Sponge	$\bigcirc$	4	To insulate the drain pipe				
12	Nut		1	To connect gas pipe				
13	Nut		1	To connect liquid pipe				
14	Enswathement		2					

## 4.2 Selection of the Installation Location

The unit must be installed where strong enough to withstand the weight of the unit and fixed securely, otherwise the unit would topple or fall off.			
$(\widehat{\mathrm{I}})$ . Do not install where there is the danger of combustible gas leakage.			
②. Do not install the unit near heat source of heat, steam, or flammable gas.			
3 . Children under 10 years old must be supervised not to operate the unit.			
Decide the installation location with the customer as follows:			

14

#### 4.2.1 Indoor Unit

Select an installation site where the following conditions are fulfilled and that meets your customer's approval.

- (1) Obstruct should be put away from the intake or outlet vent of the indoor unit so that the airflow can be blown through all the room.
- (2) Make sure that the installation meets the requirement of the schematic diagram of installation spaces.
- (3) Select the place where can stand 4 times of the weight of the indoor unit and would not increase the operating noise and vibration.
- (4) The horizontality of the installation place should be guaranteed.
- (5) Select the place where is easy to drain out the condensate water, and connect with outdoor unit.
- (6) Make sure that there are enough space for care and maintenance, and the height fall between the indoor unit and ground is above 98.4in.
- (7) When installing the suspension bolt, check if the installation place can stand 4 times of the weight of the unit. If not, reinforce it before installation.

# (8) \*These Cassette Air Handlers are designed to be installed in Drop Ceilings and may not fit in other applications.\*

Note: There will be large amount of greasy dirt accumulated on the fan, heat exchanger and water pump located in the dinning room and kitchen, which would reduce the capacity of the heater exchanger, lead to leakage and abnormal operation of the water pump.



Table 2			
Model	H(in)		
BMKH12MCC	40.00		
BMKH18MCC	10.03		

#### 4.3 Connection Pipe Requirement

## 

The maximum length of the connection pipe is listed in the table below. Do not place the units between which the distance exceeds the maximum length of the connection pipe.

## DC Inverter Free match Series Cassette Type Unit

Table 3						
Item	Size of Fitting Pipe(Inch)		Max. Pipe	Max. Height Difference between	Drainage pipe(Outer	
Model	Liquid	Gas	Length (ft)	Indoor Unit and Outdoor Unit (ft)	Diameter × wall thickness) (in)	
BMKH12MCC	1/4"	3/8"	65	49	Φ0.25×0.050	
BMKH18MCC	1/4	1/2"	65	49	Ψ0.25×0.059	

The connection pipe should be insulated with proper water-proof insulating material. The pipe wall thickness shall be .019-.039in and the pipe wall shall be able to withstand the pressure of 6.0 MPa. The longer the connecting pipe, the lower the cooling and heating effect performs.

#### 4.4 Electrical Requirement

Electric Wire Size and Fuse Capacity.

		I able 4	•
Indoor Unito	Power Supply	Fuse Capacity	Min. Power Supply Cord
Indoor Units	V/Ph/Hz	A	mm²
12~24k	208-230V~ 60Hz	5	AWG 18

Notes:

- ② . Install the disconnect device with a contact gap of at least 0.11IN in all poles nearby the units (Both indoor unit and outdoor unit). The appliance must be positioned so that the plug is accessible.
- ③. The specifications of the power cable listed in the table above are determined based on the maximum power (maximum amps) of the unit.
- ④ The specifications of the power cable listed in the table above are applied to the conduitguarded multi-wire copper cable (like, YJV copper cable, consisting of PE insulated wires and a PVC cable jacket) used at 40°C and resistible to 90°C (see IEC 60364-5-52). If the working condition changes, they should be modified according to the related national standard.

 $<sup>\</sup>textcircled{1}$  . The fuse is located on the main board.

## 5 Installation of the Unit

- 1. Installation of the Indoor Unit
  - 1. Indoor unit dimension

For the units: 12-18k





Fi	g	.3	
_			

Table 5

Unit: in

ltem Model	А	В	С	D	Е	F	G	Н
BMKH12MCC	26.37	26.22	23.62	10.48	5 70	9.44	22.44	22.44
BMKH18MCC	20.57	20.22	20.02	19.40	5.70	3.44	22.44	22.44



- (1). Install the hoisting stand on the hoisting screw by using nuts and gaskets at both the upper and lower sides of the hoisting stand. To prevent the gasket from breaking off, a gasket anchor board can be helpful.
- (2) Install the paper template on the unit, and fix the drain pipe at the outlet vent.
- (3) Adjust the unit to the best position.
- (4) Check if the unit is installed horizontally at four directions. If not, the water pump and the float switch would function improperly and even lead to water leakage.
- (5) Remove the gasket anchor board and tighten the nut remained.
- (6) Remove the paper template.

#### Notes:

- 1. Drilling of ceiling opening and installation of air conditioner must be performed by professionals!
- 2. Please refer to the installation cardboard for the dimension of drilling hole of lifting screw of cassette unit.
- 5.1.3 Installing the Suspension Bolts
- (1) Using the installation template, drill holes for bolts (four holes). (Fig. 5)
- (2) Install the bolts to the ceiling at a place strong enough to hang the unit. Mark the bolt positions from the installation template. With a concrete drill, drill for 0.5in diameter holes. (Fig.6)
- (3) Insert the anchor bolts into the drilled holes, and drive the pins completely into the anchor bolts with a hammer. (Fig.7)



#### 5.1.4 Leveling

The water level test must be done after installing the indoor unit to make the unit is horizontal, as shown below.





### 2. Installation of the Connection Pipe

- 1. Flare Processing
- (1) Cut the connection pipe with the pipe cutter and remove the burrs.
- (2) Hold the pipe downward to prevent cuttings from entering the pipe.
- (3) Remove the flare nuts at the stop valve of the outdoor unit and inside the accessory bag of the indoor unit, then insert them to the connection pipe, after that, flare the connection pipe with a flaring tool.
- (4). Check if the flare part is spread evenly and there are no cracks (see Fig.9).



Fig.9

#### 5.2.2 Bending Pipes

(1). The pipes are shaped by your hands. Be careful not to collapse them.



#### Fig.10

- (2). Do not bend the pipes in an angle more than 90°.
- (3). When pipes are repeatedly bent or stretched, the material will harden, making it difficult to bend or stretch them any more. Do not bend or stretch the pipes more than three times.



(4). When bending the pipe, do not bend it as is. The pipe Fig.11 will be collapsed. In this case, cut the heat insulating pipe with a sharp cutter as shown in Fig.11, and bend it after exposing the pipe. After bending the pipe as you want, be sure to put the heat insulating pipe back on the pipe, and secure it with tape.

# 

- $(\!\!\!1)$  . To prevent breaking of the pipe, avoid sharp bends. Bend the pipe with a radius of curvature of 150  $\,$  mm or over.
- 2 . If the pipe is bent repeatedly at the same place, it will break.

#### 5.2.3 Connecting the Pipe at the Indoor Unit Side

Detach the caps and plugs from the pipes.

## 

- ① . Be sure to apply the pipe against the port on the indoor unit correctly. If the centering is improper, the flare nut cannot be tightened smoothly. If the flare nut is forced to turn, the threads will be damaged.
- ② . Do not remove the flare nut until the connection pipe is to be connected so as to prevent dust and impurities from coming into the pipe system.

When connecting the pipe to the unit or removing it from the unit, please do use both the spanner and the torque wrench.(Fig.12)

When connecting, smear both inside and outside of the flare nut with refrigeration oil, screw it hand tight and then tighten it with the spanner.

Refer to Table 6 to check if the wrench has been tightened properly (too tight would mangle the nut and lead to leakage).

Examine the connection pipe to see if it leaks, then take the treatment of heat insulation, as shown in the Fig.12.

Use the medium-sized sponge to insulate the coupler of the gas pipe.







Flare nut

Oil applied (improves seal air-tightness)

Fig.12 Table 6 Flare nut tightening torque

Pipe Diameter(inch)	Tightening Torque(N·m)
1/4"	15-30
3/8"	35-40
5/8"	60-65
1/2"	45-50
3/4"	70-75
7/8"	80-85



Be sure to connect the gas pipe after connecting the liquid pipe completely.

#### 5.2.4 Connecting the Pipe at the Outdoor Side Unit

Tighten the flare nut of the connection pipe at the outdoor unit valve connector. The tightening method is the same as that as at the indoor side.

#### 5.2.5 Checking the Pipe Connections for Gas Leaking

Gas pipe Liquid pipe Pipe coupling or 3-way valve 2-way valve Fig.13

For both indoor and outdoor unit side, check the joints for gas leaking by the use of a gas leakage detector without fail when the pipes 3-way valve 2-way valve are connected.

#### 5.2.6 Heat Insulation on the Pipe Joints (Indoor Side Only)

Stick coupler heat insulation (large and small) to the place where connecting pipes.





5.2.7 Liquid Pipe and Drain Pipe

If the outdoor unit is installed lower than the indoor unit (See Fig.15)

- A drain pipe should be above ground and the end of the pipe does not dip into water. All pipes must be restrained to the wall by saddles.
- (2) Taping pipes must be done from bottom to top.
- (3) All pipes are bound together by tape and restrained to wall by saddles.



Fig.15

If the outdoor unit is installed higher than the indoor unit (See Fig.16)

- (1) Taping should be done from lower to the upper part.
- (2) All pipes are bound and taped together and also should be trapped to prevent water from returning to the room.
- (3) Restraint all pipes to the wall with saddles.



Fig.16

## 5.3 Vacuum and Gas Leakage Inspection

## 

Do not purge the air with refrigerants but use a vacuum pump to vacuum the installation! There is no extra refrigerant in the outdoor unit for air purging!

#### 5.3.1 Vacuum

- (1) Remove the caps of the liquid valve, gas valve and also the service port.
- (2) Connect the hose at the low pressure side of the manifold valve assembly to the service port of the unit's gas valve, and meanwhile the gas and liquid valves should be kept closed in case of refrigerant leak.
- (3) Connect the hose used for evacuation to the vacuum pump.
- (4) Open the switch at the lower pressure side of the manifold valve assembly and start the vacuum pump. Meanwhile, the switch at the high pressure side of the manifold valve assembly should be kept closed, otherwise evacuation would fail.
- (5) The evacuation duration depends on the unit's capacity, generally, 15 minutes for the 12K units, 20 minutes for the 18K units, 30 minutes for the 24K units. And verify if the pressure gauge at the low pressure side of the manifold valve assembly reads -0.1MPa (-750mmHg), if not, it indicates there is leak somewhere. Then, close the switch fully and then stop the vacuum pump.
- (6) Wait for some time to see if the system pressure can remain unchanged, 3 minutes for the units less than 18K, 5 minutes for the 18K~24K units. During this time, the reading of the pressure gauge at the low pressure side can not be larger than 0.005MPa (37.5mmHg).

- (7) Slightly open the liquid valve and let some refrigerant go to the connection pipe to balance the pressure inside and outside of the connection pipe, so that air will not come into the connection pipe when removing the hose. Note that the gas and liquid valve can be opened fully only after the manifold valve assembly is removed.
- (8) Place back the caps of the liquid valve, gas valve and also the service port.



Fig.17

Note: For the large-sized unit, it has the service port for both the gas valve and the liquid valve. During evacuation, it is available to connect two hoses of the manifold valve assembly to two service ports to quicken the evacuating speed.

### 5.4 Installation of the Drain Pipe

- (1) It is not allowed to connect the condensate drain pipe into waste pipe or other pipelines which are likely to produce corrosive or peculiar smell to prevent the smell from entering indoors or corrupt the unit.
- (2) It is not allowed to connect the condensate drain pipe into rain pipe to prevent rain water from pouring in and cause property loss or personal injury.
- (3) Condensate drain pipe should be connected into special drain system for air conditioner.
- 5.4.1 Installation of Drain Pipe
- (1) Keep piping as short as possible and slope it downwards at a gradient of at least 1/100 so that air may not remain trapped inside the pipe.
- (2) Keep pipe size equal to or greater than that of the connecting pipe.
- (3) Install the drain piping as shown and take measures against condensation. Improperly rigged piping could lead to leaks and eventually wet furniture and belongings.





#### 5.4.2 Installing the Drain Pipe

- (1) Insert the drain pipe to the drain outlet of the unit and then tighten the clamp securely with tape.
- (2) Connect the extension drain pipe to the drain pipe and then tighten the clamp with tape.



Indoor Unit	А
BMKH12MCC	40 · 0 · · · · · · · · · · · · · · · · ·
BMKH18MCC	$10\pm 2$ mm(2/5±2/25inch)

(3). When unifying multiple drain pipes, install the pipes as Fig.20. Select converging drain pipes whose gauge is suitable for the operating capacity of the unit.(take the cassette type unit for example)



- (4) When the drain hose cannot keep a sufficient gradient, it is necessary to fit a riser pipe (field supplied) to it.
- (5) If the air flow of indoor unit is high, this might cause negative pressure and result in return suction of outdoor air. Therefore, U-type water trap shall be designed on the drainage side of each indoor unit.(Fig.21)
- (6) Install one water trap for each unit.
- (7) Installation of water trap shall consider easy cleaning in the future.



(8). Connection of drainage branch pipe to the standpipe or horizontal pipe of drainage main pipe

The horizontal pipe cannot be connected to the vertical pipe at a same height. It can be connected in a manner as shown below:

No.1: Attach the 3-way connection of the drainage pipe joint as shown in Fig.24.

No.2: Attach the drain elbow as shown in Fig.25.

No.3: Attach the horizontal pipe as shown in Fig.26.

### DC Inverter Free match Series Cassette Type Unit



- 5.4.3 Precautions When Doing Riser Piping Work
- (1). Make sure that heat insulation work is executed on the following 2 spots to prevent any possible water leakage due to dew condensation.
- 1) Connect the drain hose to the drain lift pipe, and insulate them.
- 2) Connect the drain hose to the drain outlet on the indoor unit, and tighten it with the clamp.



Unit: mm(inch)









× (wrong)

(5). The incline of attached drain hose should be 75 mm or less so that the drain outlet does not have to withstand additional force



#### 5.4.4 Testing of Drain Piping

After piping work is finished, check if drainage flows smoothly.

Shown in the Fig.30, Add approximately 1 liter of water slowly into the drain pan and check drainage flow during COOL running.



#### 5. The Panel Installation

#### 1. Precautions

(1). See the figure below for the relationship of the front panel and the connecting pipe.





(2). Improper screwing of the screws may cause the troubles shown in Fig.32.



Fig.32

(3). If gap still exists between ceiling and decoration panel after tightening the screws, readjust the height of the indoor unit. (Fig.33)



Fig.33

(4). Wire the swing flap motor as shown in Fig.34.



#### 5.5.2 Installing the Panel

- (1) Place the panel at the unit, and latch the hooks beside and opposite the swing flap motor
- (2) Latch other two hooks.
- (3) Tighten four hexagonal screws under the latches about 0.6in.
- (4) Adjust the panel along the direction indicated by the arrow as shown in Fig. 35.
- (5). Tighten the screws until the thickness of the sealing material between the panel and the indoor unit reduces to .19-.31in.



Fig.35

## 6. Electrical Wiring

1. Wiring Precautions

1 . Before obtaining access to terminals, all supply circuits must be disconnected.
2 . The rated voltage of the unit is as shown as Table 4
③ . Before turning on, verify that the voltage is within the 198~264V range(for single phrase unit) or 342~457V range (for three-phrase unit).
$(\ensuremath{\underline{4}})$ . Always use a special branch circuit and install a special receptacle to supply power to the air conditioner.
⑤ . The special branch circuit breaker is installed in the permanent wiring. Always use a circuit that can trip all the poles of the wiring and has an isolation distance of at least 3mm between the contacts of each pole.
⑥ . Perform wiring work in accordance with standards so that the air conditioner can be operated safely and positively.
$\bigcirc$ . Install a leakage special branch circuit breaker in accordance with the related laws and regulations and electric company standards.

# 

- When the voltage is low and the air conditioner is difficult to start, contact the power company to raise the voltage.

#### 5.6.2 Electrical Wiring

- (1). For solid core wiring (Fig.36)
- Cut the wire end with a wire cutter or wire-cutting pliers, then strip the insulation about 25 mm (15/16").
- 2) Using a screwdriver, remove the terminal screw(s) on the terminal board.
- 3) Using pliers, bend the solid wire to form a loop suitable for the terminal screw.
- 4) Shape the loop wire properly, place it on the terminal board and tighten securely with the terminal screw using a screwdriver.
- (2). For strand wiring (Fig.36)
- Cut the wire end with a wire cutter or wire-cutting pliers, then strip the insulation about 10 mm (3/8").
- 2) Using a screwdriver, remove the terminal screw (s) on the terminal board.
- 3) Using a round terminal fastener or pliers, securely clamp a round terminal to each stripped wire end.
- 4) Position the round terminal wire, and replace and tighten the terminal screw with a screwdriver.(Fig.37)



(3). How to fix connection cord and power cord by cord clamp

After passing the connection cord fasten it with the cord clamp.(Fig.38)

${\rm (I)}$ . Before starting work, check that power is not being supplied to the indoor unit and outdoor unit.
2 . Match the terminal block numbers and connection cord colors with those of the indoor unit side. 3 . Erroneous wiring may cause burning of the electric parts.
4 . Connect the connection cords firmly to the terminal block. Imperfect installation may cause a fire.
⑤ . Always fasten the outside covering of the connection cord with cord clamps. (If the insulator is not clamped, electric leakage may occur.)
⑥ . Always connect the ground wire.

(4). Electric wiring between the indoor and outdoor units

Single-phase units(12~24k)



(5). Electric wiring of indoor unit side

Remove the electric box cover from the electric box sub-assy and then connect the wire.

12、18k:



24k:



Fig.39

## 

- ① · Tighten the power cord respectively on the terminal boards with screws. Faulty connection may cause a fire.
- 2 . If the power supply are wired incorrectly, the air conditioner may be damaged.
- ③ . Connect the indoor unit connection cord properly based on the corresponding marks as shown in Fig.39.
- 4 . Ground both the indoor and outdoor units by attaching a ground wire.
- 5 . Unit shall be grounded in compliance with the applicable local and national codes.

## 6 Installation of Controller

Refer to the Installation Manual of the controller for more details.

## 7 Test Running

- 1. Trial Operation and Testing
  - (1). The meaning of error codes as shown below:

Number	Error code	Error
1	E1	Compressor high pressure protection
2	E2	Indoor anti-freeze protection
3	E3	Compressor low pressure protection, refrigerant lack protection and refrigerant colleting mode
4	E4	Compressor high discharge temperature protection
5	E5	AC over-current protection
6	E6	Communication error
7	E7	Mode conflict
8	E8	Anti-high temperature protection
9	E9	Full water protection
10	F1	Indoor ambient temperature sensor is open/short circuited
11	F2	Indoor evaporator temperature sensor is open/short circuited
12	F3	Outdoor ambient temperature sensor is open/short circuited
13	F4	Outdoor condenser temperature sensor is open/short circuited
14	F5	Outdoor discharge temperature sensor is open/short circuited
15	C5	Jumper cap malfunction protection
16	EE	Loading EEPROM malfunction

Table 8

**Note:** If there're other error codes, please contact qualified professionals for service. When the unit is connected with the wired controller, the error code will be simultaneously shown on it.

(2). Instructions to the Error Indicating Lamps on the Panel of the Cassette Type Unit.



Fig.40

Power and ON/OFF Indicating Lamp:

It goes red when the unit is powered on while it goes white when the unit is started.

Timer Indicating Lamp:

Timer indicator on indoor unit will be on when timer ON is set under off status and timer OFF is set under on status.

\* "88" Display:

When there is no error, the dual-8 nixie tube display the set temperature. After receiving the command of displaying indoor ambient temperature from the remote controller, the dual-8 nixie tube displays indoor temperature for 3s and then resume to display the set temperature. If there is error, error code will be displayed. If there's multiple error, error codes will be displayed in turn.

"Auto" button: It's used for turning on or turning off the unit. When use this button to turn in the unit, the unit is under auto mode.

"Test" button: It's only used for the test units. This button is only valid within 3mins after the unit is energized.

#### NOTE:

(1) If the light of indoor unit is turned off, when operating the remote controller to send command, the display will be on for 3s and then off.

(2) When the wired controller is connected, the indoor unit display is invalid and the unit won't receive the remote control command.

## 8 Troubleshooting and Maintenance

## 8.1 Troubleshooting

If your air-conditioning unit suffers from abnormal operation or failure, please first check the following points before repair:

Failure	Possible Reasons
The unit cannot be started.	<ol> <li>The power supply is not connected.</li> <li>Electrical leakage of air-conditioning unit causes tripping of the leakage switch.</li> </ol>
	<ul><li>③ . The operating keys are locked.</li><li>④ . The control loop has failure.</li></ul>
The unit operates for a while and then stops.	<ol> <li>There is obstacle in front of the condenser.</li> <li>The control loop is abnormal.</li> <li>Cooling operation is selected when the outdoor ambient temperature is above 118°F.</li> </ol>
Poor cooling effect.	<ol> <li>The air filter is dirty or blocked.</li> <li>There is heat source or too many people inside the room.</li> <li>The door or window is open.</li> <li>There is obstacle at the air intake or outlet.</li> <li>The set temperature is too high.</li> <li>There is refrigerant leakage.</li> <li>The performance of room temperature sensor becomes worse</li> </ol>
Poor heating effect	<ol> <li>The air filter is dirty or blocked.</li> <li>The door or window is not firmly closed.</li> <li>The set room temperature is too low.</li> <li>There is refrigerant leakage.</li> <li>The outdoor ambient temperature is lower than -5°C.</li> <li>Control loop is abnormal.</li> </ol>

Note: After carrying out the check of the above items and taking relevant measures to solve the problems but the air-conditioning unit still does not function well, please stop the operation of the unit immediately and contact the local service agency designated. Only ask professional serviceman to check and repair the unit.

#### 8.2 Routine Maintenance

Only a qualified service person is allowed to perform maintenance.

Before accessing to terminal devices, all power supply circuits must be disconnected.

Do not use water or air of 122°F or higher for cleaning air filters and outside panels.

#### Notes:

- ① . Do not operate the air conditioner with the filter uninstalled, otherwise dust would come into the unit.
- 2 . Do not remove the air filter except for cleaning. Unnecessary handling may damage the filter.
- ③ . Do not clean the unit with gasolene, benzene, thinner, polishing powder or liquid insecticide, otherwise it would cause discoloration and deformation of the unit.
- 4 . Do not wet the indoor unit in case of electric shock or fire hazard.

Increase the frequency of cleaning if the unit is installed in a room where the air is extremely contaminated.(As a yardstick for yourself, consider cleaning the filter once a half year.)

If dirt becomes impossible to clean, change the air filter.



2. Disassemble the air inlet grille Open the air inlet grille at 45°, raise it and remove the grille.	
3. Disassemble the filter screen Draw out the filter screen and remove it.	
4. Disassemble the air purifier Remove the air purifier after removing the fixed screws on it.	Filter screen Filtering element Support Bolt
5. Clean the filer screen Clean the filer screen by a vacuum cleaner or wash it by flashing water. If the oil stain on the filter can not be removed or cleaned up, wash it by warm water meld with the detergent. Dry the filer in the shadow. Note: Never use hot water over 45°C in case of color fading or turning yellow. Never dry it by fire so as to prevent the filter caught fire or deformation.	
6. Reset the filer	The same as step 3
7. Install the grille well	The same as step 1 and 2



# **Owner's Manual** Original Instructions

Floor Ceiling Type Air Conditioner



Thank you for choosing our product. Please read this Owner's Manual carefully before operation and retain it for future reference. If you have lost the Owner's Manual, please contact the local

agent at 800-865-5931 or visit www.alpinehomeair.com.

# BMKH18MFCC BMKH24MFCC

# Contents

1	<u>S</u> ;	Safety Precautions1			
2	Outline of the Unit and Main Parts				
3	Operation of remote controller				
	1.	Buttons on remote controller	<u>3</u>		
	2.	Introduction for icons on display screen	3		
	3.	Introduction for buttons on remote controller	4		
	4.	Function introduction for combination buttons	9		
	5.	Operation guide	11		
	6.	Replacement of batteries in remote controller	11		
4	4 Preparative for Installation12				
	1.	Standard Accessory Parts	12		
	2.	Selection of the Installation Location	12		
	3.	Connection Pipe Requirement	13		
	4.	Electrical Requirement	14		
5 Installation of the Unit1					
	1.	Installation of the Indoor Unit	15		
	2.	Installation of the Connection Pipe	18		
	3.	Vacuum and Gas Leakage Inspection	22		
	4.	Installation of the Drain Pipe	24		
	5.	Electrical Wiring	27		
6	6 Ir	stallation of Controllers	31		
7	Τ	est Running	32		
		1. Trial Operation and Testing	32		
8	3 T	roubleshooting and Maintenance	34		
		1. Troubleshooting	34		
		2. Routine Maintenance	35		

# 1 Safety Precautions

This mark indicates procedures which, if improperly performed, might lead to the death or serious injury of the user.	
This mark indicates procedures which, if improperly performed, might possibly result in personal harm to the user, or damage to property.	

(1).	For operating the air conditioner pleasantly, install it as outlined in this installation manual.		
(2).	Connect the indoor unit and outdoor unit with the room air conditioner piping and cord available from our standard parts. This installation manual describes the correct connections using the installation set available from our standard parts.		
(3).	Installation work must be performed in accordance with national wiring standards by authorized personnel only.		
(4).	If refrigerant leaks while work is being carried out, ventilate the area. If the refrigerant comes in contact with a flame, it produces toxic gas.		
(5).	Do not power on until all installation work is complete.		
(6).	During installation, make sure that the refrigerant pipe is attached firmly before you run the compressor. Do not operate the compressor under the condition of refrigerant piping not attached properly with 2-way or 3-way valve open.		
	This may cause abnormal pressure in the refrigeration cycle that leads to breakage and even injury.		
(7).	During the pump-down operation, make sure that the compressor is turned off before you remove the refrigerant piping. Do not remove the connection pipe while the compressor is in operation with 2-way or 3-way valve open. This may cause abnormal pressure in the refrigerant cycle that leads to breakage and even injury.		
(8).	When installing and relocating the air conditioner do not mix gases other than the specified refrigerant (R410A) to enter the refrigerant cycle. If air or other gas enters the refrigerant cycle, the pressure inside the cycle will rise to an abnormally high value and cause breakage, injury, etc.		
(9).	This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.		
(10).	If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.		
(11).	Correct Disposal of this product		
(12).	The appliance shall not be installed in the laundry.		

# 2 Outline of the Unit and Main Parts

Indoor





Notes: The connection pipe and duct for this unit should be prepared by the user.

- 3 Operation of remote controller
  - 1. Buttons on remote controller



3.2 Introduction for icons on display screen



# 3.3 Introduction for buttons on remote controller

# Note:

- This is a general use remote controller, it could be used for the air conditioners with multifunction; For some function, which the model doesn't have, if press the corresponding button on the remote controller that the unit will keep the original running status.
- After putting through the power, the air conditioner will give out a sound.
   Operation indicator " U " is ON (red indicator, the colour is different for different models). After that, you can operate the air conditioner by using remote controller.
- Under on status, pressing the button on the remote controller, the signal icon "" on the display of remote controller will blink once and the air conditioner will give out a "de" sound, which means the signal has been sent to the air conditioner.

# ON/OFF button

Press this button to turn on the unit. Press this button again to turn off the unit.

# 2 MODE button

Press this button to select your required operation mode.



- When selecting auto mode, air conditioner will operate automatically according to ex-factory setting. Set temperature can't be adjusted and will not be displayed as well. Press "FAN" button can adjust fan speed. Press " 示 " / " 乳" button can adjust fan blowing angle.
- After selecting cool mode, air conditioner will operate under cool mode. Cool indicator "☆" on indoor unit is ON. (This indicator is not available for some models.) Press "▲" or " ▼" button to adjust set temperature. Press "FAN" button to adjust fan speed. Press " ➡" / " ¾" button to adjust fan blowing angle.
- When selecting dry mode, the air conditioner operates at low speed under dry mode. Dry indicator " , , " on indoor unit is ON. (This indicator is not available for some models.) Under dry mode, fan speed can't be adjusted. Press " 示 " / " , " button to adjust fan blowing angle.
- When selecting fan mode, the air conditioner will only blow fan, no cooling and no heating. All indicators are OFF. Press "FAN" button to adjust fan speed. Press
   "示" / "乳" button to adjust fan blowing angle.
- When selecting heating mode, the air conditioner operates under heat mode. Heat indicator "☆ " on indoor unit is ON. (This indicator is not available for some models.) Press "▲" or " ▼" button to adjust set temperature. Press "FAN" button to adjust fan speed. Press " 示 " / " " button to adjust fan blowing angle. (Cooling only unit won't receive heating mode signal. If setting heat mode with remote controller, press ON/OFF button can't start up the unit).

## Note:

• For preventing cold air, after starting up heating mode, indoor unit will delay 1~5 minutes to blow air (actual delay time is depend on indoor ambient temperature).

Set temperature range from remote controller:

 $16\sim30^{\circ}C(61-86^{\circ}F)$ ; Fan speed: auto, low speed, medium speed, high speed.



## FAN button

Pressing this button can set fan speed circularly as: auto (AUTO), low( ■), medium (■■), high( ■■■).



# Note:

- Unde AUTO speed, air conditioner will select proper fan speed automatically according to ex-factory setting.
- It's Low fan speed under Dry mode.

# 4 TURBO button

Under COOL or HEAT mode, press this button to turn to quick COOL or quick HEAT mode. "(§)" icon is displayed on remote controller. Press this button again to exit turbo function and "(§)" icon will disappear.

If start this function, the unit will run at super-high fan speed to cool or heat quickly so that the ambient temp. approachs the preset temp. as soon as possible.

# 5 ▲/ button

- Press "▲" or "▼" button once increase or decrease set temperature 1°C (°F). Holding "▲" or "▼" button, 2s later, set temperature on remote controller will change quickly. On releasing button after setting is finished, temperature indicator on indoor unit will change accordingly. (Temperature can't be adjusted under auto mode)
- When setting T-ON, T-OFF or CLOCK, press "▲" or " ▼" button to adjust time. (Refer to CLOCK, T-ON, T-OFF buttons)

# , button

Press this button can select left & right swing angle. Fan blow angle can be selected  $\square \rightarrow \square \rightarrow \square \rightarrow \square \rightarrow \square$ circularly as below:

# Note:

- • Press this button continuously more than 2s, the main unit will swing back an forth from left to right, and then loosen the button, the unit will stop swinging and present position of guide louver will be kept immediately.
- Under swing left and right mode, when the status is switched from off to maked, if press this button again 2s later, mestatus will switch to off status directly; if press this button again within 2s, the change of swing status will also depend on the circulation sequence stated above.
- This function is applicable to partial of models.

# button

Press this button can select up & down swing angle. Fan blow angle can be selected circularly as below:

 $(horizontal louvers stops) \xrightarrow{0} 0 \xrightarrow$ at current position)

- When selecting " =0", air conditioner is blowing fan automatically. Horizontal louver will automatically swing up & down at maximum angle.
- When selecting "-0, \_0, \_0, \_0, o ", air conditioner is blowing fan at fixed position. Horizontal louver will stop at the fixed position.
- When selecting " = 0 、 = 0 、 , 0 ", air conditioner is blowing fan at fixed angle. Horizontal louver will send air at the fixed angle.
- Hold " , button above 2s to set your required swing angle. When reaching your required angle, release the button.

# Note:

- " = 0, 0, 0, 0 may not be available. When air conditioner receives this signal, the air conditioner will blow fan automatically.
- Press this button continuously more than 2s, the main unit will swing back an forth from up to down, and then loosen the button, the unit will stop swinging and present position of guide louver will be kept immediately.
- Under swing up and down mode, when the status is switched from off to =0, if press this button again 2s later, 😴 status will switch to off status directly; if press this button again within 2s, the change of swing status will also depend on the circulation sequence stated above.
### 8 T-ON / T-OFF button

T-ON button

"T-ON" button can set the time for timer on. After pressing this button, " icon disappears and the word "ON" on remote controller blinks. Press "▲" or " ▼" button to adjust T-ON setting. After each pressing "▲" or " ▼" button, T-ON setting will increase or decrease 1min. Hold "▲" or " ▼" button, 2s later, the time will change quickly until reaching your required time. Press "T-ON" to confirm it. The word "ON" will stop blinking. " " icon resumes displaying. Cancel T-ON: Under the condition that T-ON is started up, press "T-ON" button to cancel it.

• T-OFF button

"T-OFF" button can set the time for timer off. After pressing this button," ()" icon disappears and the word "OFF" on remote controller blinks. Press "▲" or " ▼" button to adjust T-OFF setting. After each pressing "▲" or " ▼" button, T-OFF setting will increase or decrease 1min. Hold "▲" or " ▼" button, 2s later, the time will change quickly until reaching your required time. Press "T-OFF" word "OFF" will stop blinking. "()" icon resumes displaying. Cancel T-OFF. Under the condition that T-OFF is started up, press "T-OFF" button to cancel it.

### Note:

- Under on and off status, you can set T-OFF or T-ON simultaneously.
- Before setting T-ON or T-OFF, please adjust the clock time.
- After starting up T-ON or T-OFF, set the constant circulating valid.
   After that, air conditioner will be turned on or turned off according to setting time.
   ON/OFF button has no effect on setting. If you don't need this function, please use remote controller to cancel it.

# 9 I FEEL button

Press this button to start I FEEL function and " "" will be displayed on the remote controller. After this function is set, the remote controller will send the detected ambient temperature to the controller and the unit will automatically adjust the indoor temperature according to the detected temperature. Press this button again to close I FEEL function and " "" will disappear.

• Please put the remote controller near user when this function is set. Do not put the remote controller near the object of high temperature or low temperature in order to avoid detecting inaccurate ambient temperature. When I FEEL function is turned on, the remote controller should be put within the area where indoor unit can receive the signal sent by the remote controller.

# 10 CLOCK button

### Note:

- Clock time adopts 24-hour mode.
- The interval between two operation can't exceeds 5s. Otherwise, remote controller will quit setting status. Operation for T-ON/T-OFF is the same.

## 11 SLEEP button

Under COOL, or HEAT mode, press this button to start up sleep function.

" ( " icon is displayed on remote controller. Press this button again to cancel sleep function and " ( " icon will disappear. After powered on, Sleep Off is defaulted. After the unit is turned off, the Sleep function is canceled.

In this mode, the time of time can be adjusted. Under Fan 、 DRY and Auto modes, this function is not available.

## 12 X-FAN button

Pressing this button in COOL or DRY mode, the icon "  $\gg$ " is displayed and the indoor fan will continue operation for a few minutes in order to dry the indoor unit even though you have turned off the unit. After energization, X-FAN OFF is defaulted.X-FAN is not available in AUTO, FAN or HEAT mode.

This function indicates that moisture on evaporator of indoor unit will be blowed after the unit is stopped to avoid mould.

- Having set X FAN function on: After turning off the unit by pressing ON/OFF button indoor fan will continue running for about a few minutes. at low speed. In this period, press X-FAN button to stop indoor fan directly.
- Having set X FAN function off: After turning off the unit by pressing ON/OFF button, the complete unit will be off directly.

### 13 条/紀 button Not applicable with Blueridge

Press this button to achieve the on and off of healthy and scavenging functions in operation status. Press this button for the first time to start scavenging function; LCD displays "♠". Press the button for the second time to start healthy and scavenging functions simultaneously; LCD displays "♠" and "♠". Press this button for the third time to quit healthy and scavenging functions simultaneously. Press the button for the fourth time to start healthy function; LCD display "♠". Press this button again to repeat the operation above.

• This function is applicable to partial of models.

## 14 LIGHT button

# 15 TEMP button

By pressing this button, you can see indoor set temperature, indoor ambient temperature or outdoor ambient temperature on indoor unit's display. The setting on remote controlleris selected circularly as below:



- When selecting " ()" or no display with remote controller, temperature indicator on indoor unit displays set temperature.
- When selecting ": with remote controller, temperature indicator on indoor unit displays indoor ambient temperature.
- When selecting " \_\_\_\_," with remote controller, temperature indicator on indoor unit displays outdoor ambient temperature.

### Note:

- Outdoor temperature display is not available for some models. At that time, indoor unit receives " ⊖ 'signal, while it displays indoor set temperature.
- It's defaulted to display set temperature when turning on the unit. There is no display in the remote controller.
- Only for the models whose indoor unit has dual-8 display.
- When selecting displaying of indoor or outdoor ambient temperature, indoor temperature indicator displays corresponding temperature and automatically turn to display set temperature after three or five seconds.

#### 3.4 Function introduction for combination buttons

## **Energy-saving function**

Under cooling mode, press "TEMP" and " CLOCK" buttons simultaneously to start up or turn off energy-saving function. When energy-saving function is started up, "SE" will be shown on remote controller, and air conditioner will adjust the set temperature automatically according to ex-factory setting to reach to the best energy-saving effect. Press "TEMP" and "CLOCK" buttons simultaneously again to exit energy-saving function.

#### Note:

• Under energy-saving function, fan speed is defaulted at auto speed and it can't

be adjusted.

- Under energy-saving function, set temperature can't be adjusted. Press "TURBO" button and the remote controller won't send signal.
- Sleep function and energy-saving function can't operate at the same time. If energy-saving function has been set under cooling mode, press sleep button will cancel energy-saving function. If sleep function has been set under cooling mode, start up the energy-saving function will cancel sleep function.

# 8°C heating function

Under heating mode, press "TEMP" and "CLOCK" buttons simultaneously to start up or turn off 8°C heating function. When this function is started up, " " and "8°C " will be shown on remote controller, and the air conditioner keep the heating status at 8°C . Press "TEMP" and "CLOCK" buttons simultaneously again to exit 8°C heating function.

### Note:

- $\bullet$  Under 8  $^\circ\!\!\mathbb{C}$  heating function, fan speed is defaulted at auto speed and it can't be adjusted.
- Under 8  $^\circ\!\!C$  heating function, set temperature can't be adjusted. Press "TURBO" button and the remote controller won't send signal.
- Sleep function and 8 °C heating function can't operate at the same time. If 8 °C heating function has been set under cooling mode, press sleep button will cancel 8 °C heating function. If sleep function has been set under cooling mode, start up the 8 °C heating function will cancel sleep function.
- Under  ${}^\circ\!\mathrm{F}$  temperature display, the remote controller will display 46  ${}^\circ\!\mathrm{F}$  heating. 8 C function is NOT APPLICABLE WHEN PAIRED WITH BMKH30M-NDG3, BMKH42M-NDG3, BMKH36M23UH, AND BMKH42M23UH Outdoor Units.

## Child Lock Function

Press "▲" and " <sup>▼</sup>" simultaneously to turn on or turn off child lock function. When child lock function is on, " <sup>■</sup>" icon is displayed on remote controller. If you operate the remote controller, the " <sup>■</sup>" icon will blink three times without sending signal to the unit.

## Temperature display switchover function

Under OFF status, press "  $\P$ " and "MODE" buttons simultaneously to switch temperature display between  $^\circ\!\!C$  and  $^\circ\!\!F$  .

## WIFI Function

Press "MODE" and "TURBO" button simultaneously to turn on or turn off WIFI function. When WIFI function is turned on, the "**WiFi**" icon will be displayed on remote controller; Long press "MODE" and "TURBO" buttons simultaneously for 10s, remote controller will send WIFI reset code and then the WIFI function will be turned on. WIFI function is defaulted ON after energization of the remote controller.

This function is only available for some models.

### About Back-lighting Function

The unit lights for 4s when energizing for the first time, and 3s for later press.

#### 3.5 Operation guide

- **1.** After putting through the power, press "ON/OFF" button on remote controller to turn on the air conditioner.
- **2.** Press "MODE" button to select your required mode: AUTO, COOL, DRY, FAN, HEAT.
- **3.** Press "▲" or " ▼" button to set your required temperature. (Temperature can't be adjusted under auto mode).
- **4**.Press "FAN" button to set your required fan speed: auto, low speed, medium \_ speed, high speed.
- **5.** Press "🔰 " button to select fan blowing angle.

#### 3.6 Replacement of batteries in remote controller

- 1. Lift the cover along the direction of arrow (as shown in Fig 1 ①).
- 2. Take out the original batteries (as shown in Fig 1 2).
- 3. Place two 7# (AAA 1.5V) dry batteries, and make sure the position of "+" polar and "-" polar is correct (as shown in Fig 2③).
- 4. Reinstall the cover (as shown in Fig 2 ④).



# NOTICE

- During operation, point the remote control signal sender at the receiving window on indoor unit.
- The distance between signal sender and receiving window should be no more than 26 ft, and there should be no obstacles between them.
- Signal may be interfered easily in the room where there is fluorescent lamp or wireless telephone; remote controller should be close to indoor unit during operation.
- Replace new batteries of the same model when replacement is required.
- When you don't use remote controller for a long time, please take out the batteries.
- If the display on remote controller is fuzzy or there's no display, please replace batteries.

# 4 Preparative for Installation

# 1. Standard Accessory Parts

The standard accessory parts listed below are furnished and should be used as required.

Indoor Unit Accessories				
No.	Name	Appearance	Q'ty	Usage
1	Nut with Washer		8	To fix the hook on the cabinet of the unit.
2	Wireless Controller + Battery		1+2	To control the indoor unit
3	Insulation		1	To insulate the gas pipe
4	Insulation		1	To insulate the liquid pipe
5	Installation Paperboard	$\bigcirc$	2	To insulate the drain pipe
6	Fastener	Q	4	To fasten the sponge
7	Nut		1	To connect gas pipe
8	Nut		1	To connect liquid pipe

Table 1

# 4.2 Selection of the Installation Location

WARNING!		
The unit must be installed where strong enough to withstand the weight of the unit and fixed securely		
otherwise the unit would topple or fall off.		
①. Do not install where there is a danger of combustible gas leakage.		
2. Do not install the unit near heat source, steam, or flammable gas.		
③. Children under 10 years old must be supervised not to operate the unit.		

Decide the installation location with the customer as follows:

## 4.2.1 Indoor Unit

- (1). Install the unit at a place where is strong enough to withstand the weight of the unit.
- (2). The air inlet and outlet of the unit should never be clogged so that the airflow can reach every corner of the room.
- (3). Leave service space around the unit as required in Fig. 2





- (4) Install the unit where the drain pipe can be easily installed.
- (5) The space from the unit to the ceiling should be kept as much as possible so as for more convenient service.

# 4.3 Connection Pipe Requirement



The maximum length of the connection pipe is listed in the Table below. Do not place the units between which the distance exceeds the maximum length of the connection pipe.

Table 2						
Item	Size of Fitting Pipe(Inch)		Max. Pipe	Max. Height Difference between Indoor	Indoor unit Drainage pipe(Outer	
Model	Liquid	Gas	Length (m)	Unit and Outdoor Unit (m)	Diameter × wall thickness) (in)	
BMKH09MFCC	1/4	3/8	65	32	Ф0.625×0.068	
BMKH12MFCC	1/4	1/2	65	32	Ф0.625×0.068	
BMKH18MFCC	1/4	1/2	65	32	Ф0.625×0.068	
BMKH24MFCC	3/8	5/8	65	32	Ф0.625×0.068	

(1) The connecting pipe should be thermally insulated properly.

(2) The pipe wall thickness shall be .019-.039 in and the pipe wall shall be able to withstand the pressure of 6.0 MPa. The longer the connecting pipe, the lower the cooling and heating effect performs.

(3). The pipe wall thickness shall be .019-.039 in and the pipe wall shall be able to withstand the pressure of 6.0 MPa. The longer the connecting pipe, the lower the cooling and heating effect performs.

# 4.4 Electrical Requirement

Electric Wire Size and Fuse Capacity.

Table 3

Indoor Units	Power Supply	Fuse Capacity	Min. Power Supply Cord
	V/Ph/Hz	А	
9~24k	208/230V~ 60Hz	5	18AWG(0.82mm <sup>2</sup> )

#### Notes:

- $\textcircled{1}. \quad \text{The fuse is located on the main board.}$
- ②. Install the disconnect device with a contact gap of at least 3 mm in all poles nearby the units (Both indoor unit and outdoor unit). The appliance must be positioned so that the plug is accessible.
- ③. The specifications of the power cable listed in the Table above are determined based on the maximum power (maximum amps) of the unit.
- ④. The specifications of the power cable listed in the Table above are applied to the conduit-guarded multi-wire copper cable (like, YJV copper cable, consisting of PE insulated wires and a PVC cable jacket) used at 40°C(104°F) and resistible to 90°C(194°F) (see IEC 60364-5-52). If the working condition changes, they should be modified according to the related national standard.

# 5 Installation of the Unit

# 1. Installation of the Indoor Unit

### 1. Indoor unit dimension

	WARNING !
1.	Install the indoor unit in a location which can withstand a load of at least five times the
	weight of the main unit and which will not amplify sound or vibration.
2.	If the installation location is not strong enough, the indoor unit may fall and cause injuries.
3.	If the job is done with the panel frame only, there is a risk that the unit will come loose.
	Please take care.



Fig. 3

		Table 4			Unit: in
Model	A	В	С	D	Н
BMKH09MFCC					
BMKH12MFCC	34.25	9.25	31.96	12.51	26.18
BMKH18MFCC					
BMKH24MFCC	47.24	9.25	44.96	12.51	26.18

## 5.1.2 Preparation for Installing the Indoor Unit

- (1). Open the air inlet grille and the screw cover, and remove the screws.
- (2). Release the claws in the 3 places indicated.
- (3). Release the center hook and remove the front panel.
- (4). Release the claws in the 2 or 3 places indicated and remove the electric component cover.

#### 5.1.3 Indoor Unit Installation

(1). Determine the location of the hanger through the paper template, and then remove the paper template.





- (2). Insert the anchor bolts into the drilled holes, and drive the pins completely into the anchor bolts with a hammer.
- (3). Remove the right and left side panels.
- (4). Put the hanger bolt into the clasp of the indoor unit and tighten screws on the hanger to prevent the indoor unit from moving.

(5) Adjust the height of the unit to make the drain pipe slant slightly downward so that the drainage will become much smoother.

#### ♦ Floor type









(6). Reinstall and tighten the right and left side panel.

### 5.1.4 Leveling

The water level test must be done after installing the indoor unit to make the unit is horizontal, as shown below.



Fig. 7

# 2. Installation of the Connection Pipe

#### 1. Flare Processing

- (1). Cut the connection pipe with the pipe cutter and remove the burrs.
- (2). Hold the pipe downward to prevent cuttings from entering the pipe.
- (3). Remove the flare nuts at the stop valve of the outdoor unit and inside the accessory bag of the indoor unit, then insert them to the connection pipe, after that, flare the connection pipe with a flaring tool.
- (4). Check if the flare part is spread evenly and there are no cracks (see Fig. 8).



Fig. 8

### 5.2.2 Bending Pipes

(1). The pipes are shaped by your hands. Be careful not to collapse them.





- (2). Do not bend the pipes in an angle more than 90°.
- (3). When pipes are repeatedly bent or stretched, the material will harden, making it difficult to bend or stretch them any more. Do not bend or stretch the pipes more than three times.
- (4). When bending the pipe, do not bend it as is. The pipe will be collapsed. In this case, cut the heat insulating pipe with a sharp cutter as shown in Fig. 10, and bend it after exposing the pipe. After bending the pipe as you want, be sure to put the heat insulating pipe back on the pipe, and secure it with tape.



1).	To prevent breaking of the pipe, avoid sharp bends. Bend the pipe with a radius of curvature of 150 mm or over.
2.	If the pipe is bent repeatedly at the same place, it will break.

### 5.2.3 Connecting the Pipe at the Indoor Unit Side

Detach the caps and plugs from the pipes.

1).	Be sure to apply the pipe against the port on the indoor unit correctly. If the centering is improper, the flare nut cannot be tightened smoothly. If the flare nut is forced to turn, the threads will be damaged.
2.	Do not remove the flare nut until the connection pipe is to be connected so as to prevent dust and impurities from coming into the pipe system.

When connecting the pipe to the unit or removing it from the unit, please do use both the spanner and the torque wrench. (Fig. 11)

When connecting, smear both inside and outside of the flare nut with refrigeration oil, screw it hand tight and then tighten it with the spanner.

Refer to Table 7 to check if the wrench has been tightened properly (too tight would mangle the nut and lead to leakage).

Examine the connection pipe to see if it leaks, then take the treatment of heat insulation, as shown in the Fig. 12.

Use the medium-sized sponge to insulate the coupler of the gas pipe.







Copper piping Oil applied (to reduce friction with the flare nut)

Fig. 12

Table 5 Flare nut tightening torque

Pipe Diameter	Tightening Torque
1/4″ (Inch)	15-30 (N·m)
3/8″ (Inch)	35-40 (N·m)
1/2″ (Inch)	45-50 (N·m)
5/8″ (Inch)	60-65 (N·m)
3/4″ (Inch)	70-75 (N·m)
7/8″ (Inch)	80-85 (N·m)

Be sure to connect the gas pipe after connecting the liquid pipe completely.

### 5.2.4 Connecting the Pipe at the Outdoor Side Unit

Tighten the flare nut of the connection pipe at the outdoor unit valve connector. The tightening method is the same as that as at the indoor side



Fig. 13

### 5.2.5 Checking the Pipe Connections for Gas Leaking

For both indoor and outdoor unit side, check the joints for gas leaking by the use of a gas leakage detector without fail when the pipes are connected.

### 5.2.6 Heat Insulation on the Pipe Joints (Indoor Side Only)

Stick coupler heat insulation (large and small) to the place where connecting pipes.



Fig. 14

#### 5.2.7 Liquid Pipe and Drain Pipe

- (1) If the outdoor unit is installed lower than the indoor unit. (See Fig. 15)
  - A drain pipe should be above ground and the end of the pipe does not dip into water. All pipes must be restrained to the wall by saddles.
  - 2) Taping pipes must be done from bottom to top.
  - All pipes are bound together by tape and restrained to wall by saddles.





- (2) If the outdoor unit is installed higher than the indoor unit.
  - Taping should be done from lower to the upper part.
  - All pipes are bound and taped together and also should be trapped to prevent water from returning to the room (See Fig. 16)
  - Restraint all pipes to the wall with saddles.





## 5.3 Vacuum and Gas Leakage Inspection



#### 5.3.1 Vacuum

- (1). Remove the caps of the liquid valve, gas valve and also the service port.
- (2). Connect the hose at the low pressure side of the manifold valve assembly to the service port of the unit's gas valve, and meanwhile the gas and liquid valves should be kept closed in case of refrigerant leak.
- (3). Connect the hose used for evacuation to the vacuum pump.
- (4). Open the switch at the lower pressure side of the manifold valve assembly and start the vacuum pump. Meanwhile, the switch at the high pressure side of the manifold valve assembly should be kept closed, otherwise evacuation would fail.
- (5). The evacuation duration depends on the unit's capacity, generally, 20 minutes for the 9k/12k/18k units, 30 minutes for the 24k units. And verify if the pressure gauge at the low pressure side of the manifold valve assembly reads -1.0Mp (-75cmHg), if not, it indicates there is leak somewhere. Then, close the switch fully and then stop the vacuum pump.
- (6). Wait for some time to see if the system pressure can remain unchanged, 5 minutes for the 9k/12k/18k/24k units. During this time, the reading of the pressure gauge at the low pressure side can not be larger than 0.005Mp (0.38cmHg).
- (7). Slightly open the liquid valve and let some refrigerant go to the connection pipe to balance the pressure inside and outside of the connection pipe, so that air will not come into the connection pipe when removing the hose. Note that the gas and liquid valve can be opened fully only after the manifold valve assembly is removed.
- (8). Place back the caps of the liquid valve, gas valve and also the service port.



Fig. 17

**Note:** For the large-sized unit, it has the service port for both the gas valve and the liquid valve. During evacuation, it is available to connect two hoses of the manifold valve assembly to two service ports to quicken the evacuating speed.

# 4. Installation of the Drain Pipe

### 1. Precautions When Doing the Piping Work



- (1). Keep piping as short as possible and slope it downwards at a gradient of at least 1/100 so that air may not remain trapped inside the pipe.
- (2). Keep pipe size equal to or greater than that of the connecting pipe.
- (3). Install the drain piping as shown and take measures against condensation. Improperly rigged piping could lead to leaks and eventually wet furniture and belongings.





(4). Connect the drain hose.(Fig. 20)





### 5.4.2 Installing the Drain Pipes

- (1). For determining the position of the drain hose, perform the following procedures.
- (2). Insert the drain pipe to the drain outlet of the unit and then tighten the clamp securely with tape. (Fig. 21)
- (3). Connect the extension drain pipe to the drain pipe and then tighten the clamp with tape.



Tighten the clamp until the screw head is less than 4 mm from the hose. (Fig. 22)

①- Metal clamp ②- Drain hose ③- Grey tape

Insulate the pipe clamp and the drain hose using heat insulation sponge. (Fig.

#### 23)

①- Metal clamp ②- Insulation sponge

- (1). When drain hose requires extension, obtain an extension hose commercially available.
- (2). After connecting the local drain hose, tape the slits of the heat insulation tube.
- (3). Connect the drain hose to the local drain pipe. Position the inner connecting wire in the same direction as the piping.

#### 3. Connecting the Drain Hose

- (1) Connect the extension auxiliary pipe to the local piping.
- (2) Prepare the local piping at the connection point for the drain pipe, as shown in the installation drawings.

**Note:** Be sure to place the drain hose as shown in the diagram below, in a downward sloping direction.



Fig. 24

## 5.4.4 Testing of Drain Piping

- (1) After piping work is finished, check if drainage flows smoothly.
- (2) As shown in the Figure, pour water into the drain pan from the right side to check that water flows smoothly from the drain hose.







5. Electrical Wiring

## 1. Wiring Precautions

	WARNING!
1).	Before obtaining access to terminals, all supply circuits must be disconnected.
2.	The rated voltage of the unit is as shown as Table 3
3.	Before turning on, verify that the voltage is within the 185~264V range (for single phrase
	unit) or 342~457V range (for three-phrase unit).
4.	Always use a special branch circuit and install a special receptacle to supply power to the
	air conditioner.

- (5). The special branch circuit breaker is installed in the permanent wiring. Always use a circuit that can trip all the poles of the wiring and has an isolation distance of at least 3 mm between the contacts of each pole.
- (6). Perform wiring work in accordance with standards so that the air conditioner can be operated safely and positively.
- (7). Install a leakage special branch circuit breaker in accordance with the related laws and regulations and electric company standards.

#### 

- (1). The power source capacity must be the sum of the air conditioner current and the current of other electrical appliances. When the current contracted capacity is insufficient, change the contracted capacity.
- (2). When the voltage is low and the air conditioner is difficult to start, contact the power company to raise the voltage.

### 5.5.2 Electrical Wiring

- (1) For solid core wiring (Fig. 26)
  - 1) Cut the wire end with a wire cutter or wire-cutting pliers, then strip the insulation about 25 mm (15/16").
  - 2) Using a screwdriver, remove the terminal screw(s) on the terminal board.
  - 3) Using pliers, bend the solid wire to form a loop suitable for the terminal screw.
  - 4) Shape the loop wire properly, place it on the terminal board and tighten securely with the terminal screw using a screwdriver.
- (2) For strand wiring (Fig. 26)
  - 1) Cut the wire end with a wire cutter or wire-cutting pliers, then strip the insulation about 10 mm (3/8").
  - 2) Using a screwdriver, remove the terminal screw (s) on the terminal board.
  - Using a round terminal fastener or pliers, securely clamp a round terminal to each stripped wire end.
  - 4) Position the round terminal wire, and replace and tighten the terminal screw with a screwdriver.(Fig. 27)



Fig. 27

Fig. 28

(3). How to fix connection cord and power cord by cord clamp

After passing the connection cord fasten it with the cord clamp. (Fig. 28)

1.	Before starting work, check that power is not being supplied to the indoor unit and outdoor unit.
2.	Match the terminal block numbers and connection cord colors with those of the indoor unit side.
3.	Erroneous wiring may cause burning of the electric parts.
4.	Connect the connection cords firmly to the terminal block. Imperfect installation may cause a fire.
(5).	Always fasten the outside covering of the connection cord with cord clamps. (If the insulator is not clamped, electric leakage may occur.)
6.	Always connect the ground wire.

(4). Electric wiring between the indoor and outdoor units

Single-phase units (9~24k)



#### (5). Electric wiring of indoor unit side

Remove the left cover plate and the electric box cover then insert the end of the communication cord and the power cable into the terminal board.



Fig. 30

1.	Tighten the power cord respectively on the terminal boards with screws. Faulty connection may cause a fire.
2.	If the power supply are wired incorrectly, the air conditioner may be damaged.
3.	Connect the indoor unit connection cord properly based on the corresponding marks as shown in Fig. 29.
4.	Ground both the indoor and outdoor units by attaching a ground wire.
5.	Unit shall be grounded in compliance with the applicable local and national codes.

# 6 Installation of Controllers

Refer to the Installation Manual of the controller for more details.

# 7 Test Running

# 1. Trial Operation and Testing

#### (1). The meaning of error codes as shown below:

#### Table 7

Number	Error code	Error
1	E1	Compressor high pressure protection
2	E2	Indoor anti-freeze protection
3	E3	Compressor low pressure protection, refrigerant lack protection and refrigerant colleting mode
4	E4	Compressor high discharge temperature protection
5	E5	AC over-current protection
6	E6	Communication error
7	E7	Mode conflict
8	E8	Anti-high temperature protection
9	F1	Indoor ambient temperature sensor is open/short circuited
10	F2	Indoor evaporator temperature sensor is open/short circuited
11	F3	Outdoor ambient temperature sensor is open/short circuited
12	F4	Outdoor condenser temperature sensor is open/short circuited
13	F5	Outdoor discharge temperature sensor is open/short circuited
14	C5	Jumper cap malfunction protection
15	EE	Loading EEPROM malfunction

**Note:** If there're other error codes, please contact qualified professionals for service. When the unit is connected with the wired controller, the error code will be simultaneously shown on it.

(2). Instructions to the Error Indicating Lamps on the Panel of the Floor Ceiling

Type Unit.



States of the Indicating Lamps:

①. Indicating Lamp of "POWER":

The indicating lamp will shine when power on, while it will go out when power off.

2. Indicating Lamp of "COOL" :

The indicating lamp will shine when "COOL" is activated, while it will go out when "COOL" is deactivated.

③. Indicating Lamp of "HEAT":

The indicating lamp will shine when "HEAT" is activated, while it will go out when "HEAT" is deactivated.

④. Indicating Lamp of "TIMER" :

Timer indicator on indoor unit will be on when timer ON is set under off status and timer OFF is set under on status.

NOTE:

(1) If the light of indoor unit is turned off, when operating the remote controller to send command, the display will be on for 3s and then off.

(2) When the wired controller is connected, the indoor unit display is invalid and the unit won't receive the remote control command.

# 8 Troubleshooting and Maintenance

# 8.1 Troubleshooting

If your air-conditioning unit suffers from abnormal operation or failure, please first check the following points before repair:

Failure	Possible Reasons		
The unit cannot be started.	<ol> <li>The power supply is not connected.</li> <li>Electrical leakage of air-conditioning unit causes tripping of the leakage switch.</li> <li>The operating keys are locked.</li> <li>The control loop has failure.</li> </ol>		
The unit operates for a while and then stops.	<ol> <li>There is obstacle in front of the condenser.</li> <li>The control loop is abnormal.</li> <li>Cooling operation is selected when the outdoor ambient temperature is above 46°C (114.8°F).</li> </ol>		
Poor cooling effect.	<ol> <li>The air filter is dirty or blocked.</li> <li>There is heat source or too many people inside the room.</li> <li>The door or window is open.</li> <li>There is obstacle at the air intake or outlet.</li> <li>The set temperature is too high.</li> <li>There is refrigerant leakage.</li> <li>The performance of room temperature sensor becomes worse</li> </ol>		
Poor heating effect	<ol> <li>The air filter is dirty or blocked.</li> <li>The door or window is not firmly closed.</li> <li>The set room temperature is too low.</li> <li>There is refrigerant leakage.</li> <li>The outdoor ambient temperature is lower than -5°C (23°F).</li> <li>Control loop is abnormal.</li> </ol>		

#### Table 9

**Note:** After carrying out the check of the above items and taking relevant measures to solve the problems found but the air-conditioning unit still does not function well, please stop the operation of the unit immediately and contact the local service agency designated. Only ask professional serviceman to check and repair the unit.

# 8.2 Routine Maintenance

1.	Do turn off the unit and cut off the main power supply when cleaning the air conditioner,		
(2).	Do not make the air conditioner wet or electric shock may be lead; Ensure that the air		
	conditioner will not be cleaned by water rinsing under any circumstance.		
3.	Volatile liquid like thinner or gasoline would damage the appearance of air conditioner. (So,		
	only soft dry cloth and wet cloth moistened by neutral cleaning fluid could be used to clean		
	the surface panel of air conditioner.)		
(1).	Disassembly method of filter screen and electric box cover		

<ol> <li>Open the air inlet grille         <ol> <li>Firstly unfix two buckles on the grille as shown             on the nicture</li> </ol> </li> </ol>	
<ul> <li>(2). Remove the screws under the buckles by a screwdriver and then open the inlet grille.</li> </ul>	Remove the screw
<ol> <li>Clean the filer screen         Clean the filer screen by a vacuum cleaner or         wash it by flashing water. If the oil stain on the filter         can not be removed or cleaned up, wash it by warm         water meld with the detergent. Dry the filer in the         shadow.         Note: Never use hot water over 45°C(113°F)in case         of color fading or turning yellow.         Never dry it by fire so as to prevent the filter         caught fire or deformation.     </li> </ol>	
<ul> <li>3.Disassemble the left and right side board <ol> <li>After the grille is removed, use a screwdriver to remove the screws shown on the picture.</li> <li>Push the side plate as per the arrowed direction and take it down.</li> </ol></li></ul>	Remove the screw
4. Disassemble the right side board	Disassembly method of right side board Step 3

