

Detailed User Manual

Step 1A: Mounting & placement

Cielo Breez Plus can be wall mounted using the wall mounting kit or placed on a table using table stand (both included in the box). Before finalizing the placement, it is recommended to first power up, register & test the device to find optimal location from where signals can easily reach the AC. To ensure this place your Breez Plus in ACs line of sight & power it up.

For optimal placement and control:

- Place Breez Plus within 16 feet (5 meters) and in the line of sight of your air conditioner. If signal is not reaching the AC, please place it at another suitable location within the room.
- To avoid deviated sensor readings, do not place Breez Plus where it may be exposed to excessive sunlight or other heat sources.

Step 1B: Powering up options

- Breez Plus can be powered up using a 5V adapter (always use the provided power adapter and USB cable for optimal results).

OR

- Through wired connection options of 24V or 12V (from your existing thermostat wiring). For details on wired connections, please refer to [Wired Connection](#)

Please DO NOT use any other voltage level to power up Breez Plus.

Please choose ONLY ONE power up option, either 5V OR 24/12V.

Special Note: It is strongly advised that whenever there is a need to use remote control for AC/Heat Pump, point it towards Breez Plus while performing any action. This way, your AC/Heat Pump and Cielo Home App will always be in sync.

Step 1C: Prior to app installation

Your Smart Phone

- Make sure that your smart phone's Wi-Fi is turned ON.
- Make sure that your smart phone has internet access.

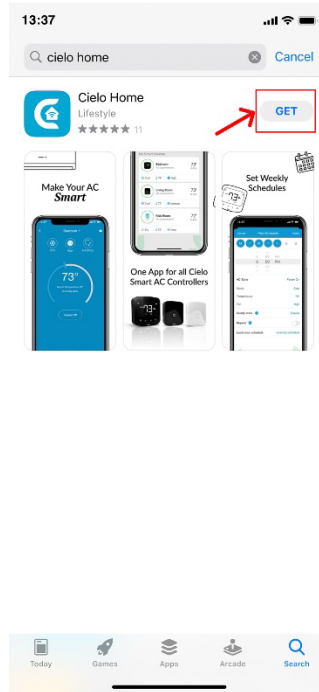
Your Wi-Fi Router

- Make sure that you have a working internet connection on your Wi-Fi router
- Make sure that there is no proxy server or authentication server configured on your internet connection.
- Make sure that there is no captive portal on your Wi-Fi router.

Important: Make sure that IP isolation or client isolation is turned OFF on your Wi-Fi router.

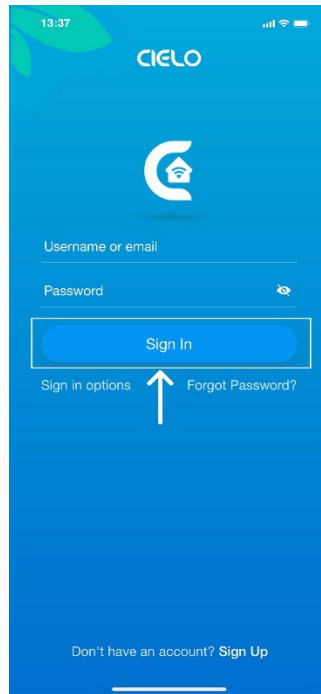
Step 2A: App Installation

- Go to the App Store / Play Store.
- In 'search' section type 'Cielo Home'.
- Once 'Cielo Home' App is displayed, download it.
- Open the App after installation is complete.



Step 2B: Login/Register

- You can either create a new user account or login as an existing user.
- As an existing user, enter username and password and tap the 'Sign In' button.
- If you are a new user, tap the 'Sign Up' button and fill in the information.



Step 3A: Registration - iOS users

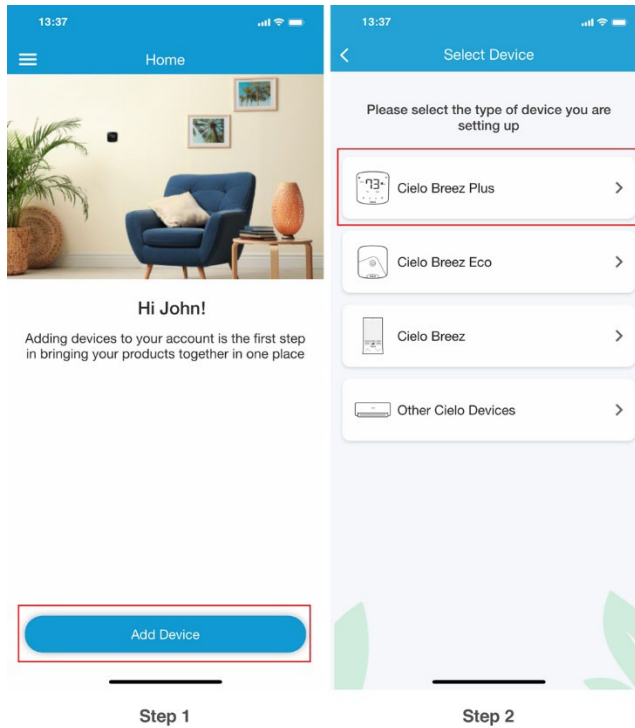
Note 1: Registration process is meant to connect the Breez Plus to your home Wi-Fi network through the 'Cielo Home' App.

Note 2: For iOS 13.0 & above, location permission is required to complete the registration process. You may disable it later.

Note 3: Please turn off LTE/mobile data on your phone during the registration process to ensure seamless registration. You may enable it later.

Step 1: After successful login, you are at the home screen. Tap the 'Add Device' button as shown in the red box.

Step 2: Select 'Cielo Breez Plus' from the list of devices.



Step 3: Power-up the Cielo Device and press 'Next'.

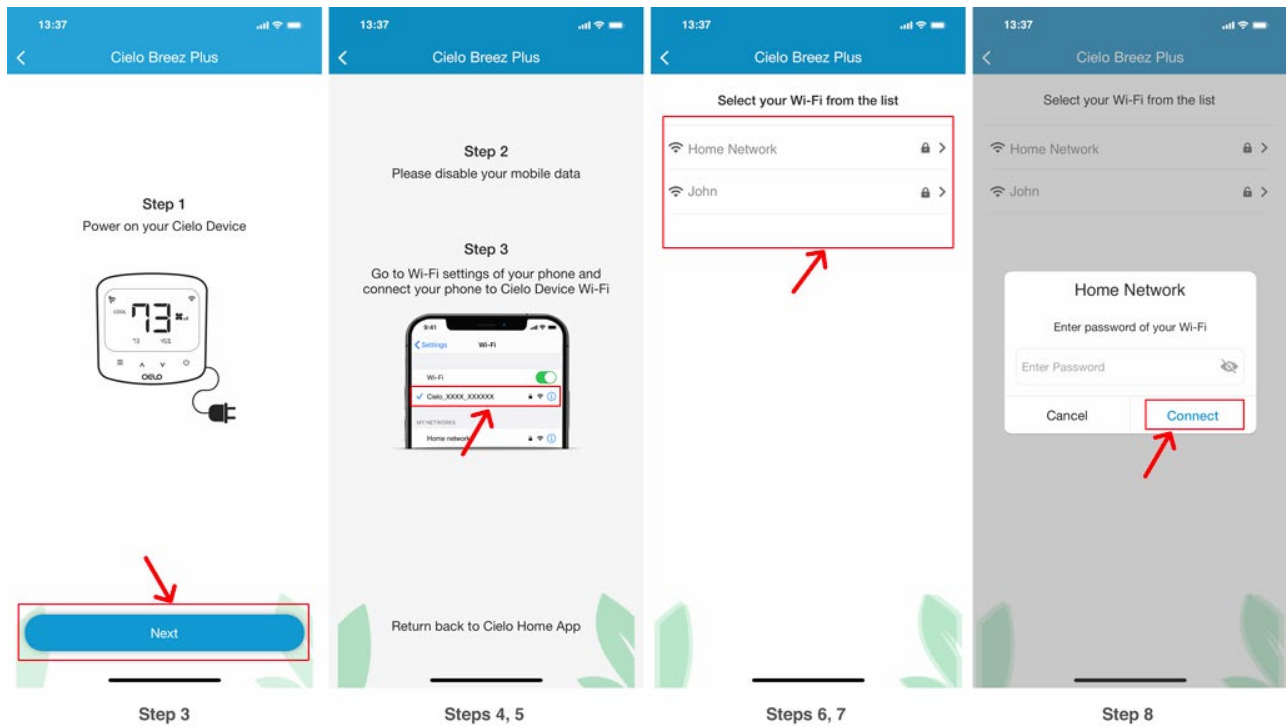
Step 4: Go to the Wi-Fi settings of your phone.

Step 5: Select the Cielo Device (Cielo_XXXX_XXXXXX) from the Wi-Fi list.

Step 6: Come back to the Cielo Home App.

Step 7: Your phone will show the list of available Wi-Fi networks.

Step 8: Select your preferred Wi-Fi network from the list, enter the password and tap the 'Connect' button.

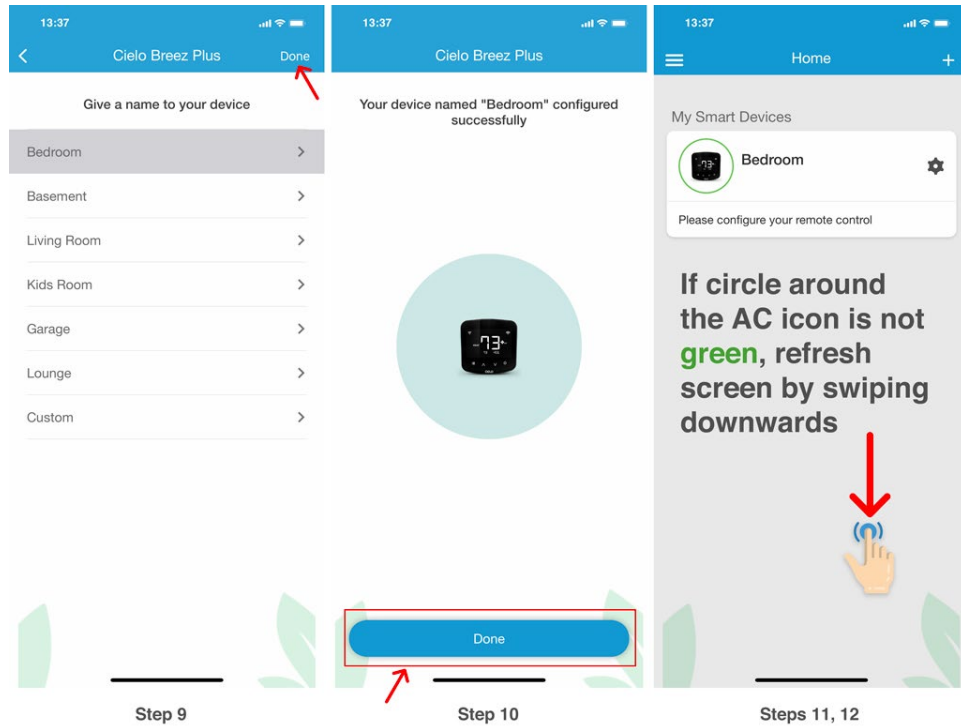


Step 9: Customize your device with a name of your choice (for example, Bedroom, Lounge, Office, etc.). Then tap on 'Done'.

Step 10: Your device has been configured successfully. Tap on 'Done'.

Step 11: After successful configuration, your device will display on your home screen.

Step 12: Once the circle around the AC icon is green, tap on it to start the AC remote control configuration process. If circle around the AC icon is not green, refresh screen by swiping downwards.

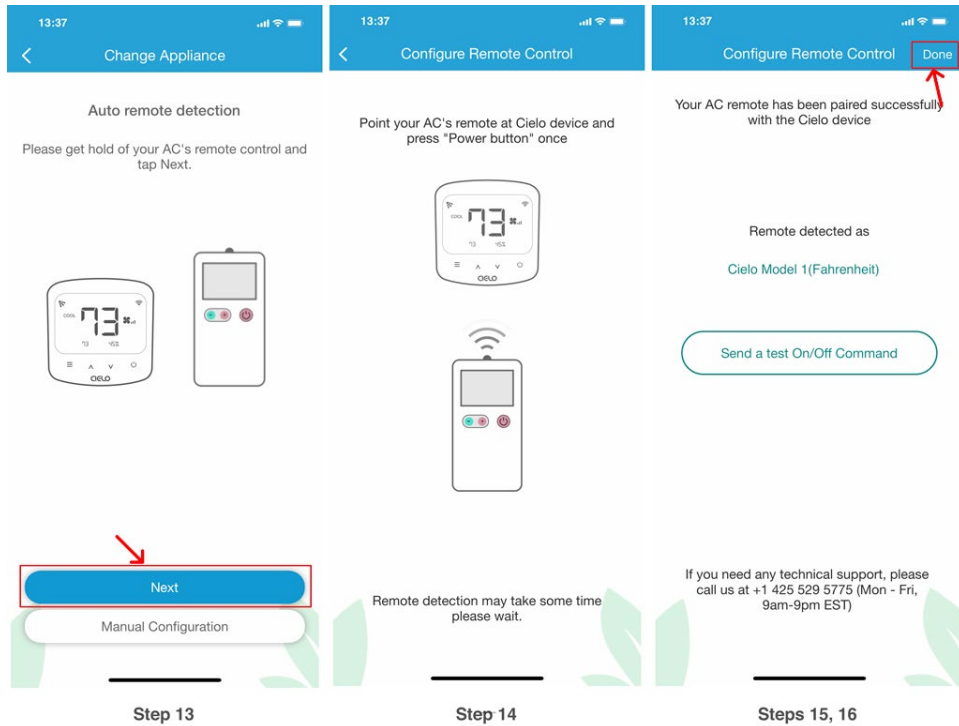


Step 13: Get a hold of your AC's remote and tap 'Next'.

Step 14: Point your AC's remote at the Cielo Device and press remote's 'Power Button' once. It will start the processing & configuration process.

Step 15: The configuration screen will display your detected remote control. Tap on 'Send a test on/off command'.

Step 16: Your remote has now been paired successfully with the Cielo Device. Tap on 'Done'.



Registration process is complete. Enjoy the unlimited controls!

Quick Tip: All four buttons at the bottom of Breez Plus will blink once at the same time after receiving the remote control's signal. If they do not blink, please check the batteries of remote control.

Step 3B: Registration - Android users

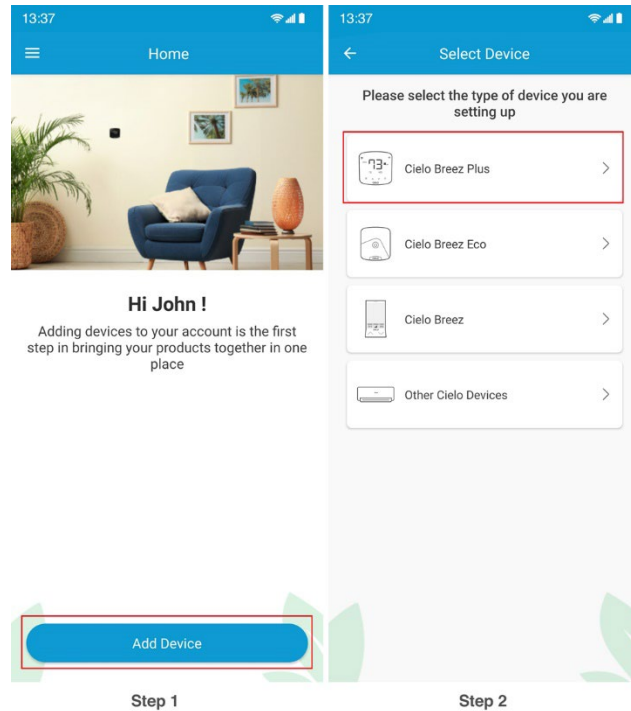
Note 1: Registration process is meant to connect the Breez Plus to your home Wi-Fi network through the 'Cielo Home' App.

Note 2: For Android OS 8.1 & above, location permission is required to complete the registration process. You may disable it later.

Note 3: Please turn off LTE/mobile data on your phone during the registration process to ensure seamless registration. You may enable it later.

Step 1: After successful login, you are at the home screen. Tap the add device button as shown in the red box.

Step 2: Select 'Cielo Breez Plus' from the list of devices.



Step 3: Power-up the Cielo Device and press 'Next'

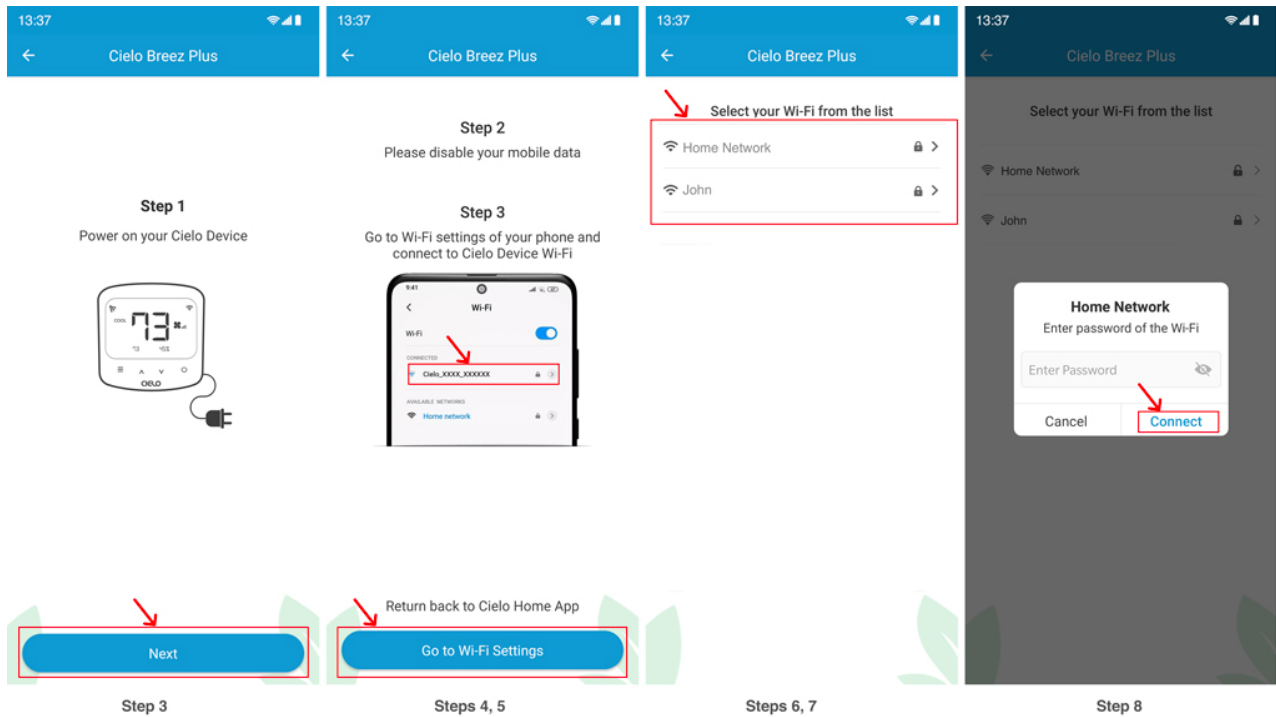
Step 4: Tap the 'Wi-Fi Settings' button as highlighted in red.

Step 5: Connect your phone to the Cielo Device Wi-Fi (Cielo_XXXX_XXXXXX).

Step 6: Go back to 'Cielo Home' App.

Step 7: Your phone will show the list of available Wi-Fi networks.

Step 8: Select your preferred Wi-Fi network from the list, enter the password and tap the 'Connect' button.

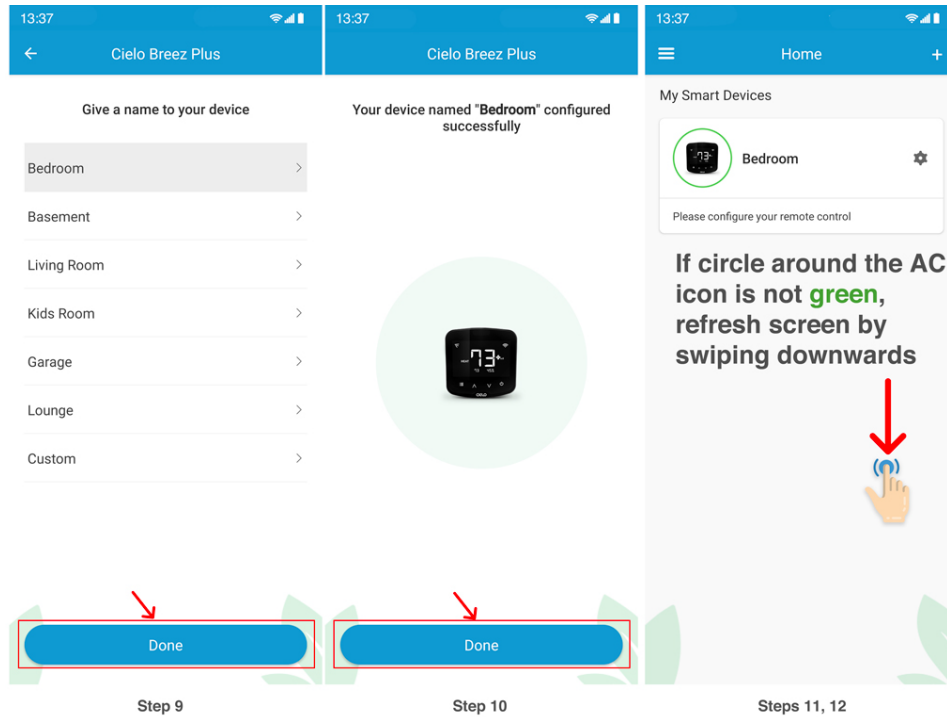


Step 9: Customize your device with a name of your choice (for example, Bedroom, Lounge, Office, etc.).

Step 10: Your device has been configured successfully. Tap on 'Done'.

Step 11: After successful configuration, your device will display on your home screen.

Step 12: Once the circle around the AC icon is green, tap on it to start the AC remote control configuration process. If circle around the AC icon is not green, refresh screen by swiping downwards.

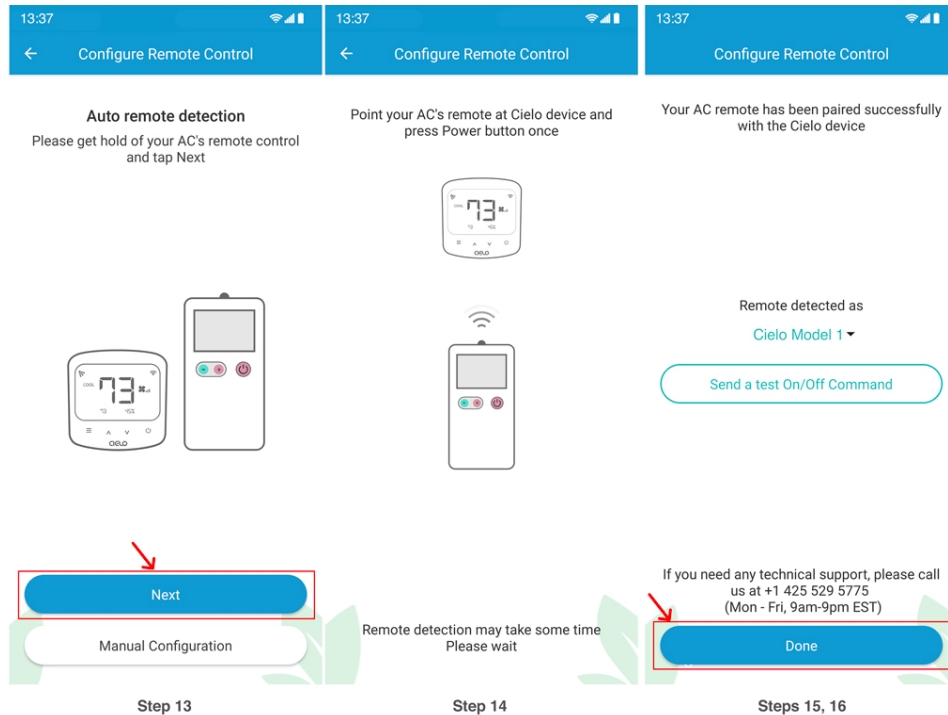


Step 13: Get a hold of your AC's remote and tap 'Next'.

Step 14: Point your AC's remote at the Cielo Device and press the remote's 'Power Button' once. It will start the processing & configuration process.

Step 15: The configuration screen will display your detected remote control. Tap on 'Send a test on/off command'.

Step 16: Your remote has now been paired successfully with the Cielo Device. Tap on 'Done'.



Registration process is complete. Enjoy the unlimited controls!

Quick Tip: All four buttons at the bottom of Breez Plus will blink once at the same time after receiving the remote control's signal. If they do not blink, please check the batteries of remote control.

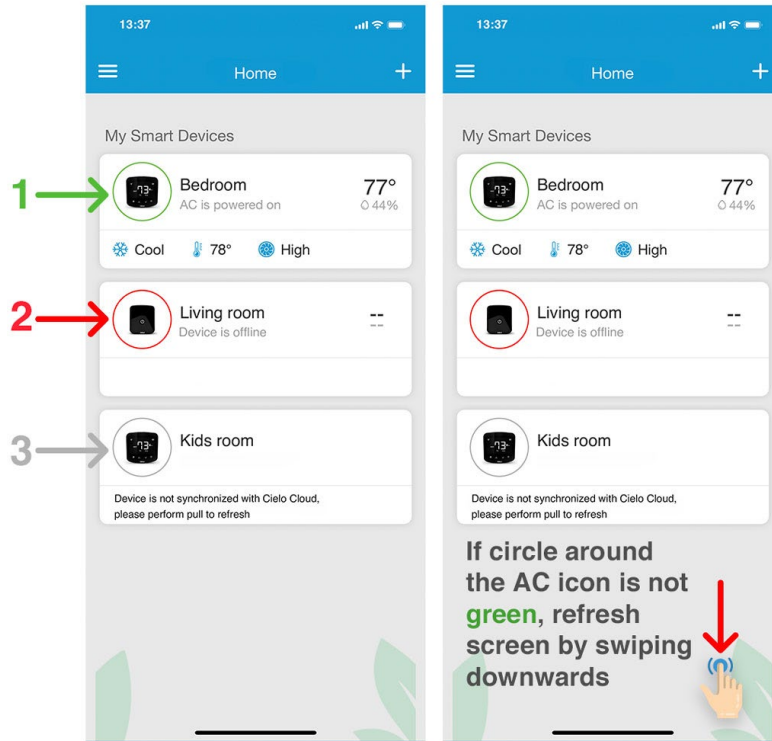
Your home screen

Your home screen shows the real time status of all your Cielo Devices.

A registered Cielo Device can show either of the 3 status, outlined in circles:

- 1 - **Green** - Device is online. You're good to go!
- 2 - **Red** - Device is offline. (try following options)
 - Ensure your phone is connected to a working internet connection.
 - Refresh home screen by swiping downwards (Pull-to-refresh).
 - Ensure device is connected to a working internet connection.
- 3 - **Grey** - Device is offline. (Try the following options)
 - Ensure your phone is connected to a working internet connection

- Device is synchronizing with the Cielo cloud.
- Refresh home screen by swiping downwards (Pull-to-refresh).



Enjoy the unlimited functionalities

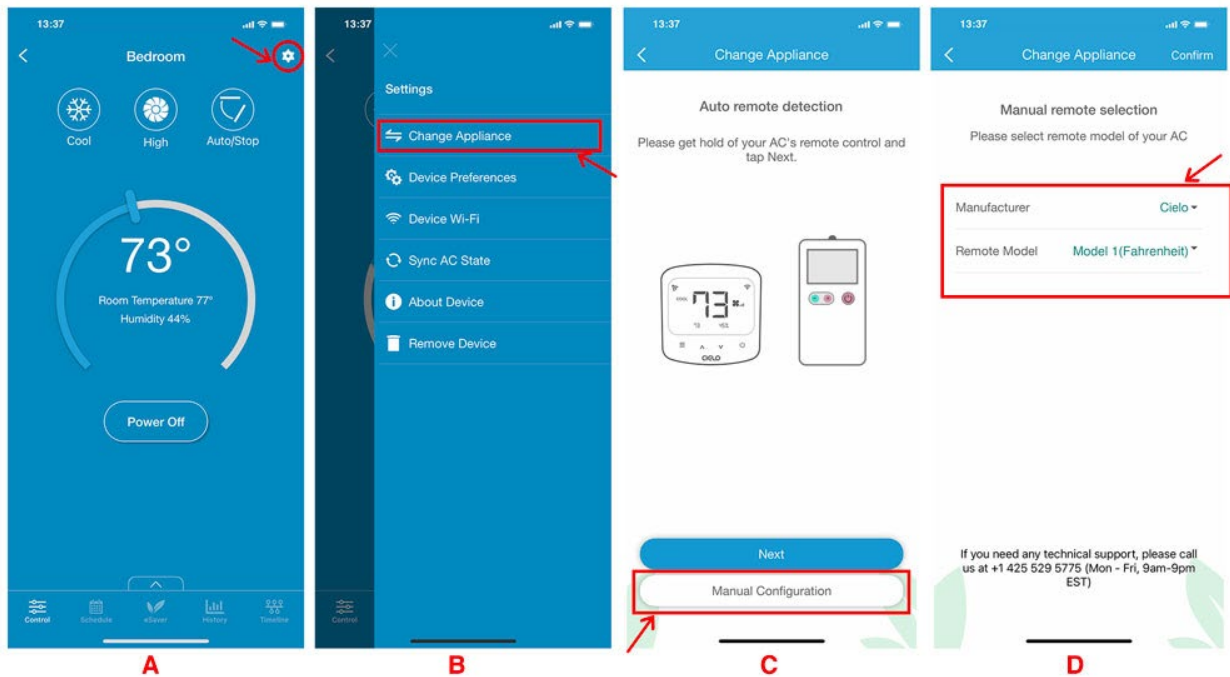


Quick tip: Configuring the right remote control for your AC

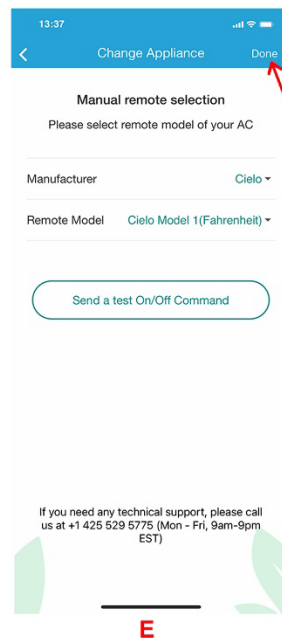
Cielo Device auto detects relevant remote control for your AC during registration process. If it is not working with your AC, please select your remote model manually.

For manual selection, follow these steps:

- Go to device settings by tapping the 'gear' symbol on the registered device.
- Select 'Change Appliance'.
- Select 'Manual Configuration'.
- Select the 'Manufacturer' & 'Remote Model' of your AC from the drop-down lists and tap 'Confirm'.

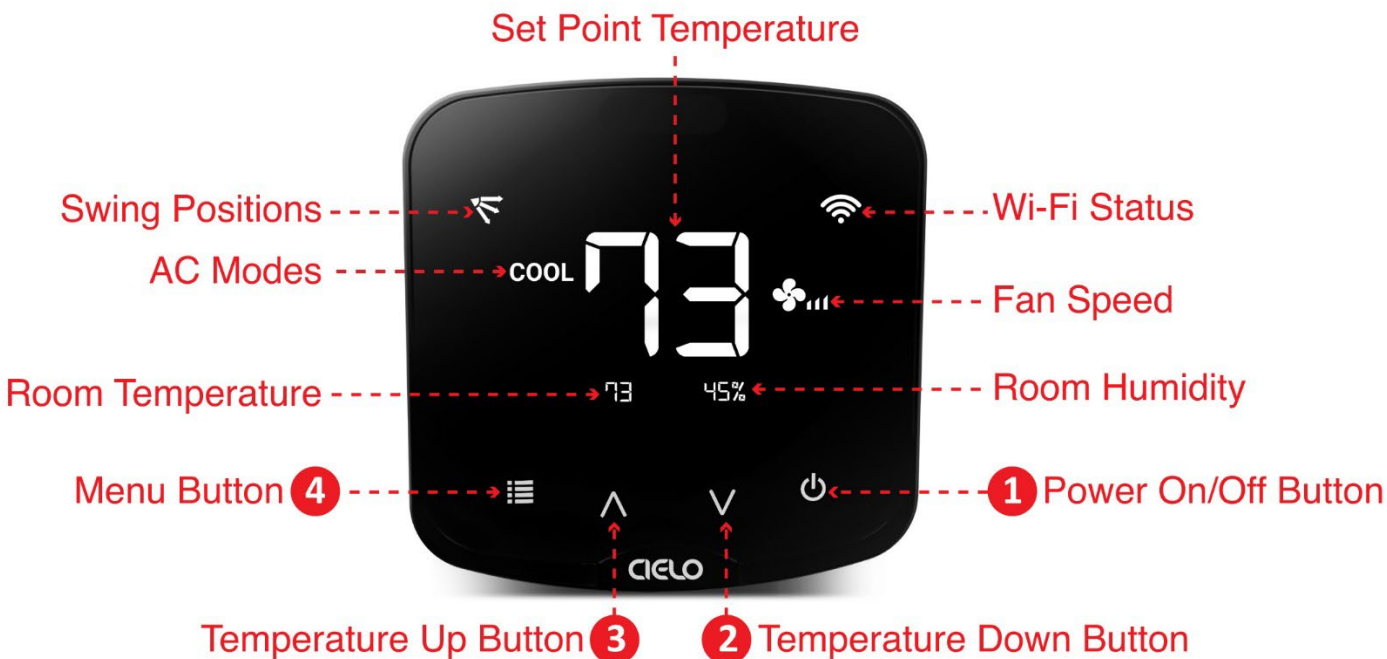


E. After tapping on 'Confirm', the new remote model will be registered with your Cielo device. Send a test On/Off command, and confirm that the AC receives the signal. If so, tap on 'Done'.



Quick Tip: Remote control model number is usually found at the back side of remote control as shown in the image.

Breez Plus - Local control options



Adjusting the temperature of your AC:

Use the up or down arrows to set the temperature of your choice.

Changing the mode of your AC:

Touch the menu button once. The menu icon will start blinking. Use the up or down arrows to select the mode (e.g. Cool, Heat etc.). Your selected mode is set.

Changing the fan speed:

Touch the menu button twice. The fan speed icon will start blinking. Use the up or down arrows to change the fan speed. Your selected fan speed is set.

Adjusting the swing position:

Touch the menu button thrice. The swing position icon will start blinking. Use the up or down arrows to select the swing position. Your selected swing position is set.

Changing multiple settings in one go:

You can set mode, swing position & fan speed in one go. Touch the menu button once and select the mode of your choice. Touch the menu button again and adjust the fan speed. Touch the menu button again and select the swing position. All your settings are completed in one go.

Turning the display of Breez Plus On/Off:

Press the Temperature Down Button for six seconds and release.

Locking/Unlocking the display Interface:

Press and hold Temperature Up and Temperature Down buttons simultaneously for six seconds and release.

Enabling/Disabling Wi-Fi of Breez Plus:

Press and hold the Temperature Up Button for six seconds and release.

Resetting the Wi-Fi of Breez Plus:

Press and hold Temperature Up and Power buttons simultaneously for six seconds and release.

Troubleshooting tips

Breez Plus display interface shows 3 types of Wi-Fi status:

Case 1: Stable Wi-Fi Icon - Device is connected to internet, showing the strength of Wi-Fi signal.

Case 2: Blinking Wi-Fi Icon - Device in broadcast (AP) mode. If you have not registered the device yet, please complete the registration process as per step 3A/3B of this manual. If you have registered the device, refer to scenario 3 at the end of this page.

Case 3: Wi-Fi Icon with small triangle - Device connected with router but has no internet access. Please ensure you have a working internet connection and restart the device.

Changing Wi-Fi network of Cielo Device

Scenario 1:

Cielo Device & mobile are on same Wi-Fi network - Tap on the 'Settings' icon to enter device settings. Tap on 'Device Wi-Fi' then on 'Change Wi-Fi'. List of available networks will appear. Enter password of selected network. New settings are done.

Scenario 2:

Cielo Device & mobile are on different Wi-Fi network - Go to your mobile settings and connect your mobile with same Wi-Fi network as Cielo Device. The remaining process is same as given in scenario 1.

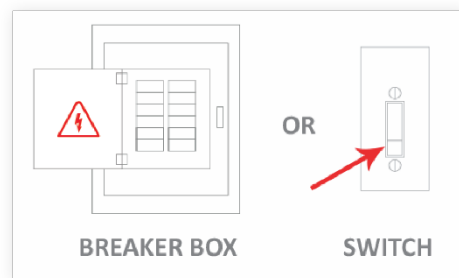
Scenario 3:

Cielo Device is in broadcast (AP) mode - Connect mobile with Cielo Device Wi-Fi i.e. Cielo_XXXX_XXXXXX in mobile Wi-Fi settings. Go back to 'Cielo Home' App. Tap on the 'Settings' icon to enter device settings. Tap on 'Device Wi-Fi' then on 'Change Wi-Fi' button. List of available Wi-Fi networks will appear. Select your Wi-Fi & enter its password. Your new Wi-Fi settings are done.

Instructions for Breez Plus wired connections (24V OR 12V)

Step 1:

Switch off power by using the master switch or mains circuit breaker. This is very important for your safety.



Step 2:

Find a point where 24V or 12V is available (e.g. the point where thermostat wiring is available). Ensure that chosen point is also in the line of sight of your AC. Please DO NOT use any other voltage level to power up Breez Plus.

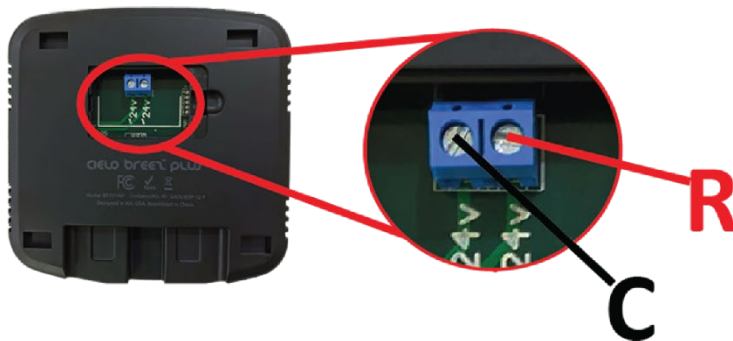
Step 3:

Chose the C & R wires. Pull these wires and pass them through the hole of back plate of Breez Plus. Screw in the back plate of Breez Plus into the wall.



Step 4:

Breez Plus has two connections marked as 24V on its back. Connect the C & R wires at these two connections.



Step 5:

Press fit the Breez plus on its back plate.



Your Installation is complete. Please switch on the power from the mains.



Note: In case of any doubt, please contact a local professional to make the wired connections. You can also use the Breez Plus with a 5V adapter (included in the box).

Step 4A: Setting up schedules for your heating and cooling - iOS users

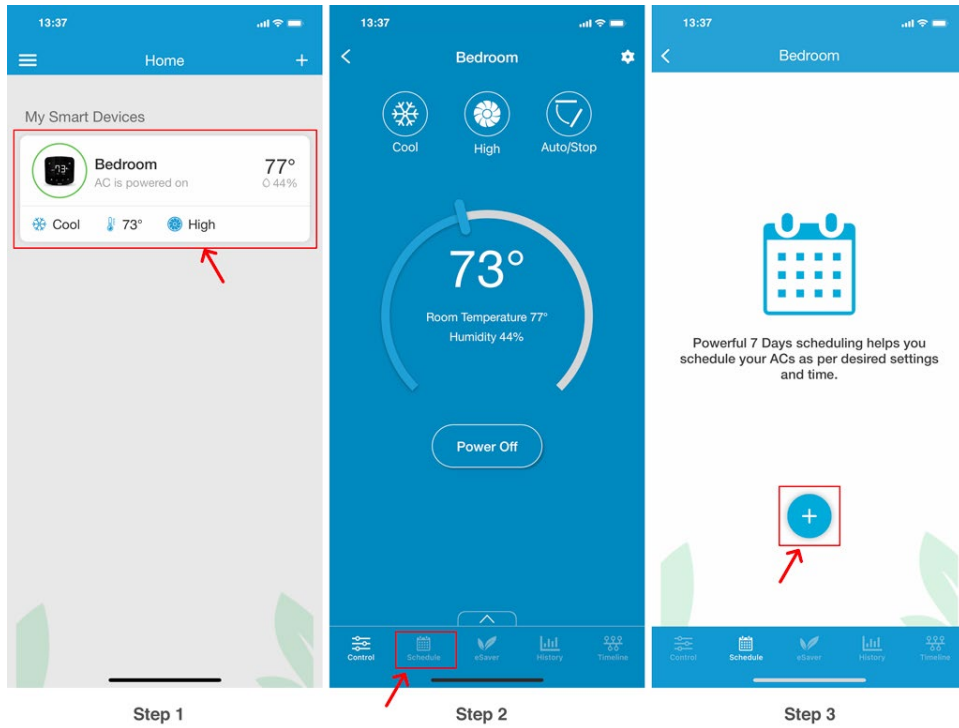
1. Setting up a schedule

You can schedule your Air-Conditioner / Heat Pump connected to Breez Plus by performing the following steps on your Cielo Home app:

Step 1: On the Home screen, tap on the Air-Conditioner / Heat Pump you want to schedule.

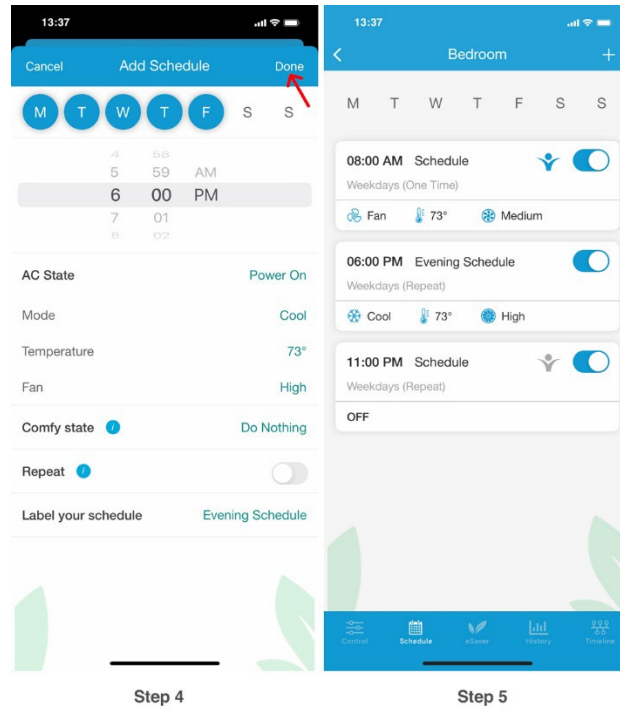
Step 2: Tap on 'Schedule' in the navigation bar.

Step 3: Tap on the '+' icon as shown.

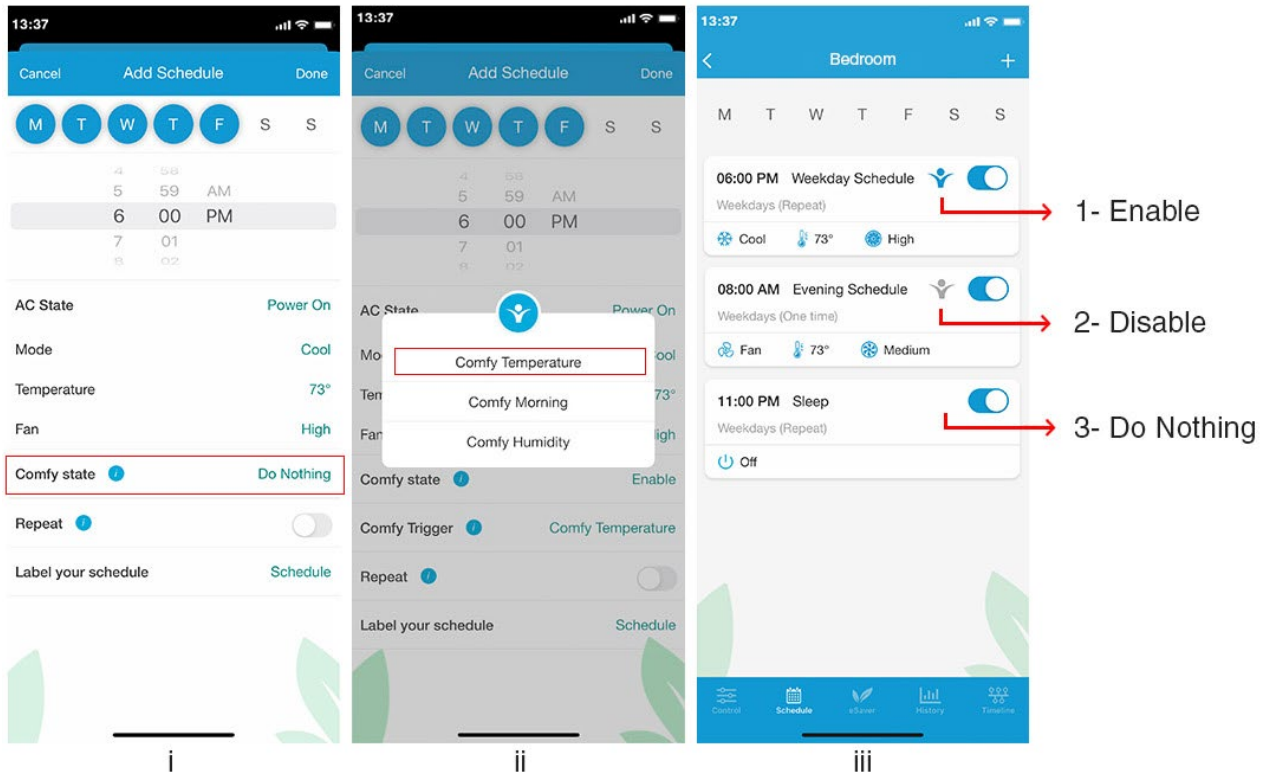


Step 4: You can turn the Air-Conditioner / Heat Pump ON/OFF via schedule, select the time, mode, temperature, and fan speed of your choice. Select power ON/OFF and select the day/days you want to set the schedule for. You may also choose the schedule name of your choice. Tap 'Done' to set up the schedule.

Step 5: Once the schedule is set, it will appear on the schedule tab. You can turn it On/Off by toggling the slider against the schedule.



Note: You can also link your Comfy Settings to execute within your Schedules and may also enable or disable them to your liking. You can do this by tapping on 'Comfy State' and enabling the Comfy settings. You can then select the desired Comfy Mode from 'Comfy Trigger'. When enabled, the currently active Comfy Mode will also be applied to the schedule. When disabled, there will be no Comfy Mode running with the schedules. When you choose the option 'Do Nothing', the currently active state of Comfy Mode will remain as it is.

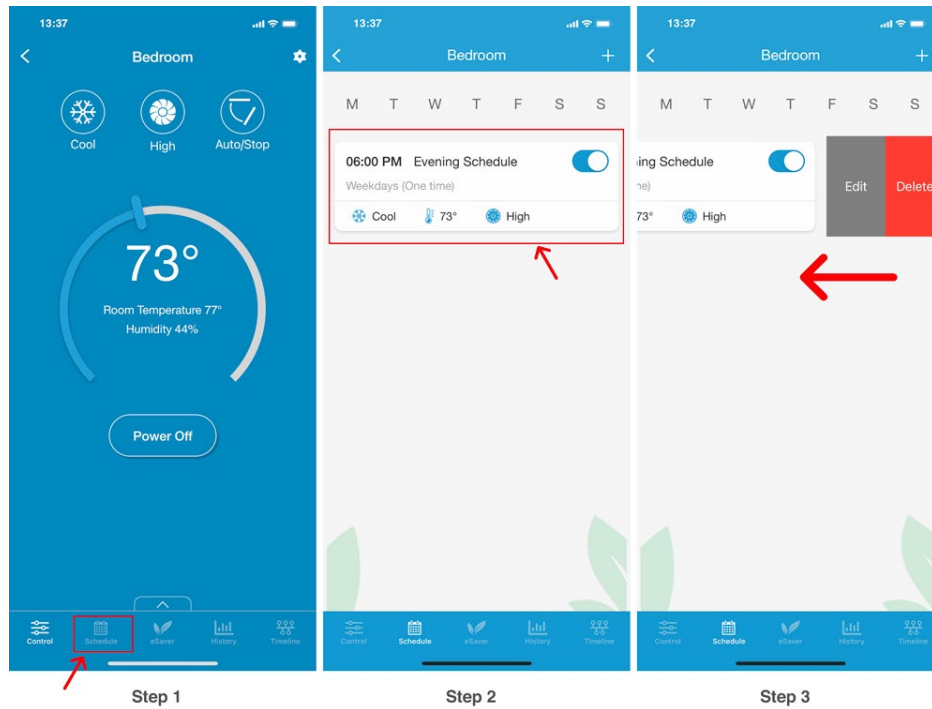


2. Deleting/Editing a schedule

Step 1: From the device control screen, tap on 'Schedule' in the navigation bar.

Step 2: In the 'Schedule' tab, you will see all your set schedules.

Step 3: Swipe left on the schedule you want to edit or delete until both options for Edit/Delete appear. Choose your desired option and proceed. You can also swipe to the left edge of the screen to delete schedule.



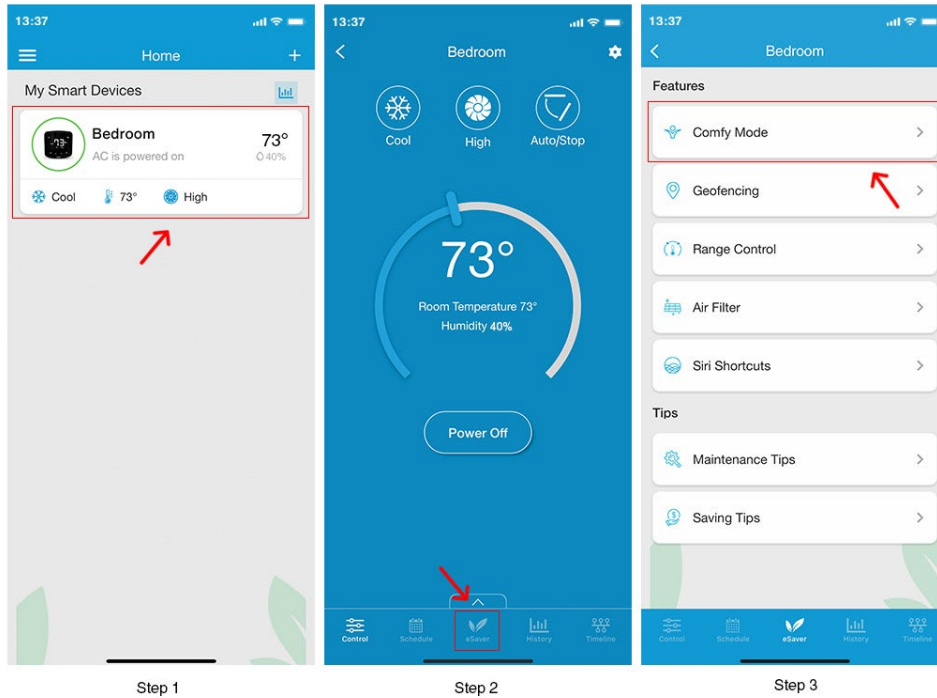
Step 4B: Setting up Comfy Temperature Mode (Automatically change your AC settings if room temperature goes above or falls below a pre-set value) - iOS users

You can set up comfy temperature mode for your Air-Conditioner / Heat Pump by performing these steps via Cielo Home app:

Step 1: On the Home screen, tap on the Air-Conditioner / Heat Pump you want to set comfy temperature mode on.

Step 2: Tap on 'eSaver' in the navigation bar.

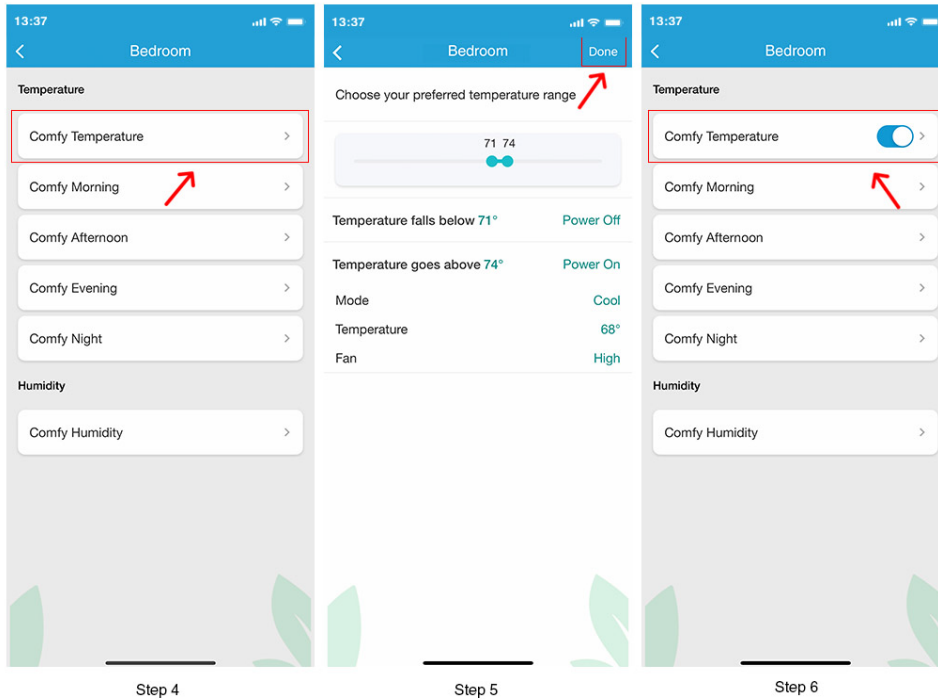
Step 3: Tap on 'Comfy Mode'.



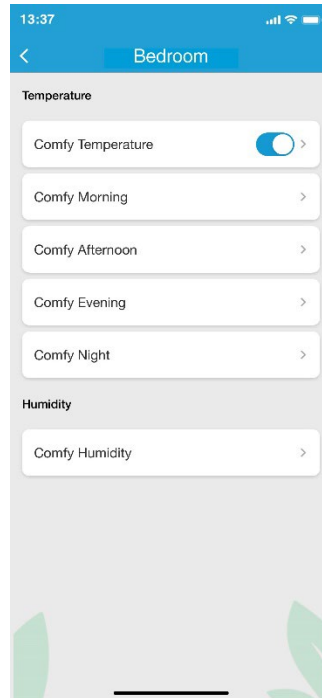
Step 4: Tap on 'Comfy Temperature' to set up Comfy Mode.

Step 5: Select what actions to perform if the temperature falls below or goes above the set range e.g. turning the AC off or on, changing its mode, temperature and fan speed helping it get back into the preferred temperature range. Tap 'Done' to enable it.

Step 6: 'Comfy Temperature' is now set. You can turn Comfy Mode 'On' or 'Off' from the toggle next to the name of the Comfy Mode. Once the device triggers the defined comfy temperature mode actions you will get a notification in your app timeline.



Note: You can set up multiple Comfy Mode settings through Comfy templates. Each of the templates can be turned 'On' or 'Off' from the toggle next to its name. You can have a different Comfy Mode for the morning, a different mode for the afternoon, and so on. To set different Comfy Modes, simply tap on the specific Comfy template you want to set, and follow the steps in this section.

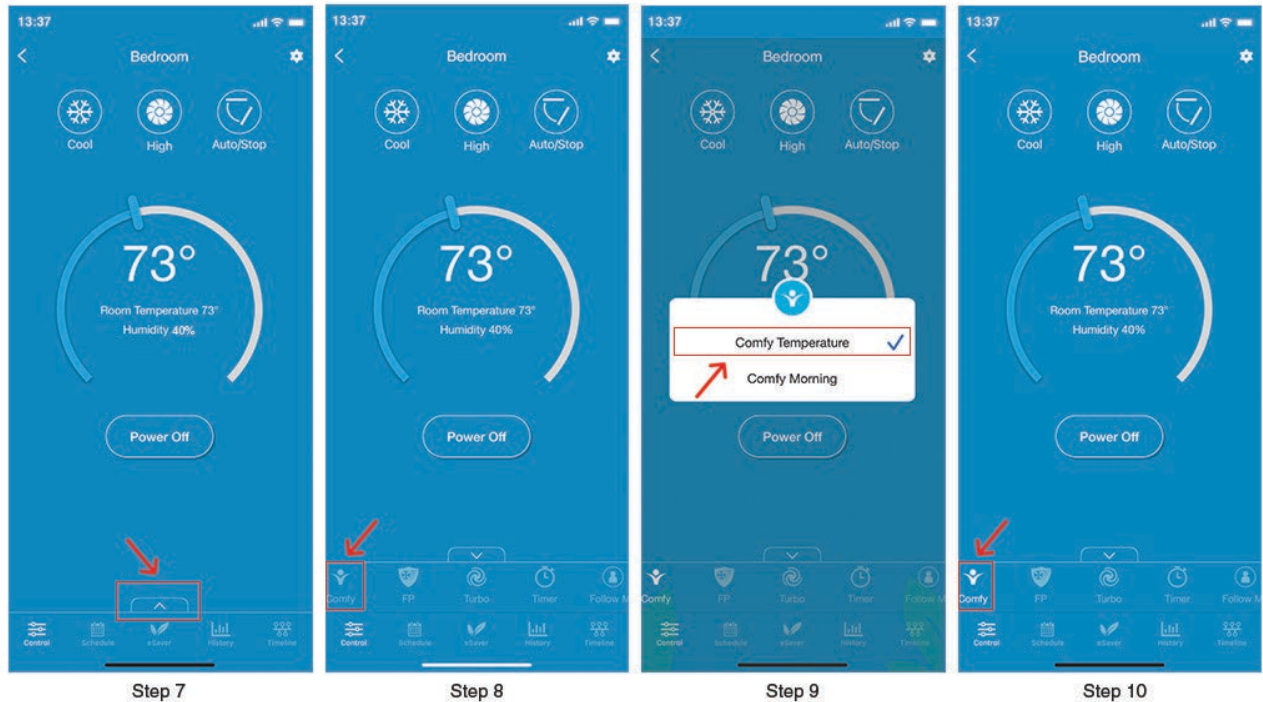


Step 7: You can turn Comfy Mode On/Off from the device control screen. Tap on the 'Up' arrow icon at the bottom of the control screen.

Step 8: On the pop-up navigation bar, tap on 'Comfy' to toggle it On or Off. Currently it is turned 'Off', shown by the greyed out icon.

Step 9: Select the desired Comfy Mode from the list of available Comfy settings. In this case, 'Comfy Temperature'.

Step 10: Comfy Mode is now active, and the Comfy icon will turn white. It is now turned 'On'.



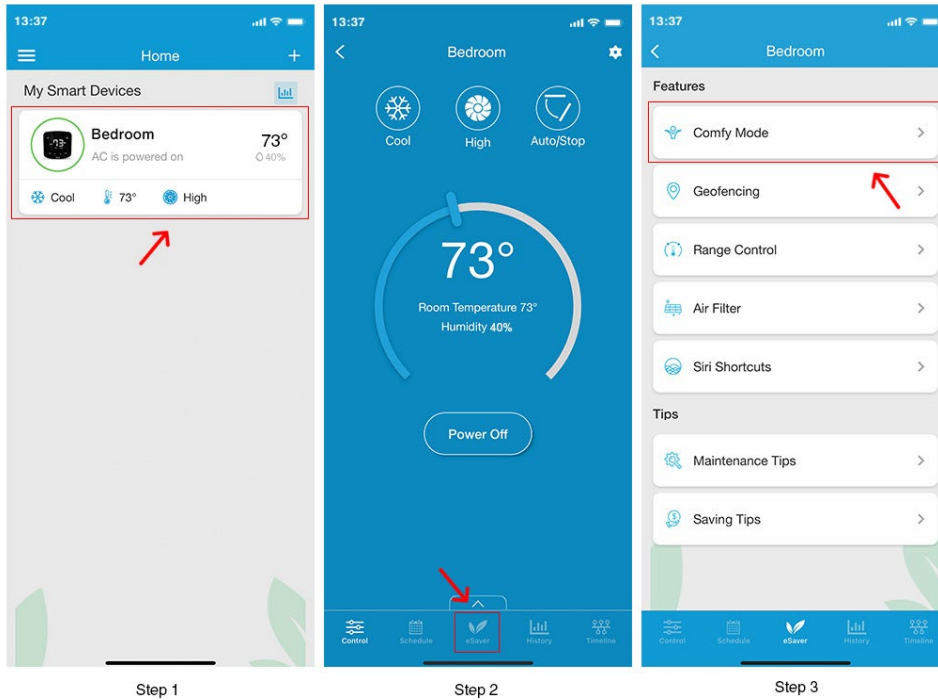
Step 4C: Setting up Comfy Humidity Mode (Automatically change your AC settings if room humidity goes above or falls below a pre-set value) - iOS users

You can set up comfy humidity mode for your Air-Conditioner / Heat Pump by performing these steps via Cielo Home app:

Step 1: On the Home screen, tap on the Air-Conditioner / Heat Pump you want to set comfy humidity mode on.

Step 2: Tap on 'eSaver' in the navigation bar.

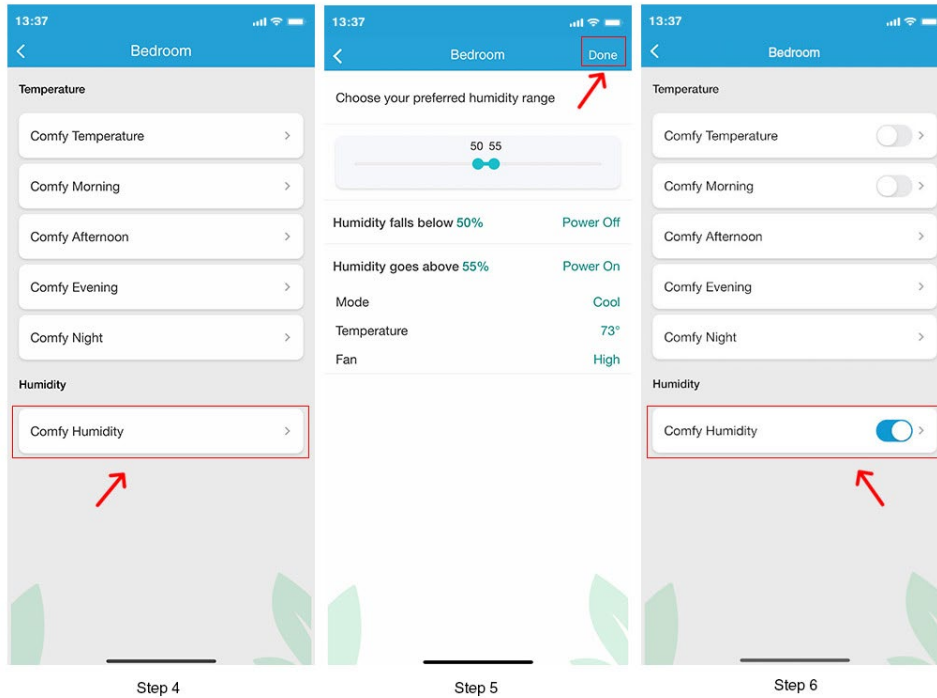
Step 3: Tap on 'Comfy Mode'.



Step 4: Tap on 'Comfy Humidity' to set up Comfy Mode.

Step 5: Select what actions to perform if the humidity falls below or goes above the set range e.g. turning the AC off or on, changing its mode, temperature and fan speed helping it get back into the preferred humidity range. Tap 'Done' to enable it.

Step 6: 'Comfy Humidity' is now set. You can turn Comfy Mode 'On' or 'Off' from the toggle next to the name of the Comfy Mode. Once the device triggers the defined comfy humidity mode actions you will get a notification in your app timeline.



Step 7: You can turn Comfy Mode On/Off from the device control screen.

Step 8: Tap on the 'Up' arrow icon at the bottom of the control screen.

Step 9: On the pop-up navigation bar, tap on 'Comfy' to toggle it On or Off. Currently it is turned 'Off', shown by the greyed-out icon.

Step 10: To turn it 'On', tap on the Comfy icon, and it will turn white. It is now turned 'On'.



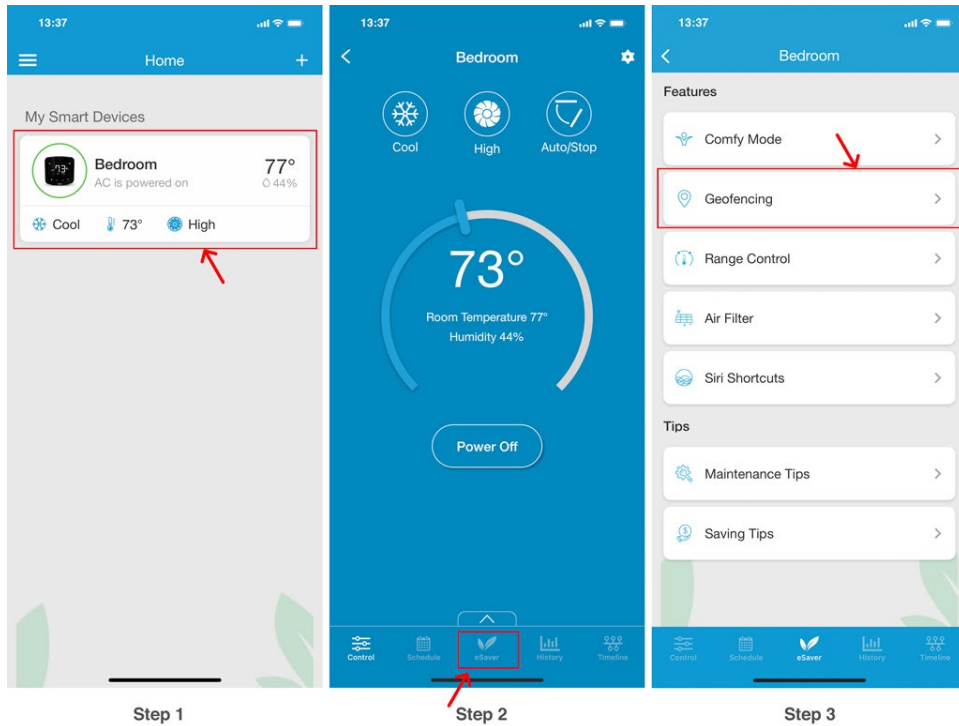
Step 4D: Enabling Location Control (Turn your AC on before you arrive and turn it off after you have left the pre-set location) - iOS users

You can configure location-based control for your Air-Conditioner / Heat Pump by performing these steps via Cielo Home app:

Step 1: On the Home screen, tap on the Air-Conditioner / Heat Pump you want to control through location controls.

Step 2: Tap on 'eSaver' in the navigation bar.

Step 3: Tap on 'Geofencing'.

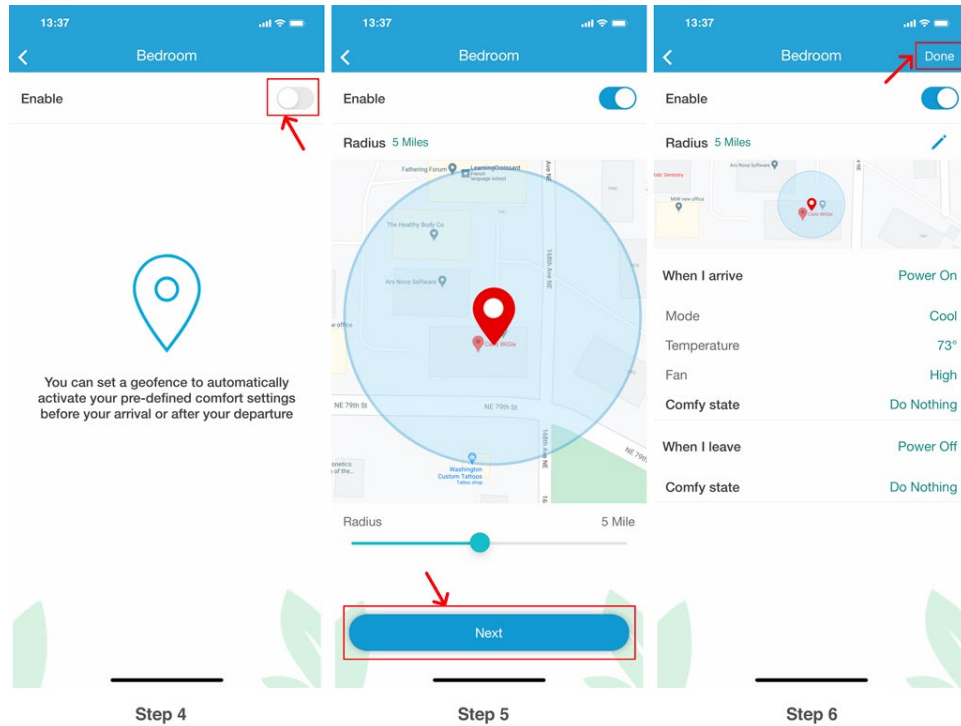


Step 4: Toggle the slider to enable Location Control, as shown in the red box.

Step 5: You will see your current location on the map. Set a Geo-Fence range for your Air-Conditioner/ Heat Pump between 1 - 10 Miles using the slider. Entering or exiting this range

will trigger the Air-Conditioner / Heat Pump ON/ OFF. Tap on 'Next'.

Step 6: Select your desired AC settings to be performed when you enter or exit the pre-set location and tap on 'Done'. Once locations controls are triggered you will get a notification in your app timeline.



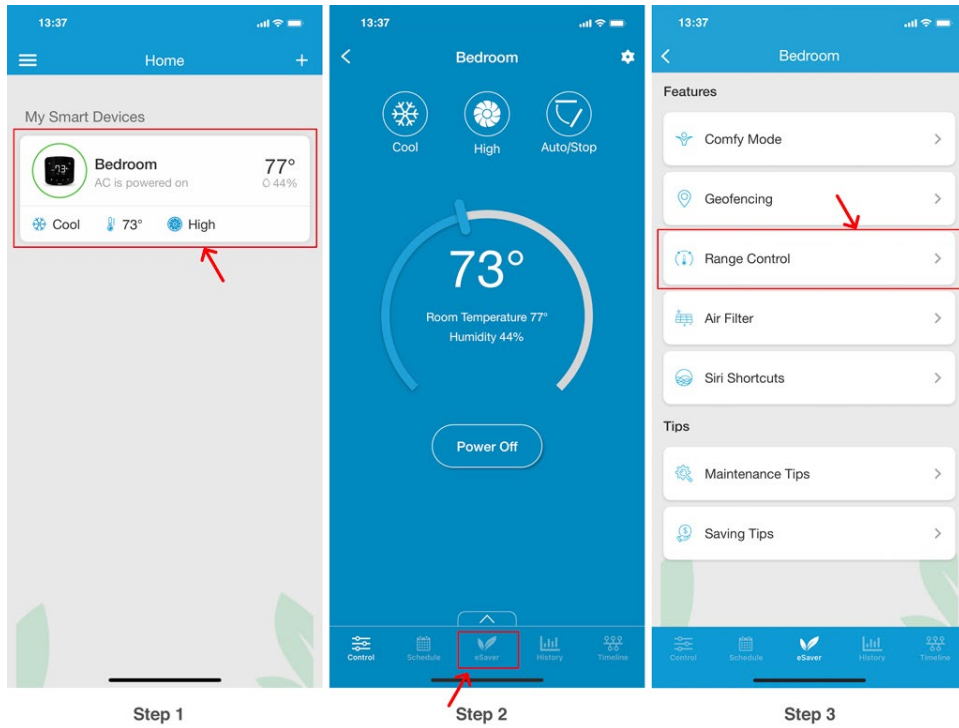
Step 4E: Setting up Temperature Range Control (Set a minimum and maximum temperature value so that your AC runs within that range) - iOS users

You can set up temperature range control for your Air-Conditioner / Heat Pump by performing these steps via Cielo Home app:

Step 1: On the Home screen, tap on the Air-Conditioner / Heat Pump you want to set temperature range control on.

Step 2: Tap on 'eSaver' in the navigation bar.

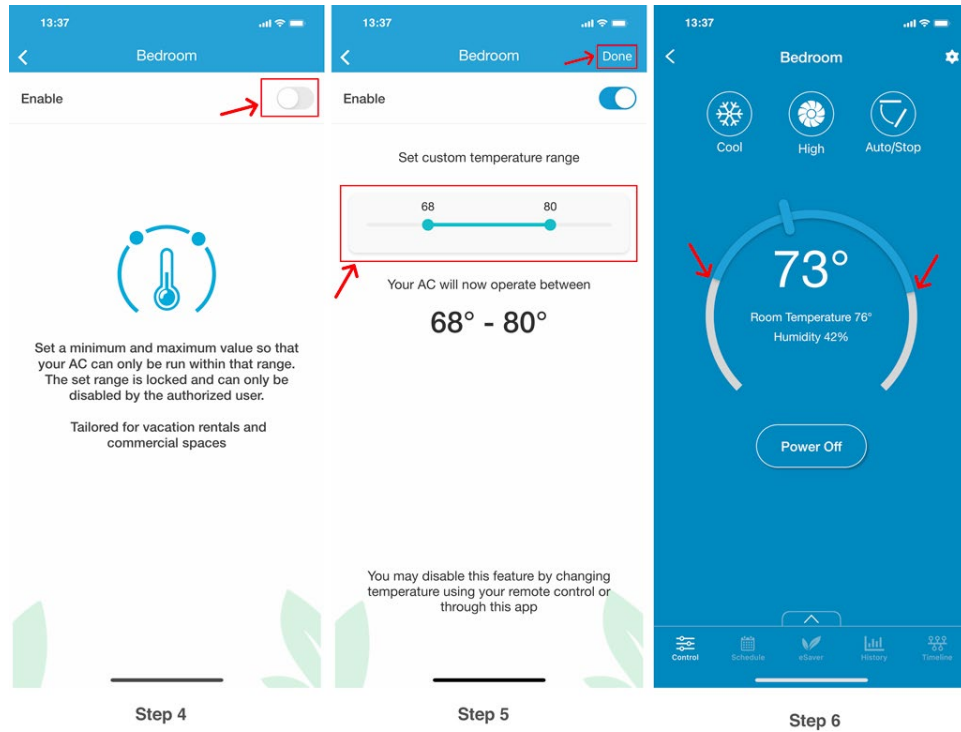
Step 3: Tap on 'Range Control'.



Step 4: Toggle the slider to enable Range Control, as shown in the red box.

Step 5: Choose your preferred temperature range to operate the AC in. Tap on 'Done'.

Step 6: Now the device control screen temperature slider will be restricted to the temperature range specified. The white region on the temperature slider is inaccessible.



Note: Setting a temperature range will disable all schedules, location controls, and comfy mode in case the selected temperature range conflicts with the previously set values. These modes can be set later again within the specified temperature range.

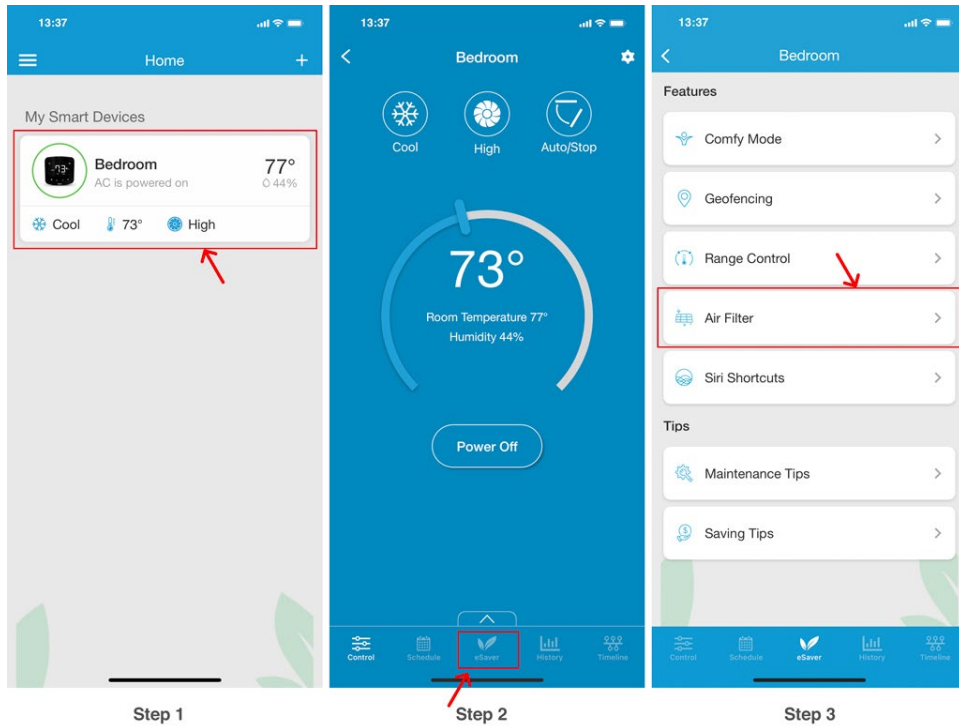
Step 4F: Checking your AC's Air Filter Status - iOS users

You can check the live air filter status of your Air-Conditioner / Heat Pump. Simply, follow the steps listed below:

Step 1: On the Home screen, tap on the Air-Conditioner / Heat Pump you want to check the air filter status for.

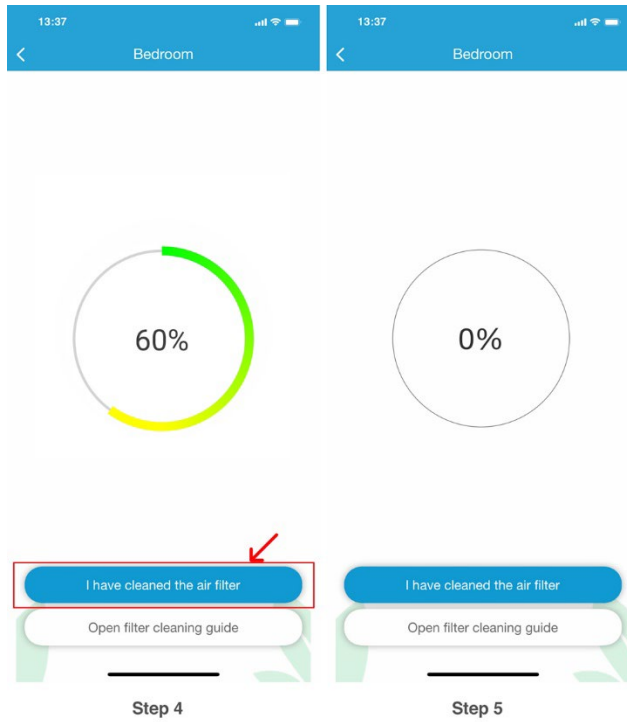
Step 2: Tap on 'eSaver' in the navigation bar.

Step 3: Tap on 'Air Filter'.



Step 4: You will see your current air filter status of the AC being used with the Device since registration (or since the last cleaning). When the range is about to fill up, manually remove the AC's air filter and clean it. Once done, place filter back into the AC. Tap on 'I have cleaned the air filter'.

Step 5/6: Your filter status has now begun a new cycle.

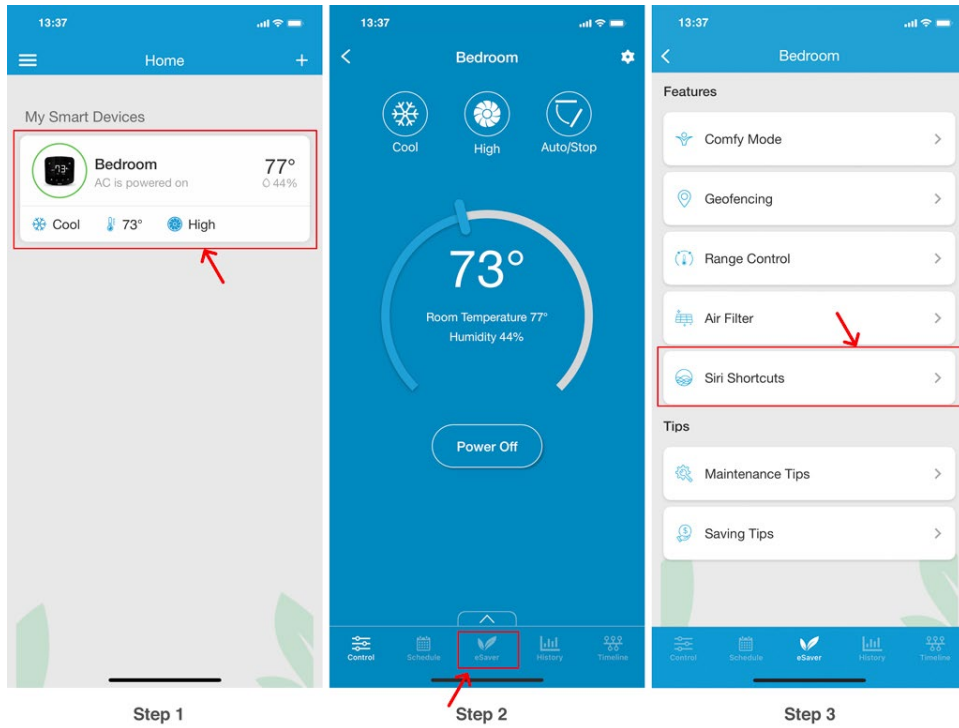


Step 4G: Adding Siri Shortcuts to Cielo Home

Step 1: On the Home screen, tap on the Air-Conditioner / Heat Pump you want to add Siri Shortcuts for.

Step 2: Tap on 'eSaver' in the navigation bar.

Step 3: Tap on 'Siri Shortcuts'.

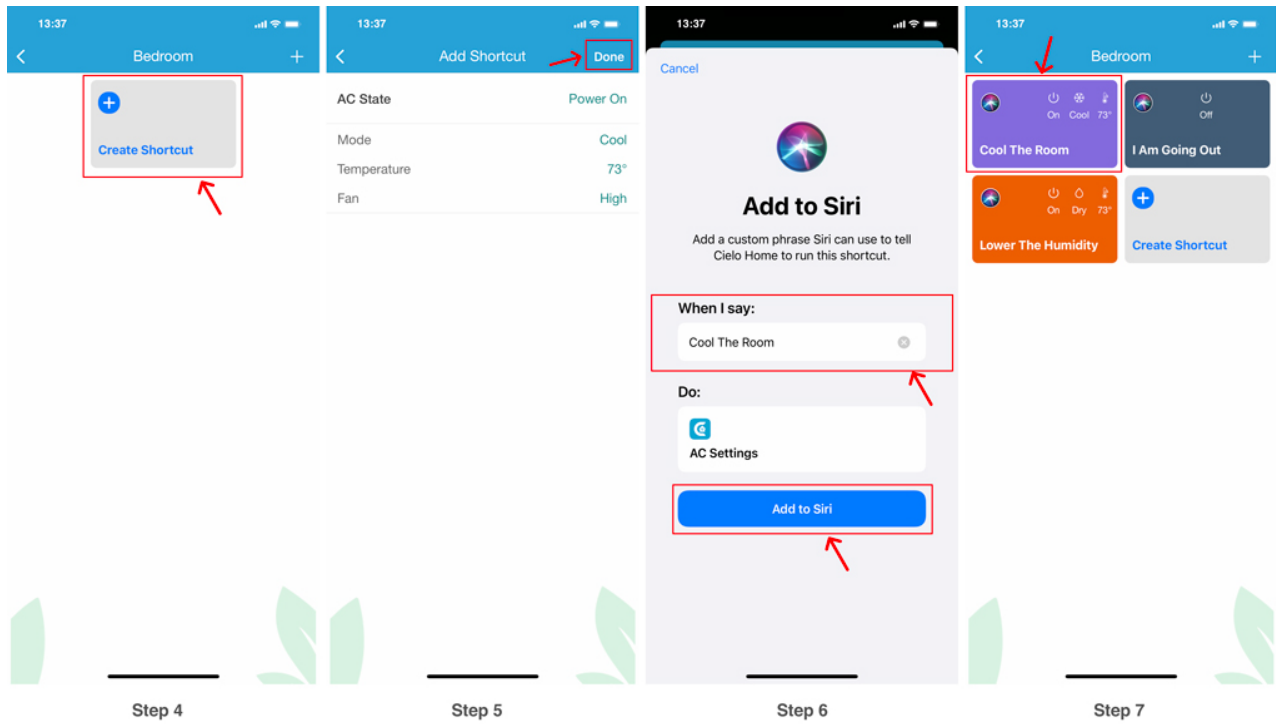


Step 4: Tap on 'Create Shortcut' to make a new Siri Shortcut.

Step 5: Enter the desired AC settings when the command is sent through Siri Shortcuts. You can set the AC operating mode, temperature set point, and fan speed. Tap on 'Done'.

Step 6: Next enter the phrase you want the Shortcut to be activated on. In this example 'Cool The Room'. Tap on 'Add to Siri'.

Step 7: All your currently active Siri Shortcuts will now be displayed. In this example, when you say to Siri 'Cool The Room', the AC will turn on at 73 degrees in cool mode at high fan speed.

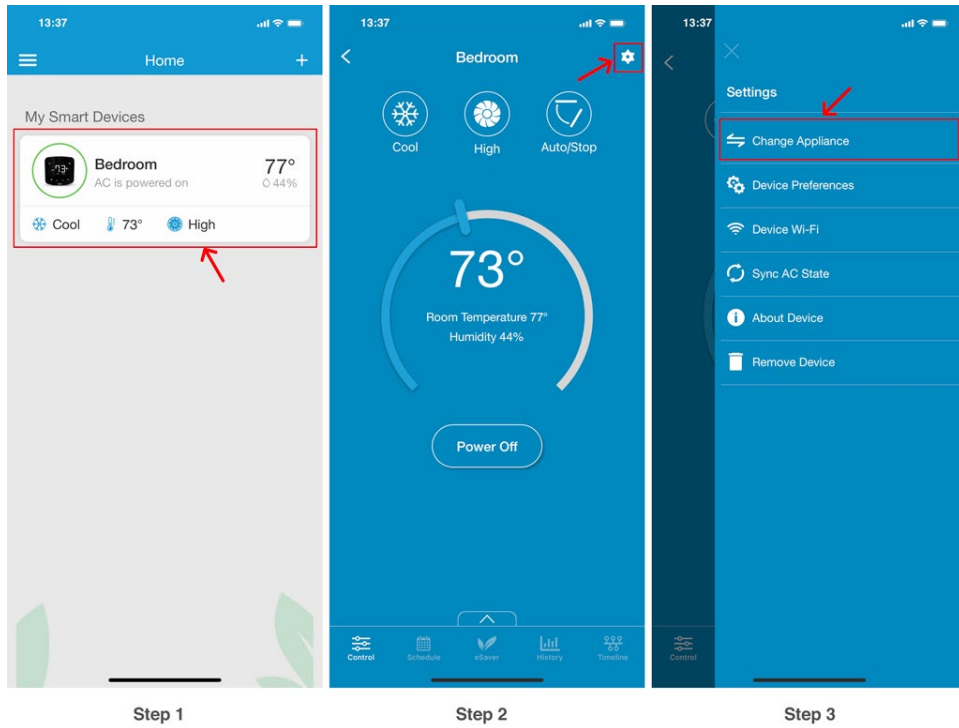


Step 4H: Change Appliance (Manufacturer/Model Number) - iOS users

Step 1: On the Home screen, tap on the Breez Plus device you want to change the appliance for.

Step 2: Tap on the 'Settings' icon on the top right.

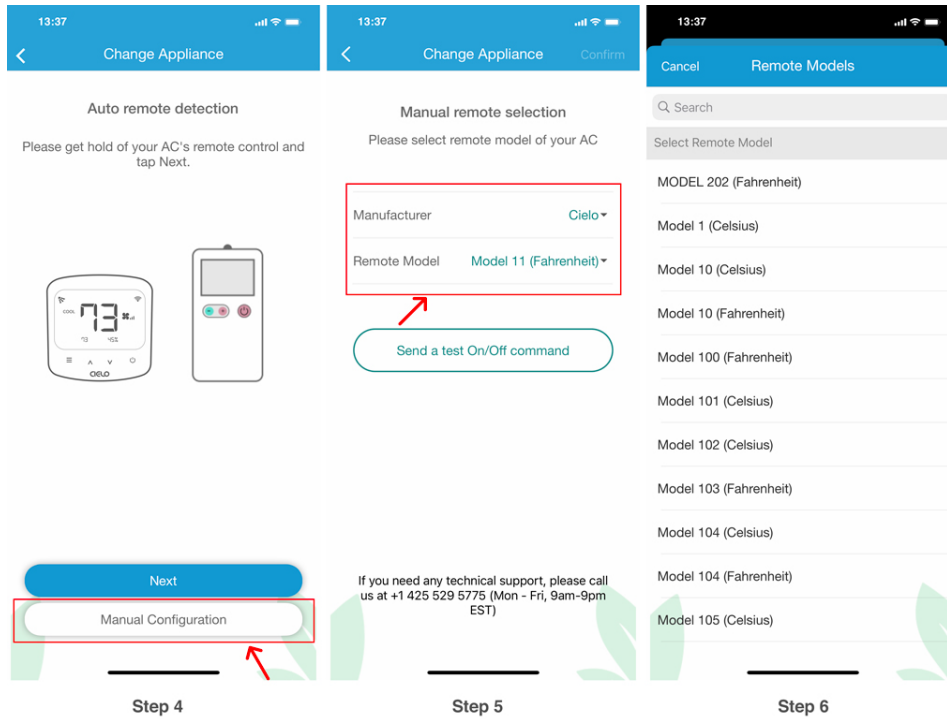
Step 3: Tap on 'Change Appliance'.



Step 4: Tap on 'Manual Configuration'.

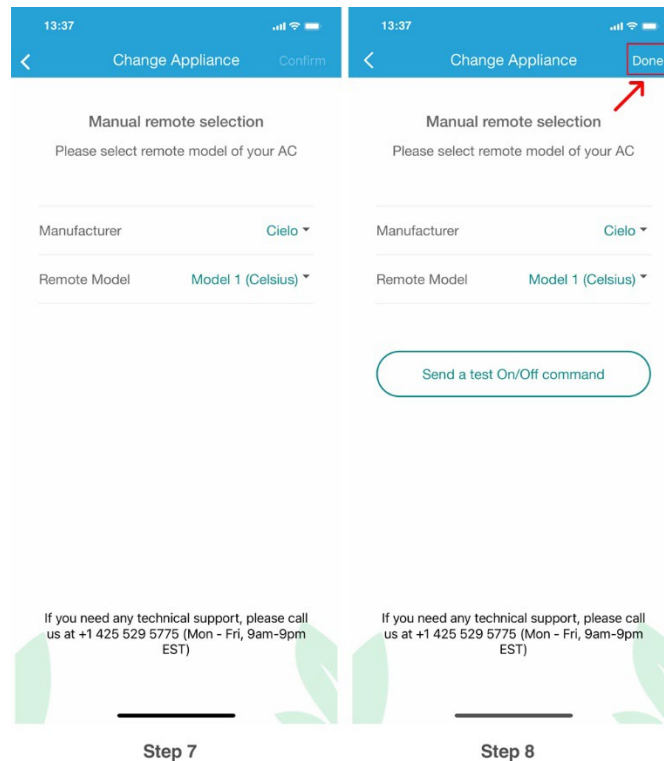
Step 5: Tap on the 'Manufacturer' and select the appropriate AC manufacturer from the drop-down list.

Step 6: Tap on 'Remote Model' and select your remote model from the drop-down list. In this case 'Model 1 (Celsius)'.



Step 7: Tap on 'Confirm' once you have selected the correct AC manufacturer and remote model.

Step 8: Once selected, send a test On/Off command to your AC. Once the AC accepts the command, tap on 'Done'.

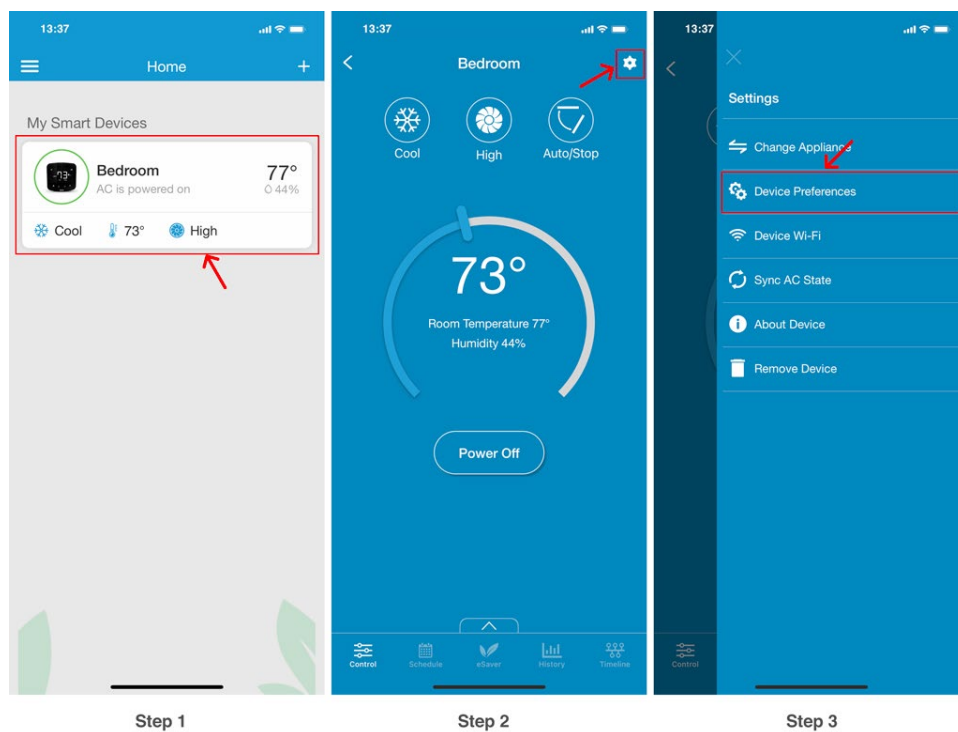


Step 4I: Changing Device Name (e.g. bedroom, lounge etc.) - iOS users

Step 1: On the Home screen, tap on the Air-Conditioner / Heat Pump you want to change the name of.

Step 2: Tap on the 'Settings' icon on the top right.

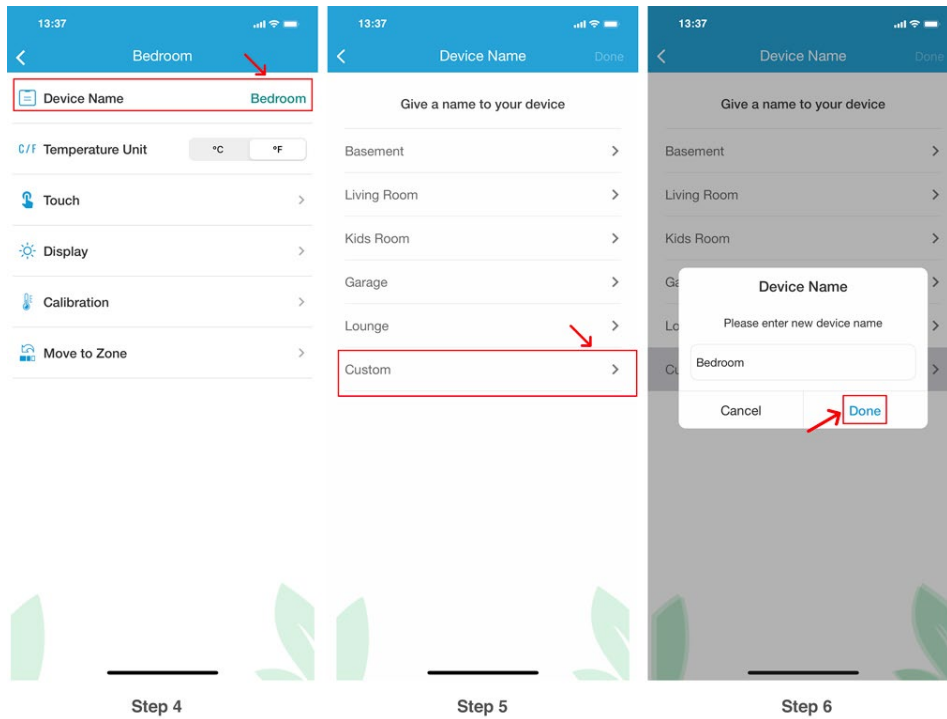
Step 3: Tap on 'Device Preferences'.



Step 4: Tap on 'Device Name'.

Step 5: Select the new name from a list of common names or type a custom name.

Step 6: Type the new name of the device and tap on 'Done'. Device name is now changed.

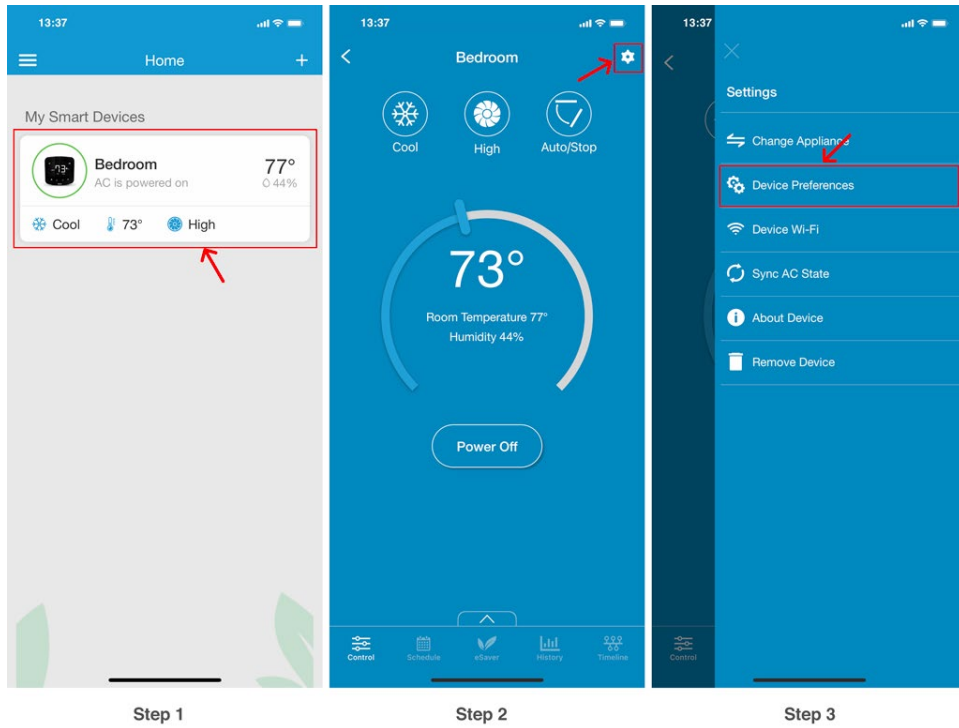


Step 4J: Switch temperature units between Centigrade and Fahrenheit - iOS users

Step 1: On the Home screen, tap on the Air-Conditioner / Heat Pump you want to change the units of.

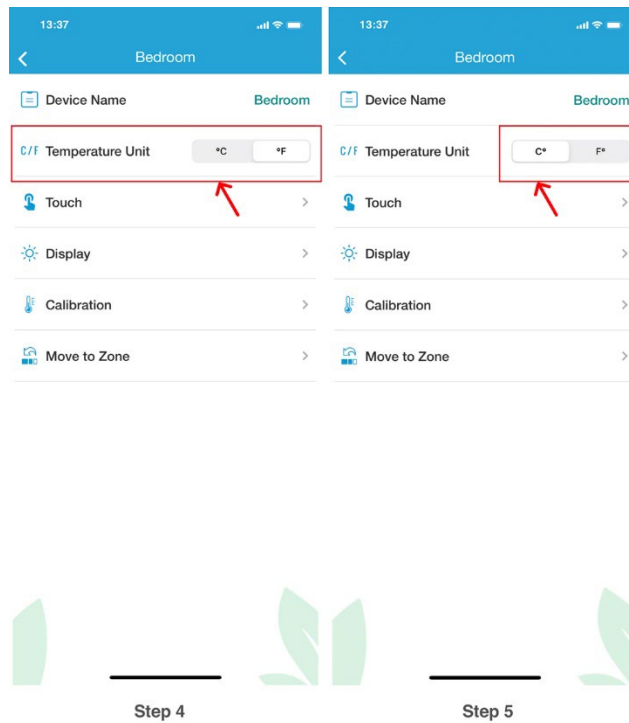
Step 2: Tap on the 'Settings' icon on the top right.

Step 3: Tap on 'Device Preferences'.



Step 4: Tap on the C to F toggle against 'Temperature Unit'.

Step 5: Your device's temperature units are changed successfully from Fahrenheit to Celsius.

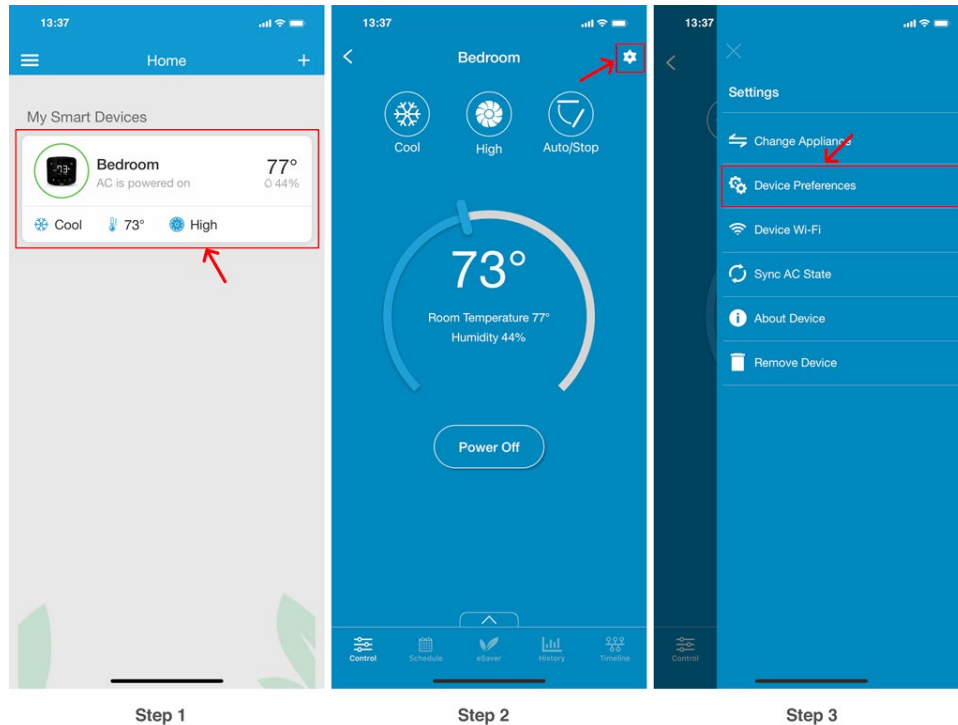


Step 4K: Enable or disable touch control function on (Breez Plus) Device - iOS users

Step 1: On the Home screen, tap on the Breez Plus device you want to change the brightness of.

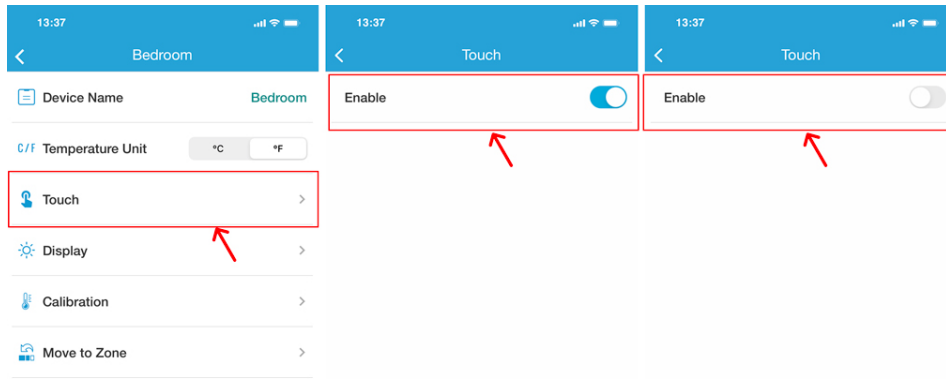
Step 2: Tap on the 'Settings' icon on the top right.

Step 3: Tap on 'Device Preferences'.



Step 4: Tap on 'Touch'.

Step 5: You can now enable or disable the device touch control.



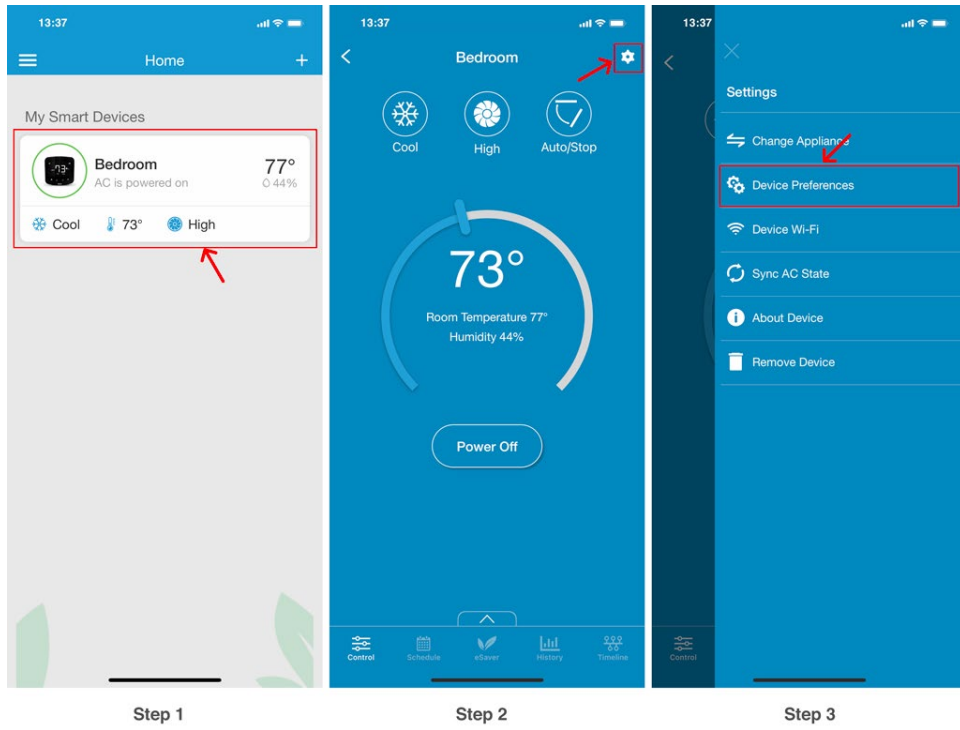
Step 4L: Breez Plus Device Display Settings - iOS users

1. Switching Device (Breez Plus) Display Screen ON/OFF

Step 1: On the Home screen, tap on the Breez Plus device you want to turn the display On/Off for.

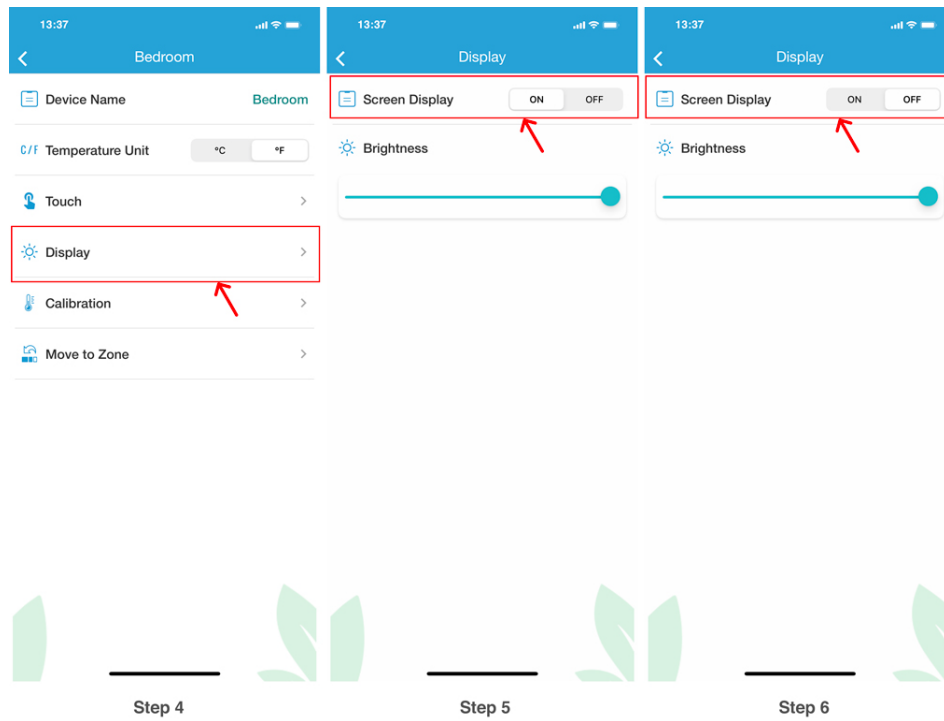
Step 2: Tap on the 'Settings' icon on the top right.

Step 3: Tap on 'Device Preferences'.



Step 4: In Device preferences, tap on 'Display'.

Step 5/6: Toggle the Breez Plus display On or Off as shown.

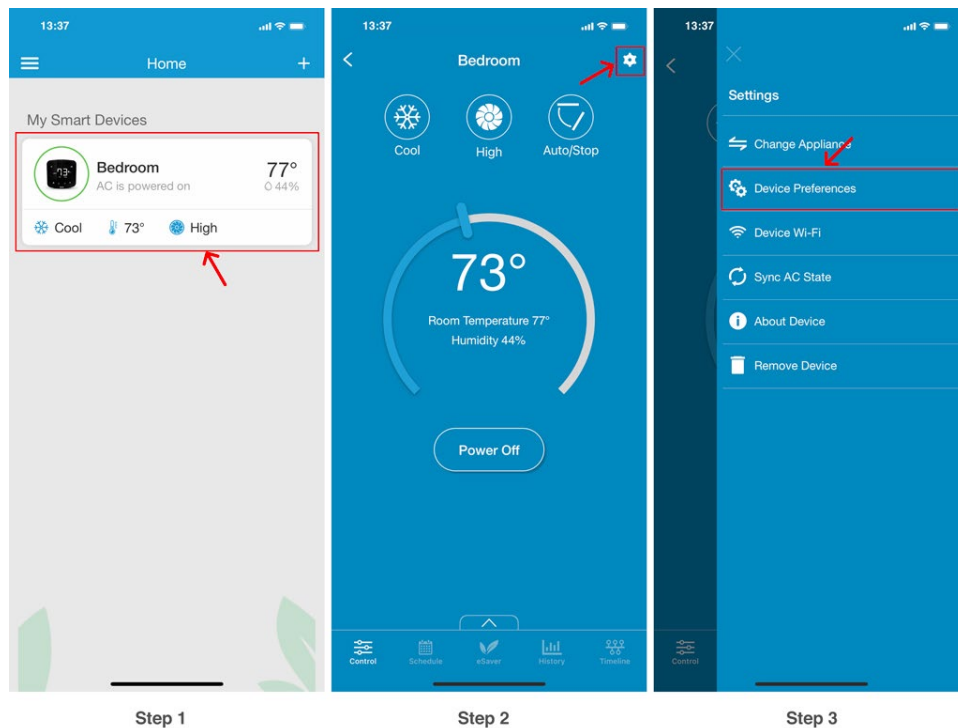


2. Adjusting the brightness of Device (Breez Plus) Screen

Step 1: On the Home screen, tap on the Breez Plus device you want to change the brightness of.

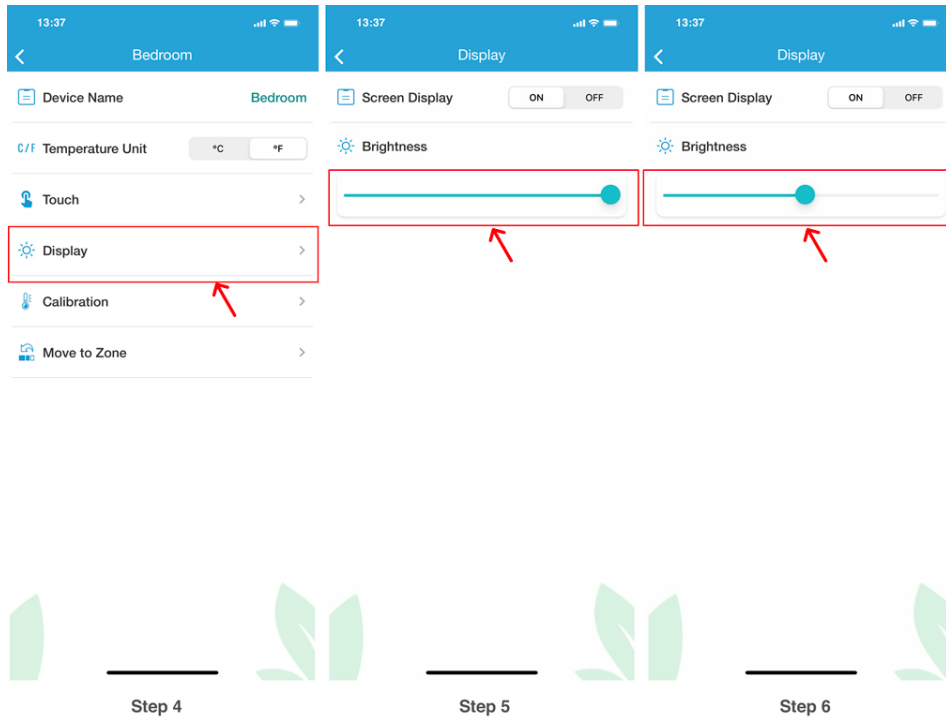
Step 2: Tap on the 'Settings' icon on the top right.

Step 3: Tap on 'Device Preferences'.



Step 4: In Device preferences, tap on 'Display'.

Step 5/6: Slide the 'Brightness' slider to change the brightness of the Breez Plus device.

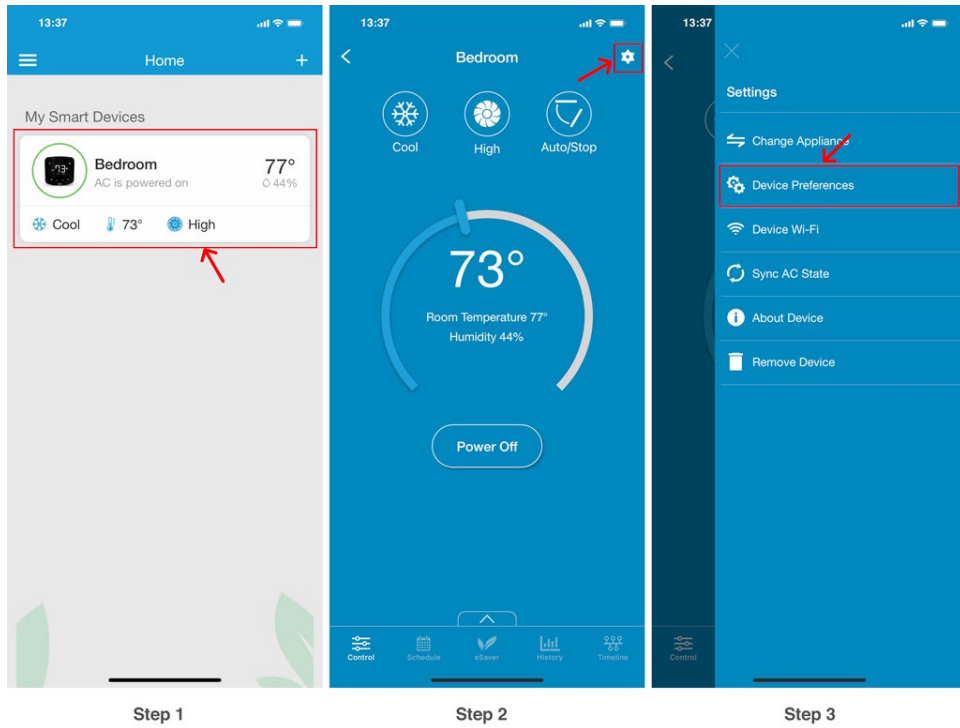


Step 4M: Calibrate Room Temperature (Shown on Device) - iOS users

Step 1: On the Home screen, tap on the Air-Conditioner / Heat Pump you want to calibrate.

Step 2: Tap on the 'Settings' icon on the top right.

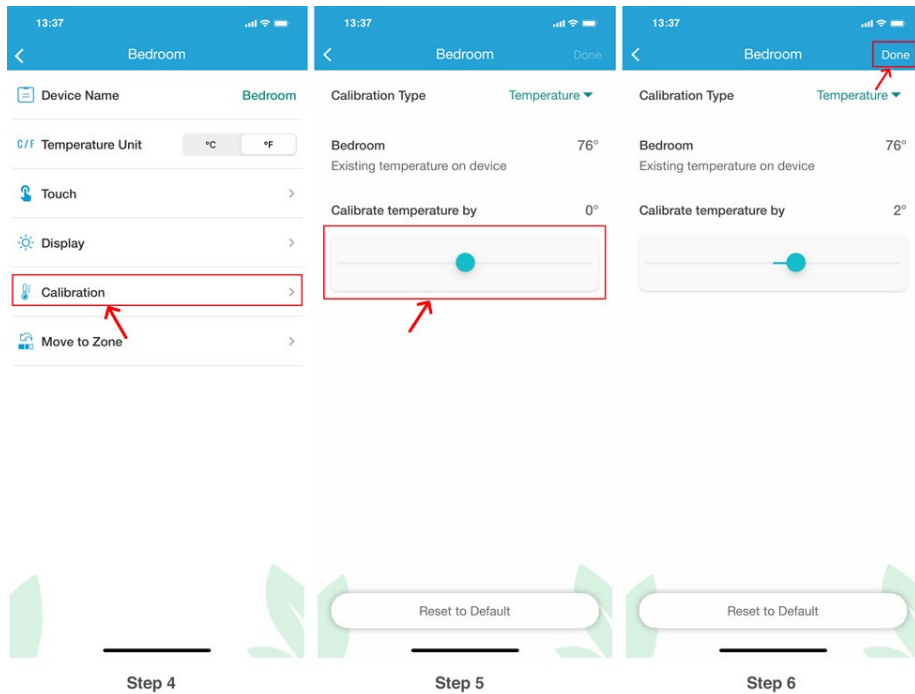
Step 3: Tap on 'Device Preferences'.



Step 4: Tap on 'Calibration'.

Step 5: Adjust the temperature as required.

Step 6: Tap on 'Done'. Your device has now been calibrated.

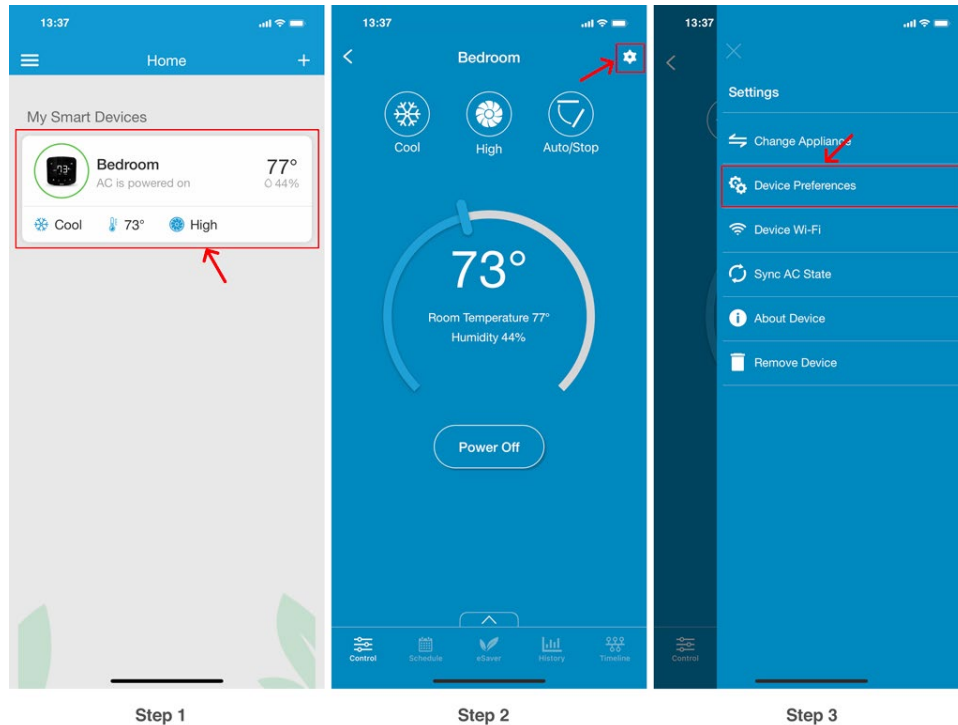


Step 4N: Calibrate Room Humidity (Shown on Device) - iOS users

Step 1: On the Home screen, tap on the Air-Conditioner / Heat Pump you want to calibrate.

Step 2: Tap on the 'Settings' icon on the top right.

Step 3: Tap on 'Device Preferences'.

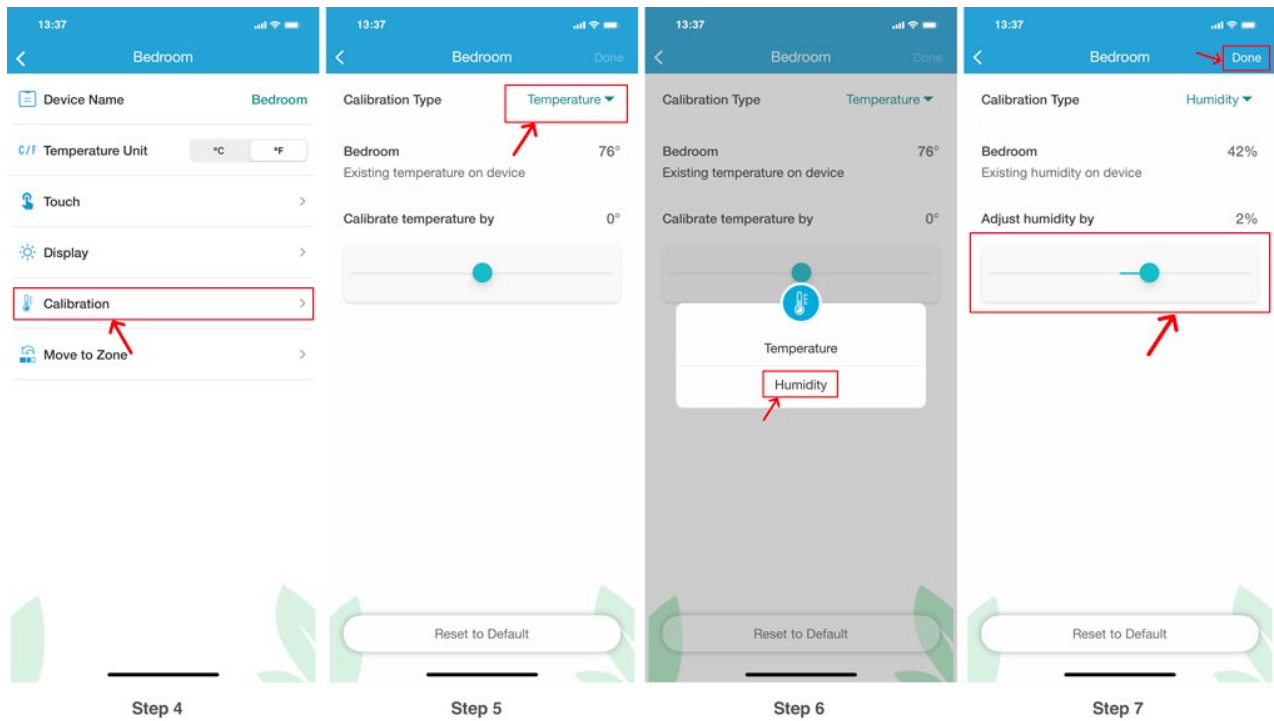


Step 4: Tap on 'Calibration'.

Step 5: Tap on 'Temperature'.

Step 6: From the drop-down menu, tap on 'Humidity'. Adjust the humidity as required.

Step 7: Tap on 'Done'. Your device has now been calibrated.

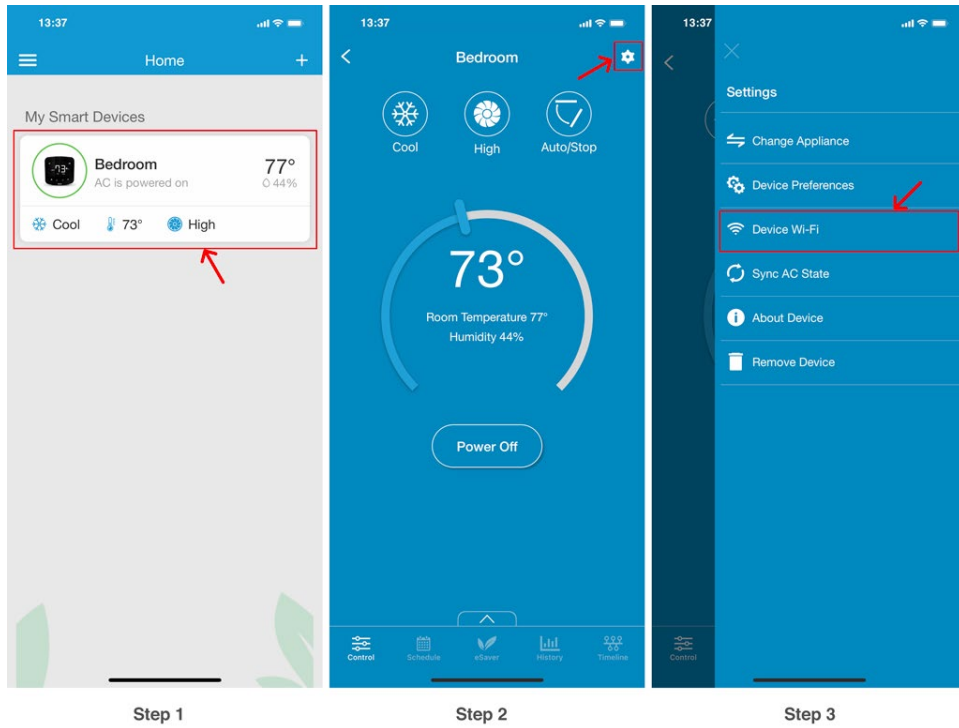


Step 40: Changing Wi-Fi - iOS users

Step 1: On the Home screen, tap on the Breez Plus device you want to change the Wi-Fi of.

Step 2: Tap on the 'Settings' icon on the top right.

Step 3: Tap on 'Device Wi-Fi'.

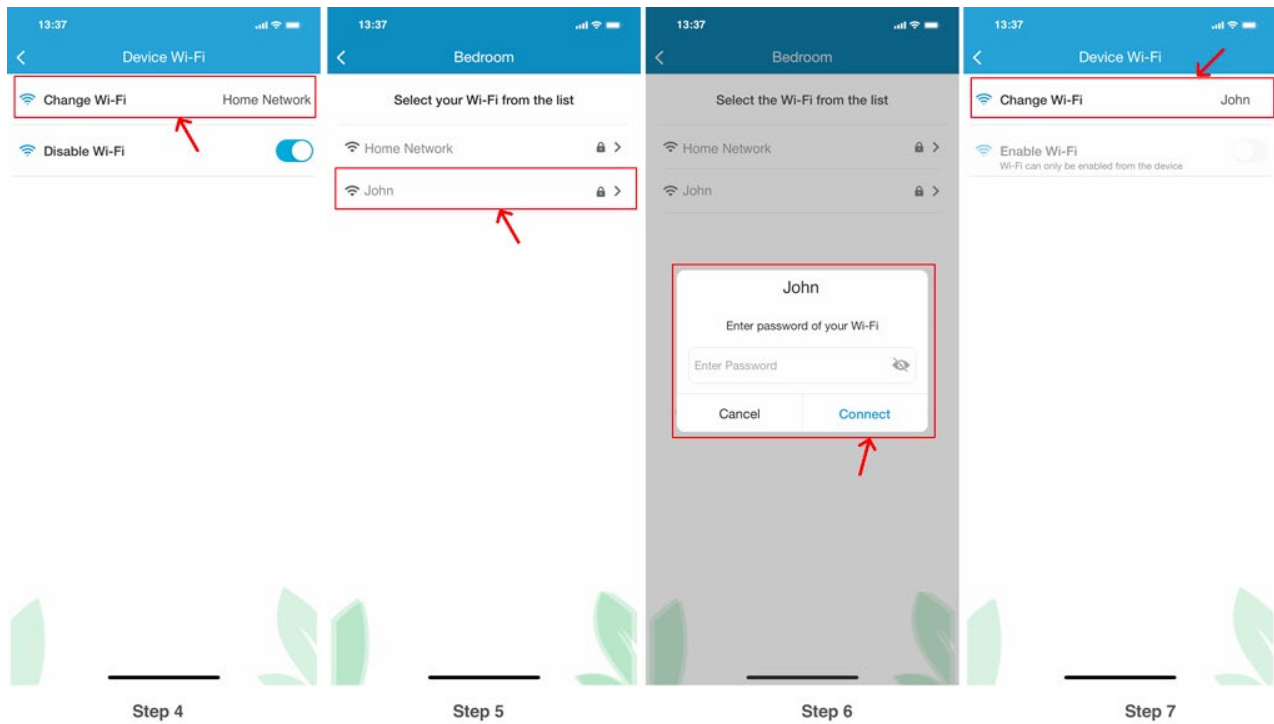


Step 4: Tap on 'Change Wi-Fi'.

Step 5: Tap on the intended Wi-Fi network.

Step 6: Enter the password of the Wi-Fi network. Tap on 'Connect'.

Step 7: The device Wi-Fi is now changed.

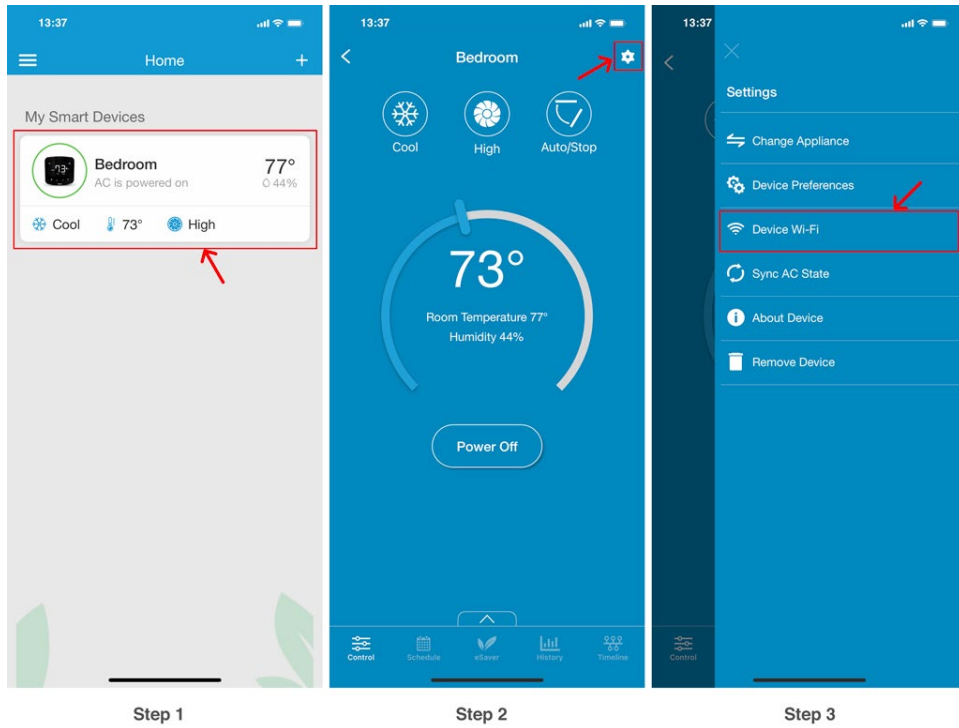


Step 4P: Disable Wi-Fi (Operate Device only with local controls) - iOS users

Step 1: On the Home screen, tap on the Breez Plus device you want to disable the Wi-Fi of.

Step 2: Tap on the 'Settings' icon on the top right.

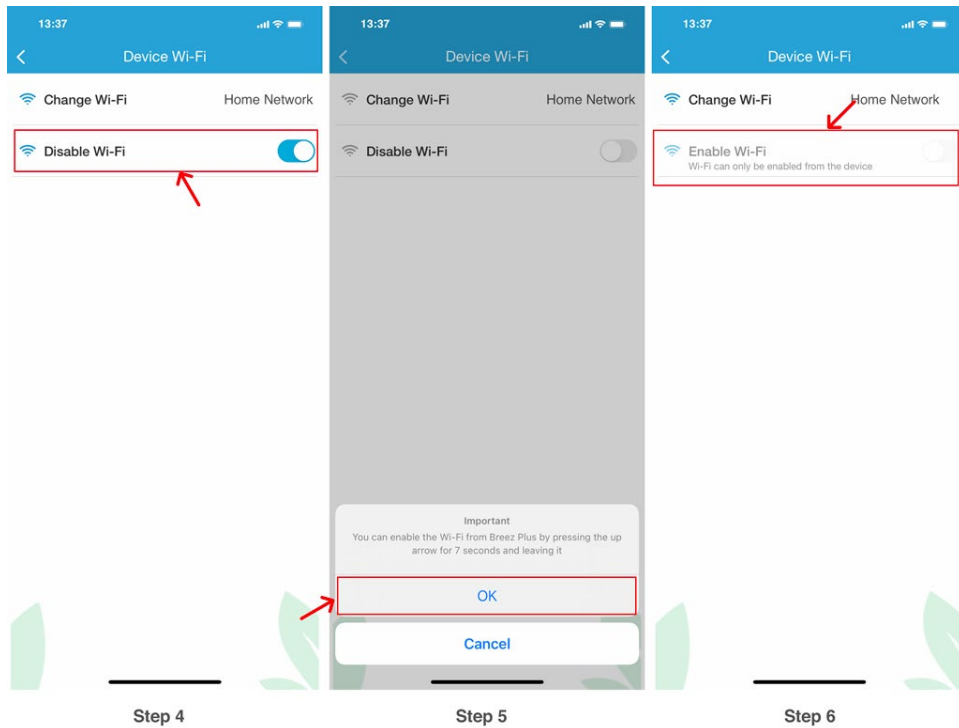
Step 3: Tap on 'Device Wi-Fi'.



Step 4: Tap on the toggle next to 'Disable Wi-Fi' to disable Wi-Fi.

Step 5: Tap 'Ok' on the confirmation prompt.

Step 6: Device Wi-Fi is now disabled.



Note: If you disable the Wi-Fi using your phone, it can ONLY be enabled from the device. To Enable it again, please 'press and hold the temperature up button on Device for seven seconds and release'.

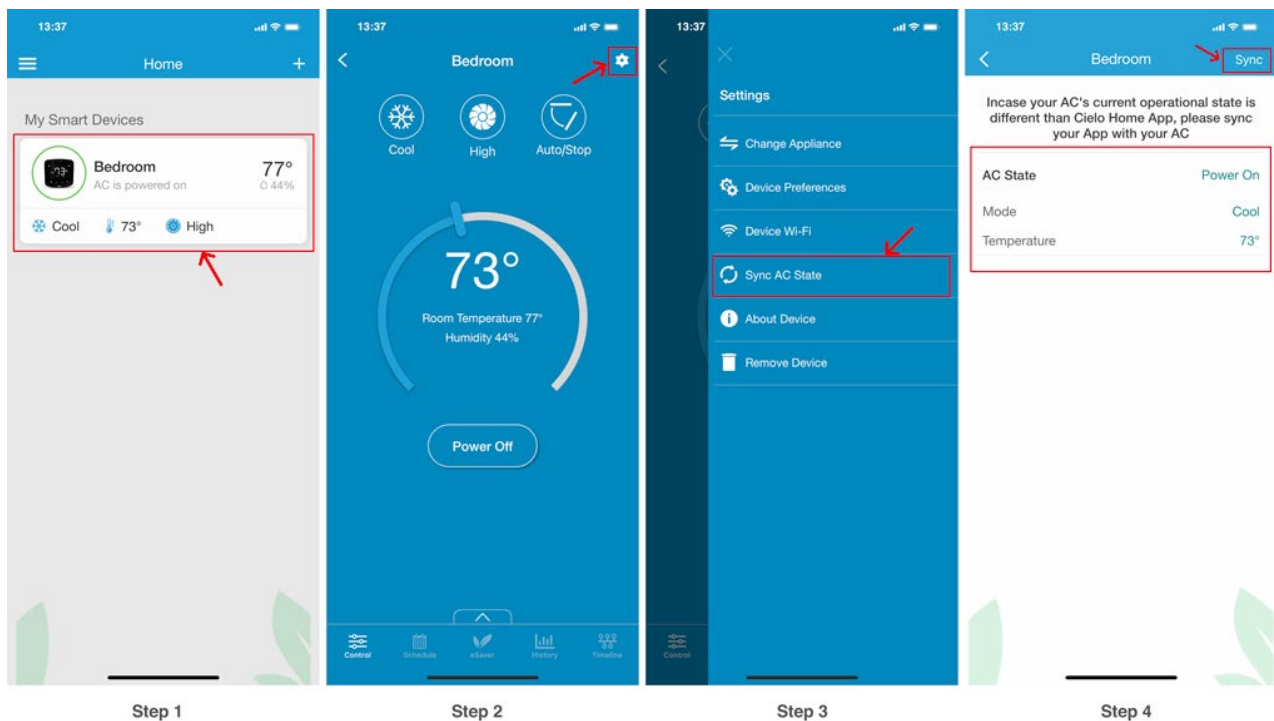
Step 4Q: Sync AC State (e.g. AC is ON and App is showing it as OFF) - iOS users

Step 1: On the Home screen, tap on the Breez Plus device you want to sync with your AC.

Step 2: Tap on the 'Settings' icon on the top right.

Step 3: Tap on 'Sync AC State'.

Step 4: From the drop down menus, select the AC parameters which you want on your Breez Plus device. Then tap on 'Sync'. The Breez Plus device will now display these selected parameter values.



Step 4R: Zone Settings of your connected Air Conditioners - iOS users

1. Creating a zone

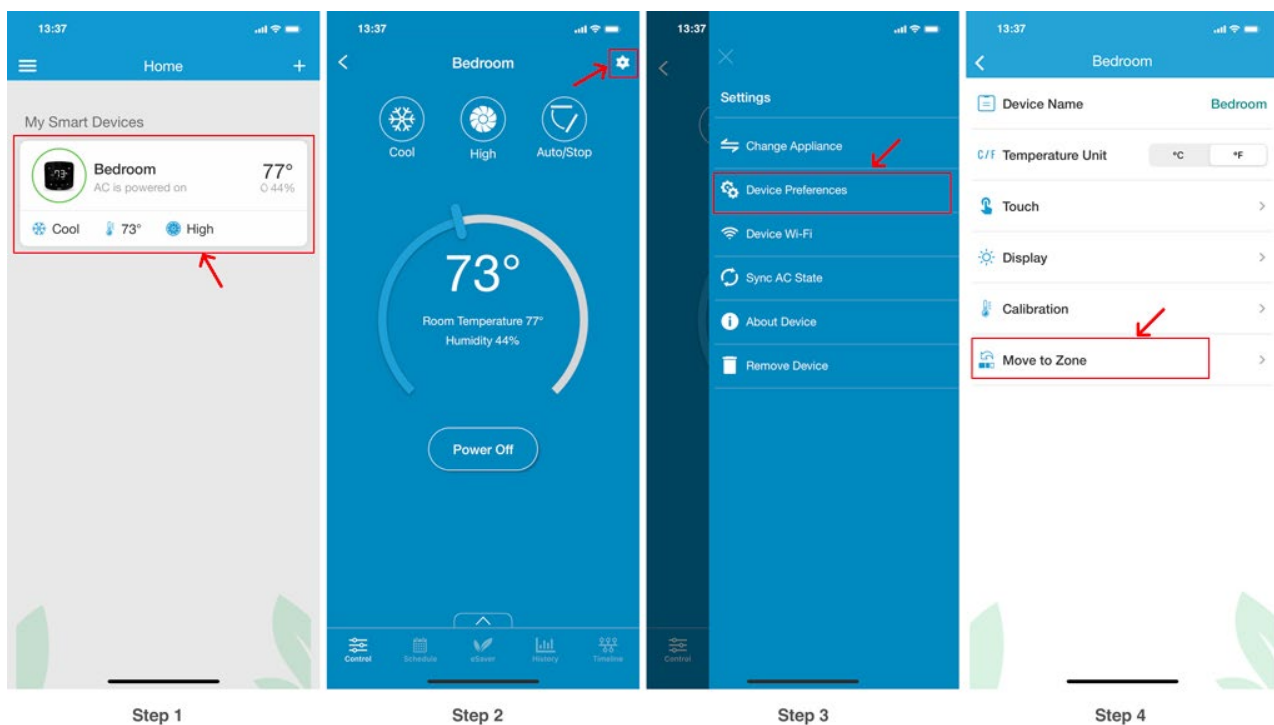
A zone will allow you to control power and other settings of all your registered devices together with a simple tap. To create a Zone in app, follow these steps:

Step 1: On the Home screen, tap on the Breez Plus device you want to move to a zone.

Step 2: Tap on the 'Settings' icon on the top right.

Step 3: Tap on 'Device Preferences'.

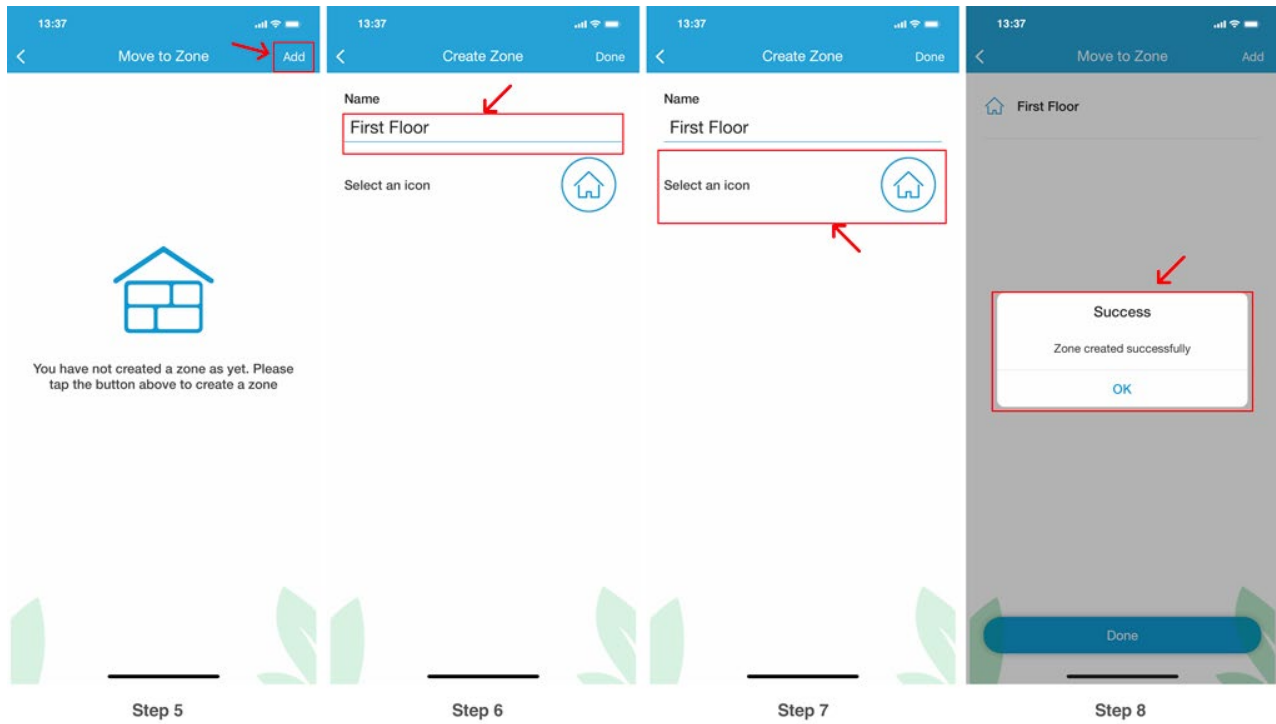
Step 4: Tap on 'Move to Zone'.



Step 5: Tap on 'Add' to create a zone.

Step 6/7: Give your zone a name (e.g. Ground floor, First floor, Basement, etc.) and choose an icon.

Step 8: Zone is created successfully.



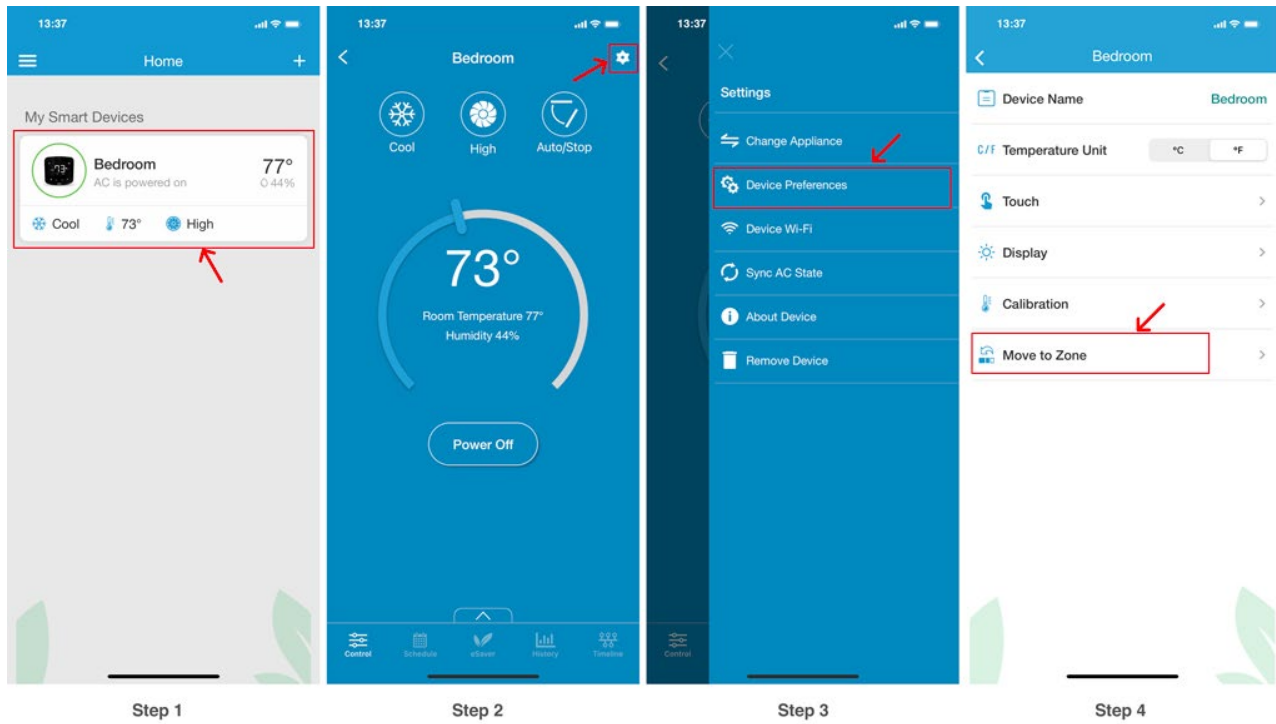
2. Adding a Device to a zone

Step 1: On the Home screen, tap on the Breez Plus device you want to move to a zone.

Step 2: Tap on the 'Settings' icon on the top right.

Step 3: Tap on 'Device Preferences'.

Step 4: Tap on 'Move to Zone'.

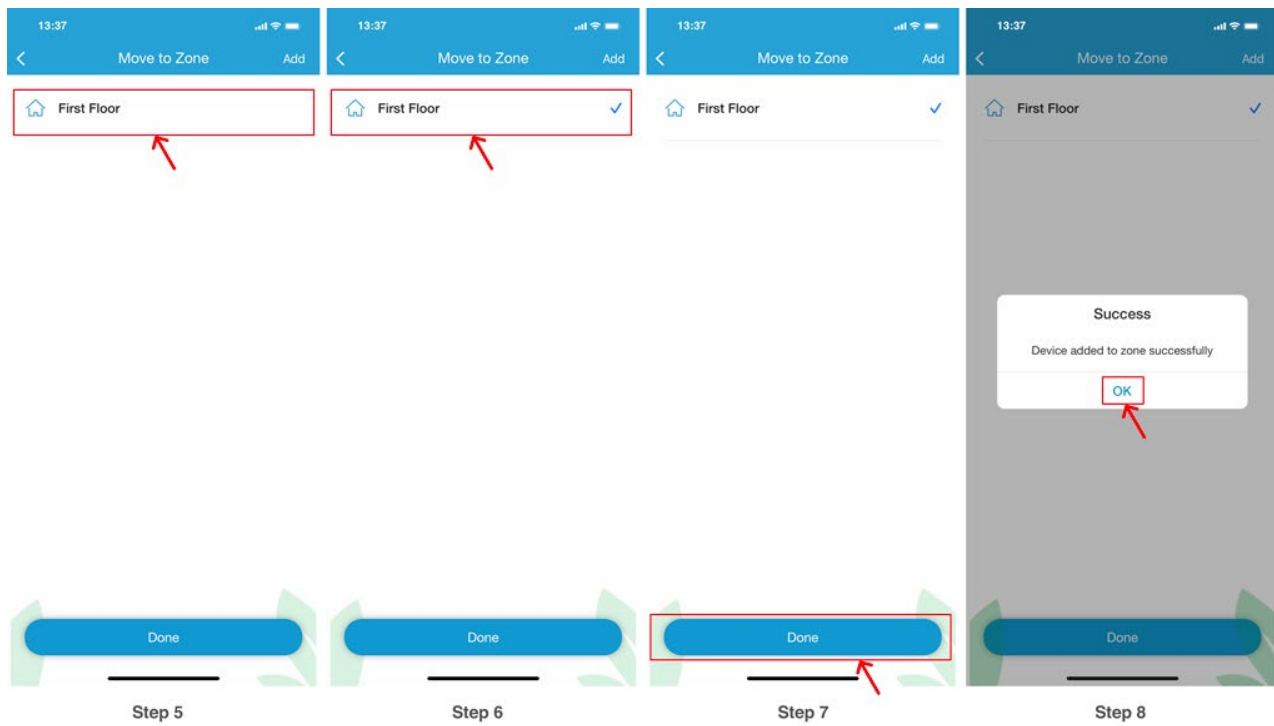


Step 5: On the Zones Home screen, you will see a list of all active zones. Tap on the zone you wish to move the device to.

Step 6: You will see a check mark next to the zone name.

Step 7: Tap on 'Done'.

Step 8: Device is added to zone successfully.



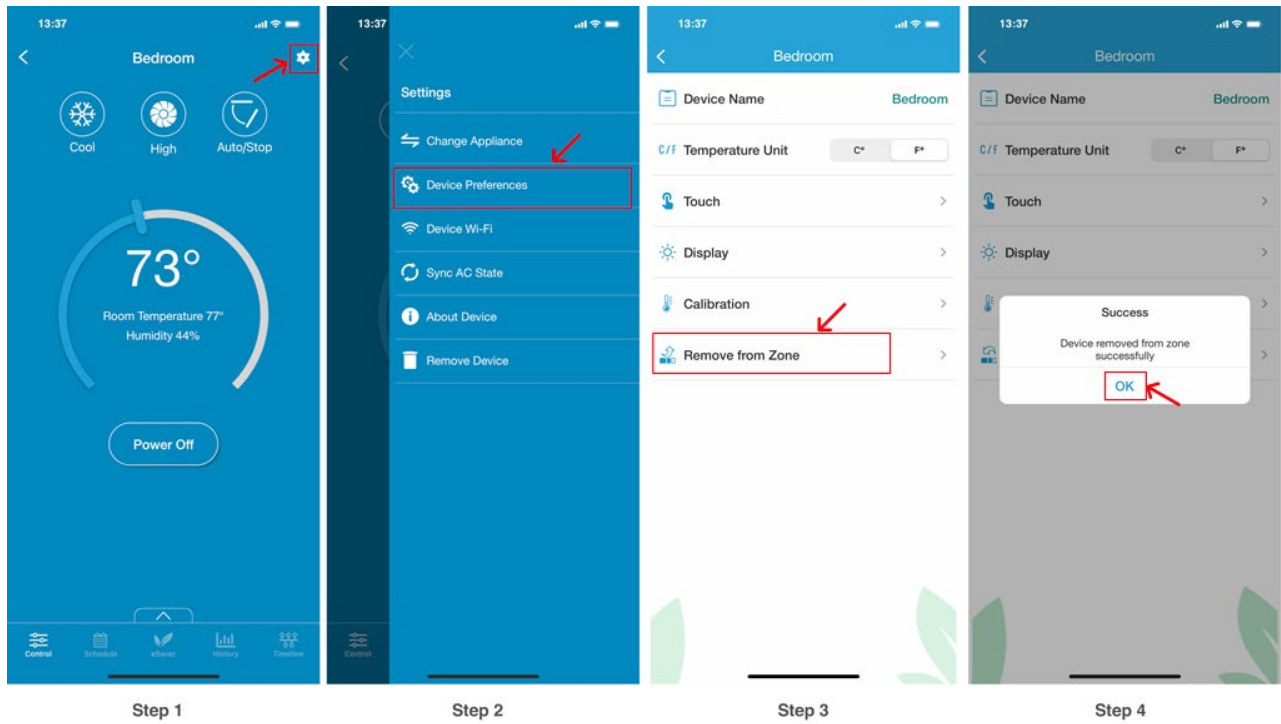
3. Removing a Device from a zone

Step 1: On the device control screen, tap on the 'Settings' icon on the top right.

Step 2: Tap on 'Device Preferences'.

Step 3: Tap on 'Remove from Zone'.

Step 4: Device removed from zone successfully.

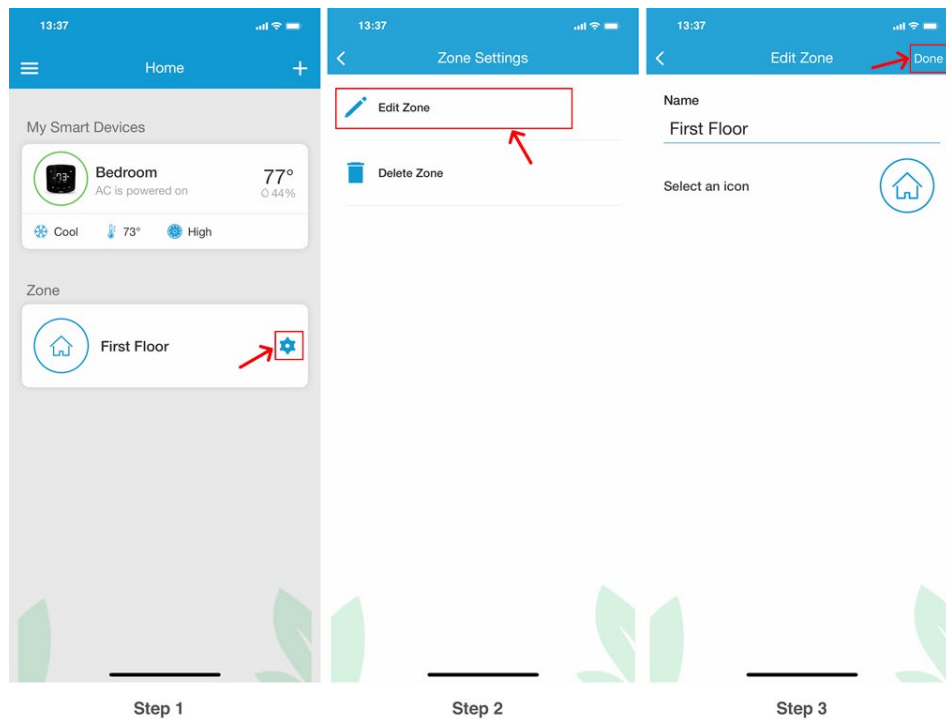


4. Editing a zone

Step 1: Tap on 'Settings' icon of the zone you wish to edit.

Step 2: In zone settings, tap on 'Edit Zone'. You can change the icon and name of the zone as you desire.

Step 3: Tap on 'Done'.



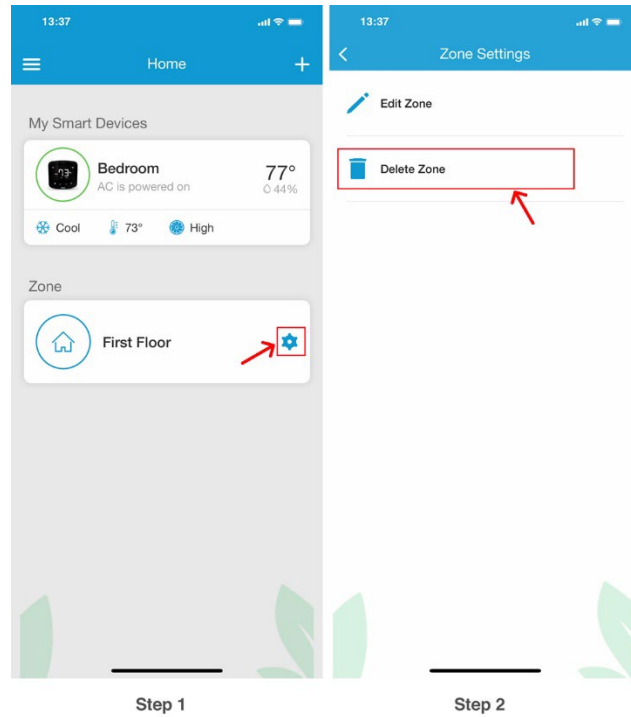
5. Deleting a zone

Note: To delete a zone, you have to remove all the devices added in a zone individually. You may not be allowed to delete a zone otherwise. To delete a device from a zone, refer to Section 3.

Step 1: Tap on 'Settings' icon of the zone you wish to delete.

Step 2: In zone settings, tap on 'Delete Zone'.

Step 3: Zone is successfully deleted.



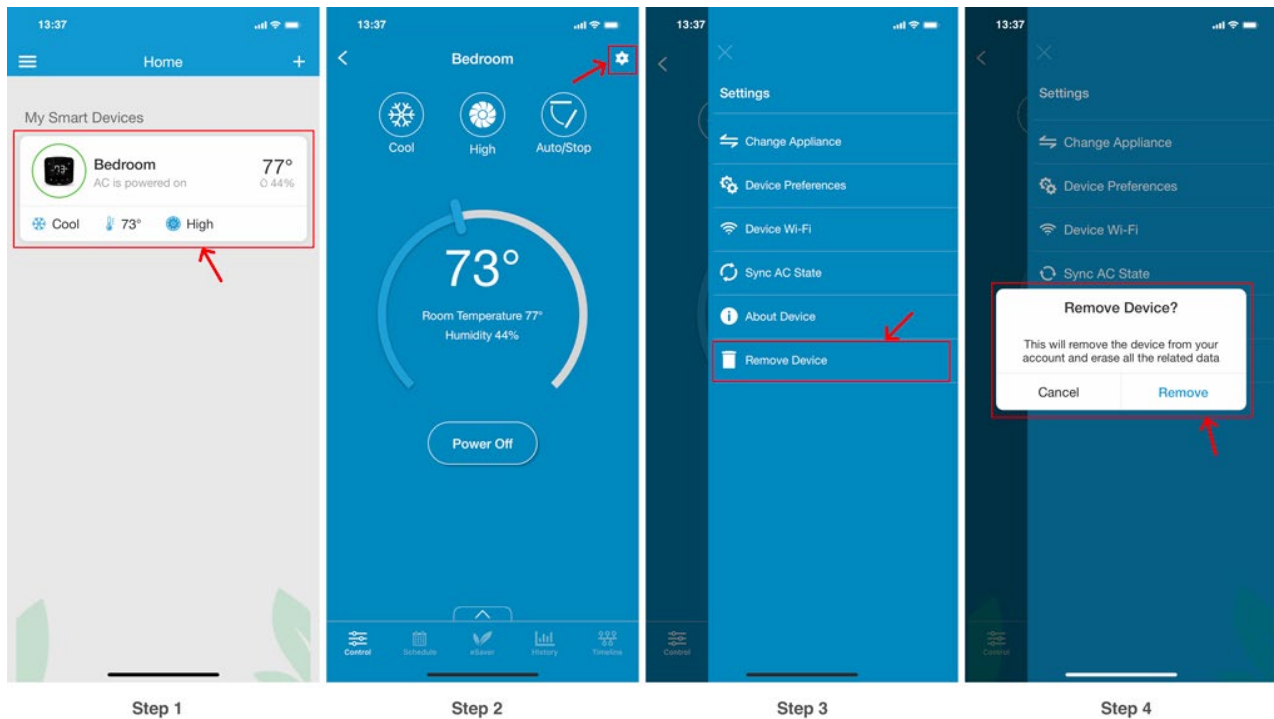
Step 4S: Removing your Device (Breez Plus) - iOS users

Step 1: On the Home screen, tap on the Breez Plus device you want to delete.

Step 2: Tap on the 'Settings' icon on the top right.

Step 3: Tap on 'Remove Device'.

Step 4: Tap on 'Remove' on the pop up. Your device is now removed.



Step 5A: Setting up schedules for your heating and cooling-Android users

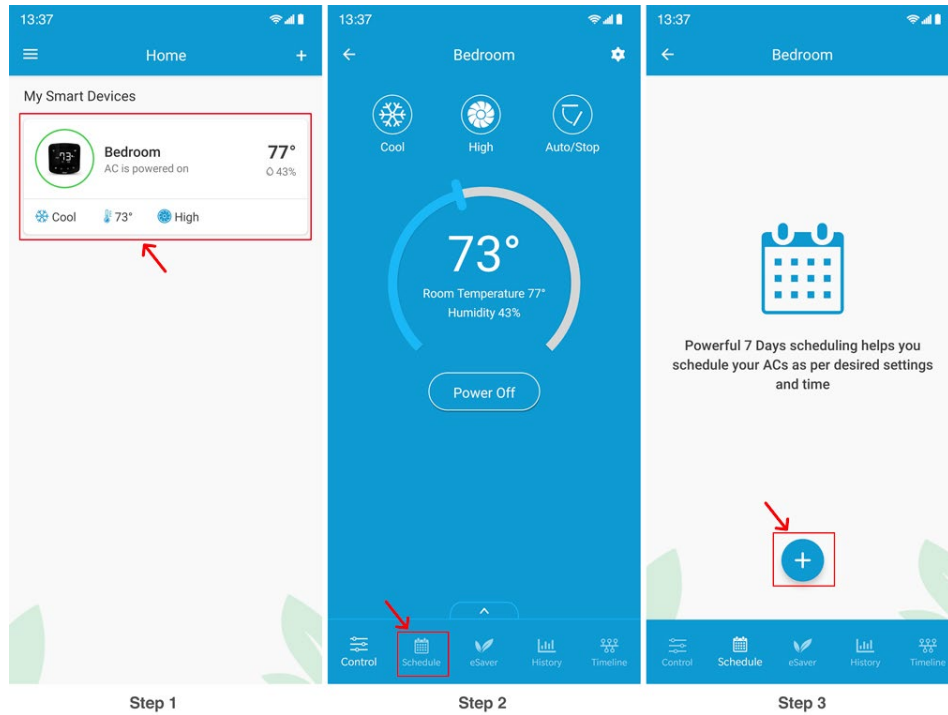
1. Setting up a schedule

You can schedule your Air-Conditioner / Heat Pump connected to Breez Plus by performing following steps on your Cielo Home app:

Step 1: On the Home screen, tap on the Air-Conditioner / Heat Pump you want to schedule.

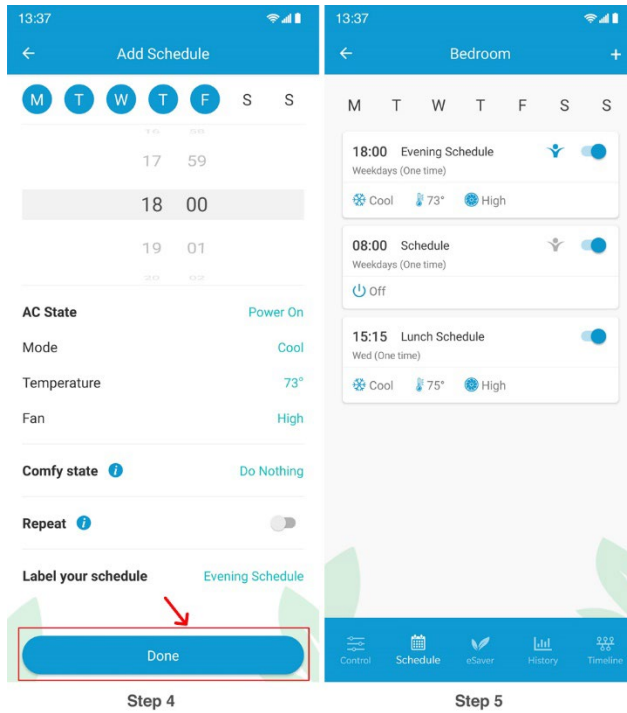
Step 2: Tap on 'Schedule' in the navigation bar.

Step 3: Tap on the '+' icon as shown.

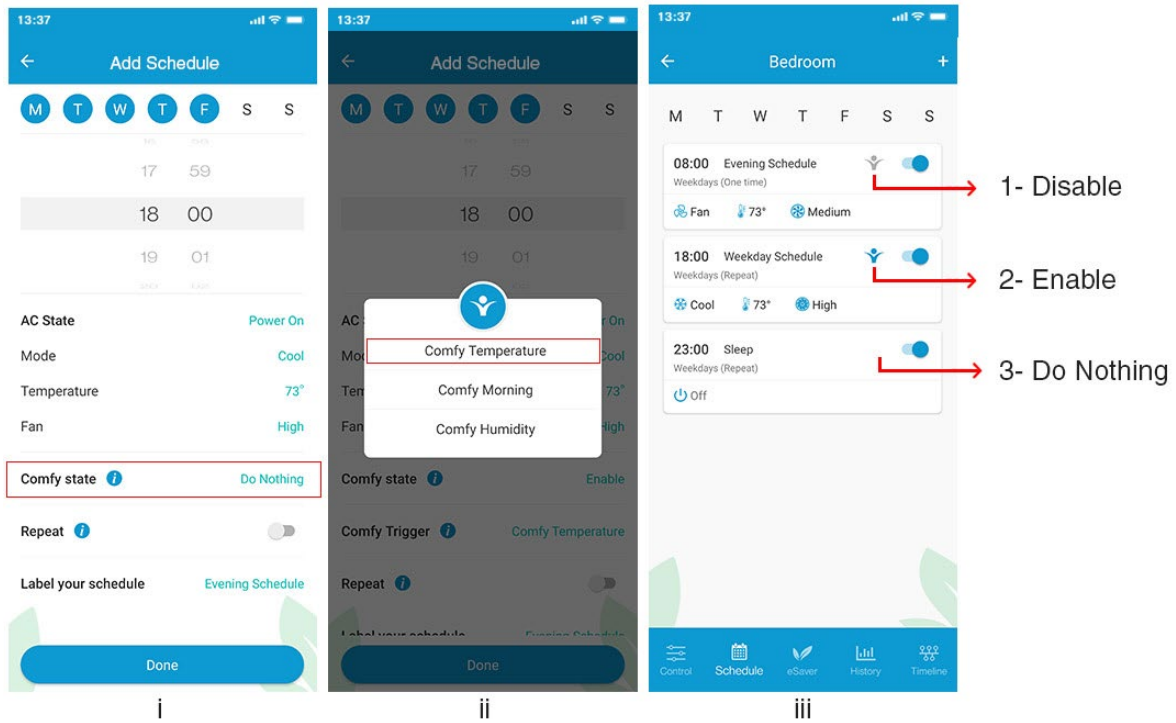


Step 4: You can turn the Air-Conditioner / Heat Pump ON/OFF via schedule, select the time, mode, temperature, and fan speed of your choice. Select power ON/OFF and select the day/days you want to set the schedule for. You may also choose the schedule name of your choice. Tap 'Done' to set up the schedule.

Step 5: Once the schedule is set, it will appear on the schedule tab. You can turn it On/Off by toggling the button against the schedule.



Note: You can also link your Comfy Settings to execute within your Schedules and may also enable or disable them to your liking. You can do this by tapping on 'Comfy State' and enabling the Comfy settings. You can then select the desired Comfy Mode from 'Comfy Trigger'. When enabled, the currently active Comfy Mode will also be applied to the schedule. When disabled, there will be no Comfy Mode running with the schedules. When you choose the option 'Do Nothing', the currently active state of Comfy Mode will remain as it is.

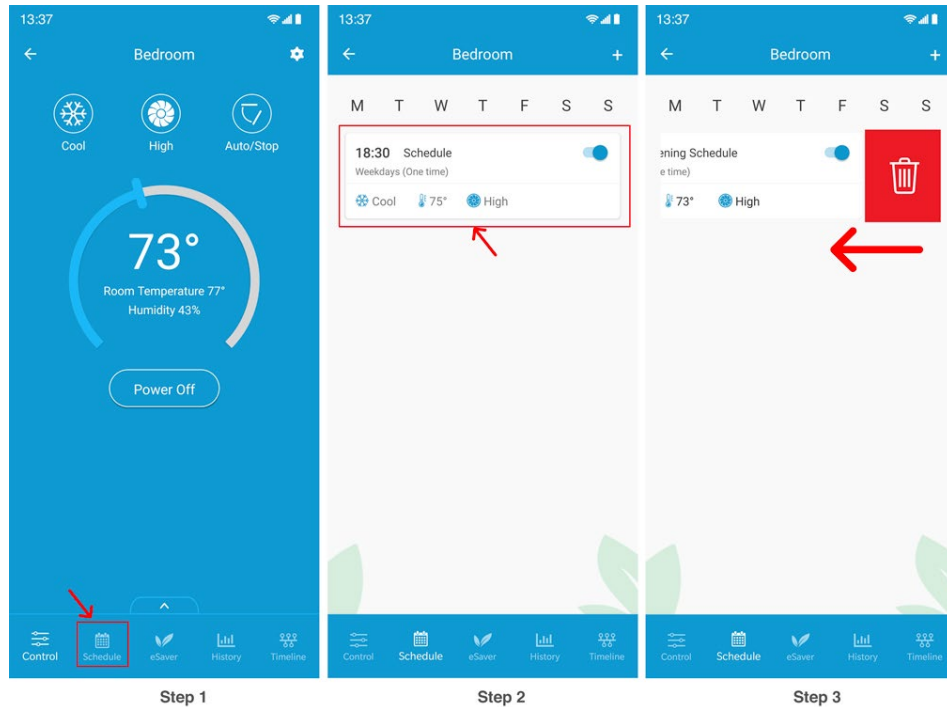


2. Deleting/Editing a schedule

Step 1: From the device control screen, tap on 'Schedule' in the navigation bar.

Step 2: In the 'Schedule' tab, you will see all your set schedules.

Step 3: To edit a schedule, tap on the schedule you want to edit. To delete a schedule, swipe left on the schedule you want to delete until the green tab appears. Continue swiping until the left edge of the screen to delete schedule.



Step 5B: Setting up Comfy Temperature Mode (Automatically

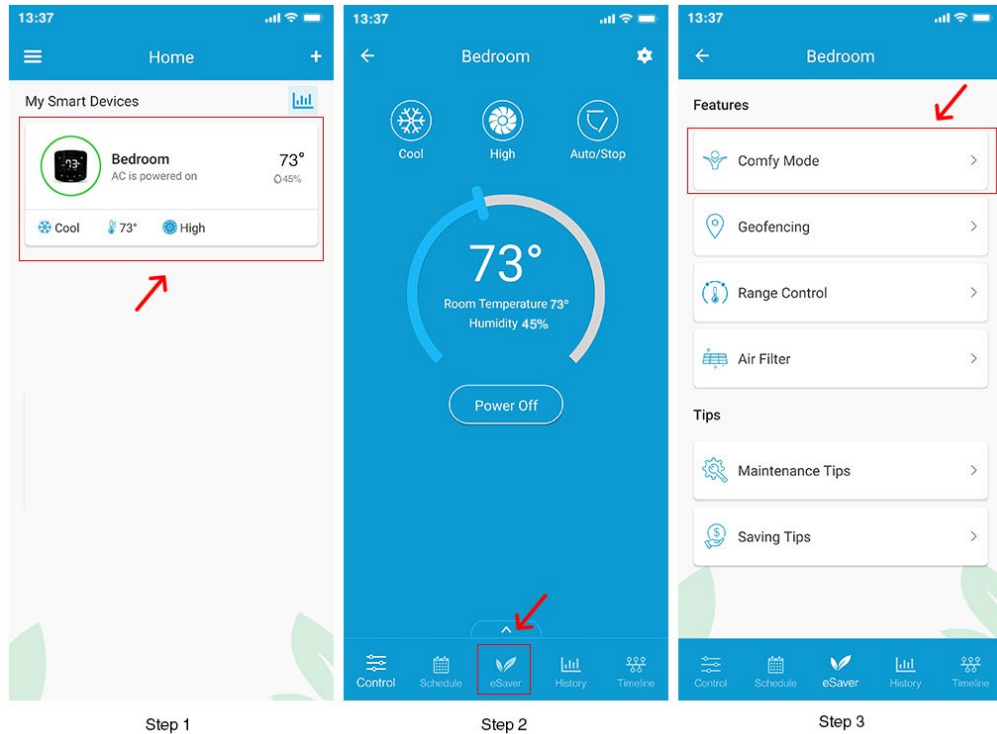
change your AC settings if room temperature goes above or falls below a pre-set value) - Android users

You can set up comfy temperature mode for your Air-Conditioner / Heat Pump by performing these steps via Cielo Home app:

Step 1: On the Home screen, tap on the Air-Conditioner / Heat Pump you want to set comfy temperature mode on.

Step 2: Tap on 'eSaver' in the navigation bar.

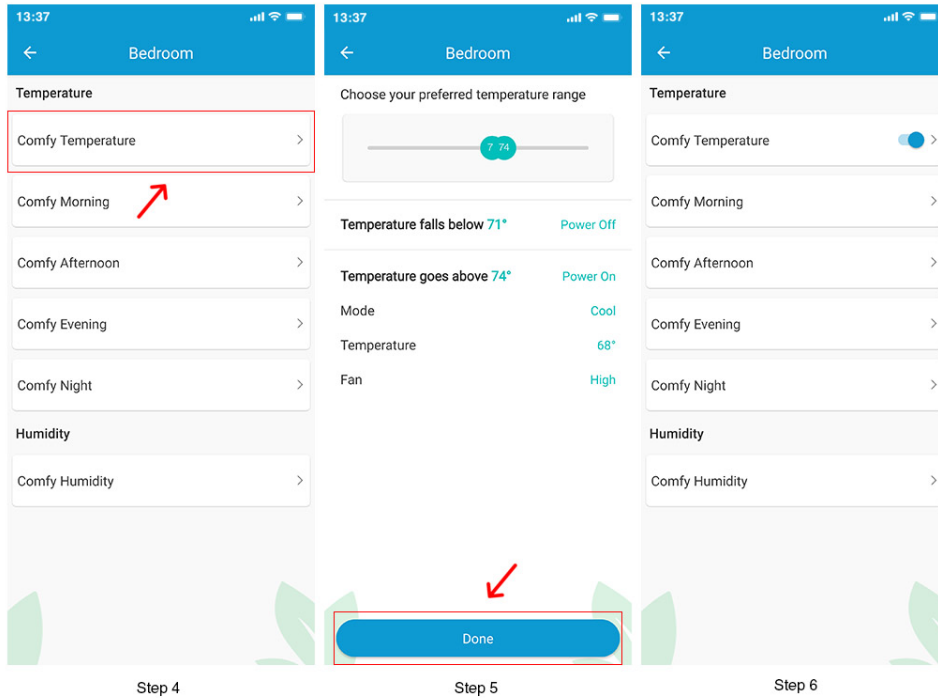
Step 3: Tap on 'Comfy Mode'.



Step 4: Tap on 'Comfy Temperature' to set up Comfy Mode.

Step 5: Select what actions to perform if the temperature falls below or goes above the set range e.g. turning the AC off or on, changing its mode, temperature and fan speed helping it get back into the preferred temperature range. Tap 'Done' to enable it.

Step 6: 'Comfy Temperature' is now set. You can turn Comfy Mode 'On' or 'Off' from the toggle next to the name of the Comfy Mode. Once the device triggers the defined comfy temperature mode actions you will get a notification in your app timeline.



Note: You can set up multiple Comfy Mode settings through Comfy templates. Each template can be turned 'On' or 'Off' from the toggle next to its name. You can have a different Comfy Mode for the morning, a different mode for the afternoon, and so on. To set different Comfy Modes, simply tap on the specific Comfy template you want to set and follow the steps in this section.

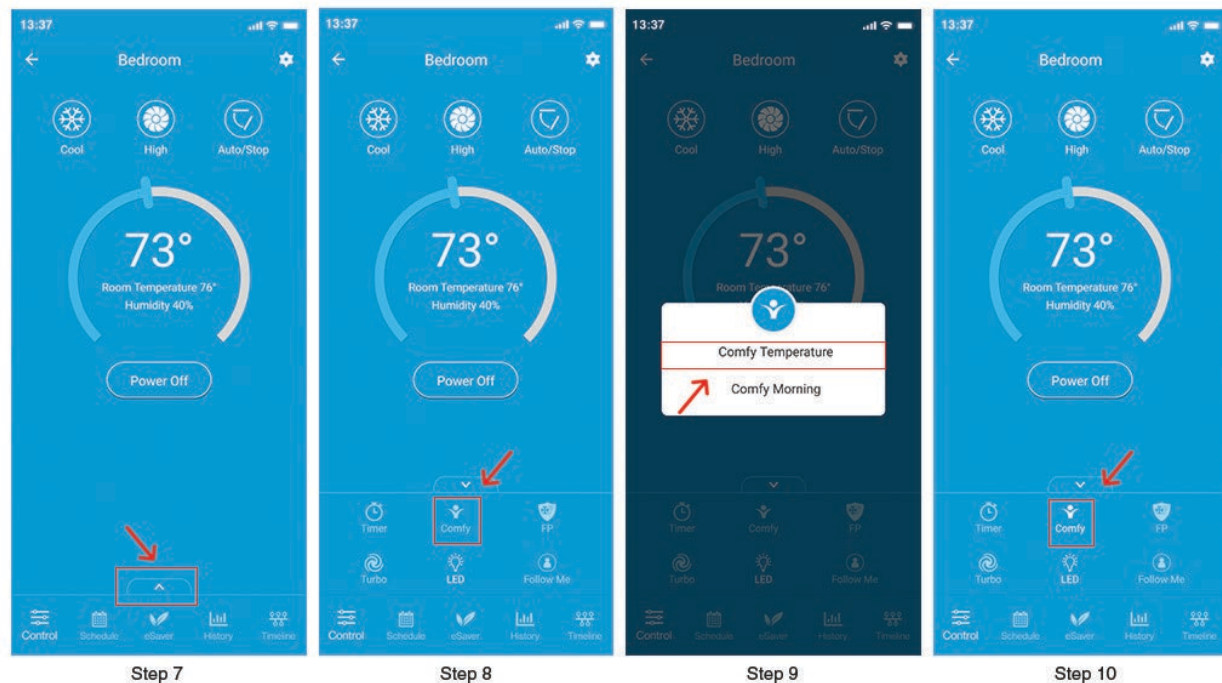


Step 7: You can turn Comfy Mode On/Off from the device control screen. Tap on the 'Up' arrow icon at the bottom of the control screen.

Step 8: On the pop-up navigation bar, tap on 'Comfy' to toggle it On or Off. Currently it is turned 'Off', shown by the greyed-out icon.

Step 9: Select the desired Comfy Mode from the list of available Comfy settings. In this case, 'Comfy Temperature'.

Step 10: Comfy Mode is now active, and the Comfy icon will turn white. It is now turned 'On'.



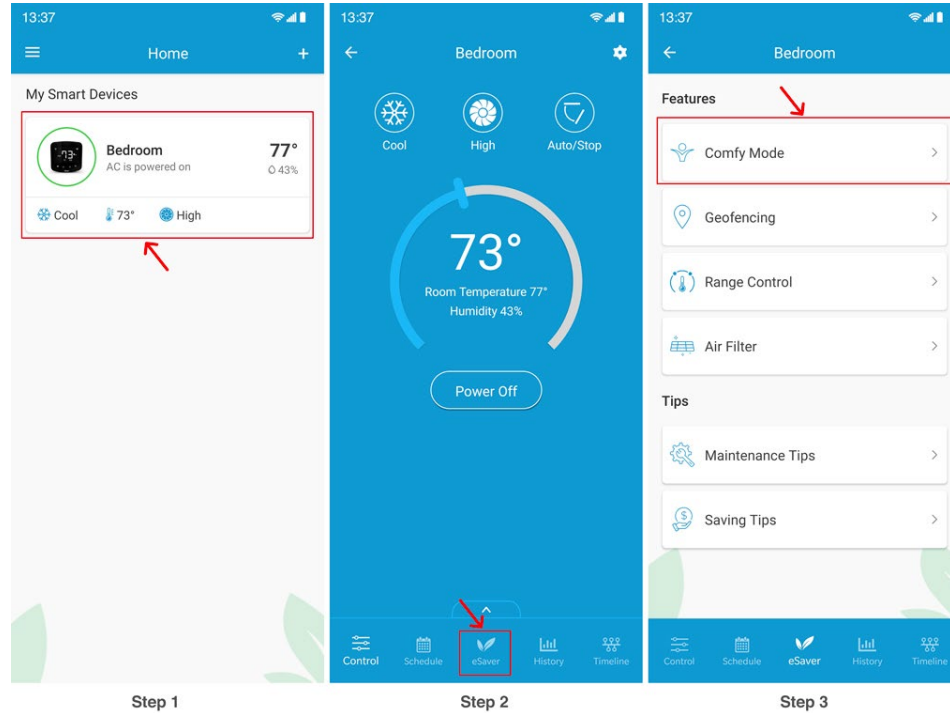
Step 5C: Setting up Comfy Humidity Mode (Automatically change your AC settings if room humidity goes above or falls below a pre-set value) - Android users

You can set up comfy humidity mode for your Air-Conditioner / Heat Pump by performing these steps via Cielo Home app:

Step 1: On the Home screen, tap on the Air-Conditioner / Heat Pump you want to set comfy humidity mode on.

Step 2: Tap on 'eSaver' in the navigation bar.

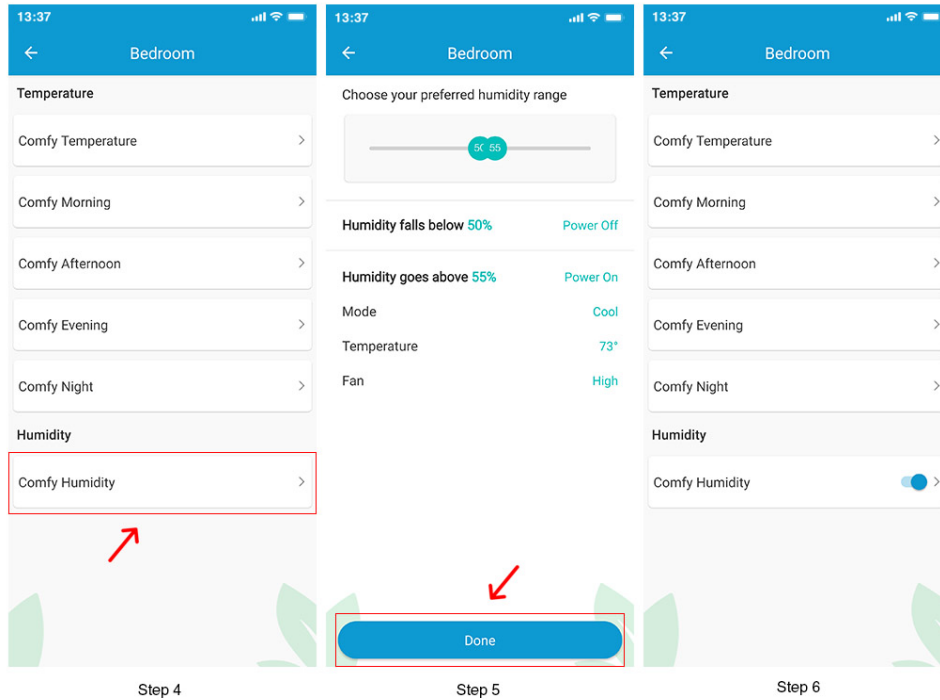
Step 3: Tap on 'Comfy Mode'.



Step 4: Tap on 'Comfy Humidity' to set up Comfy Mode.

Step 5: Select what actions to perform if the humidity falls below or goes above the set range e.g. turning the AC off or on, changing its mode, temperature and fan speed helping it get back into the preferred humidity range. Tap 'Done' to enable it.

Step 6: 'Comfy Humidity' is now set. You can turn Comfy Mode 'On' or 'Off' from the toggle next to the name of the Comfy Mode. Once the device triggers the defined comfy humidity mode actions you will get a notification in your app timeline.



Step 7: You can turn Comfy Mode On/Off from the device control screen.

Step 8: Tap on the 'Up' arrow icon at the bottom of the control screen.

Step 9: On the pop-up navigation bar, tap on 'Comfy' to toggle it On or Off. Currently it is turned 'Off', shown by the greyed-out icon.

Step 10: To turn it 'On', tap on the Comfy icon, and it will turn white. It is now turned 'On'.



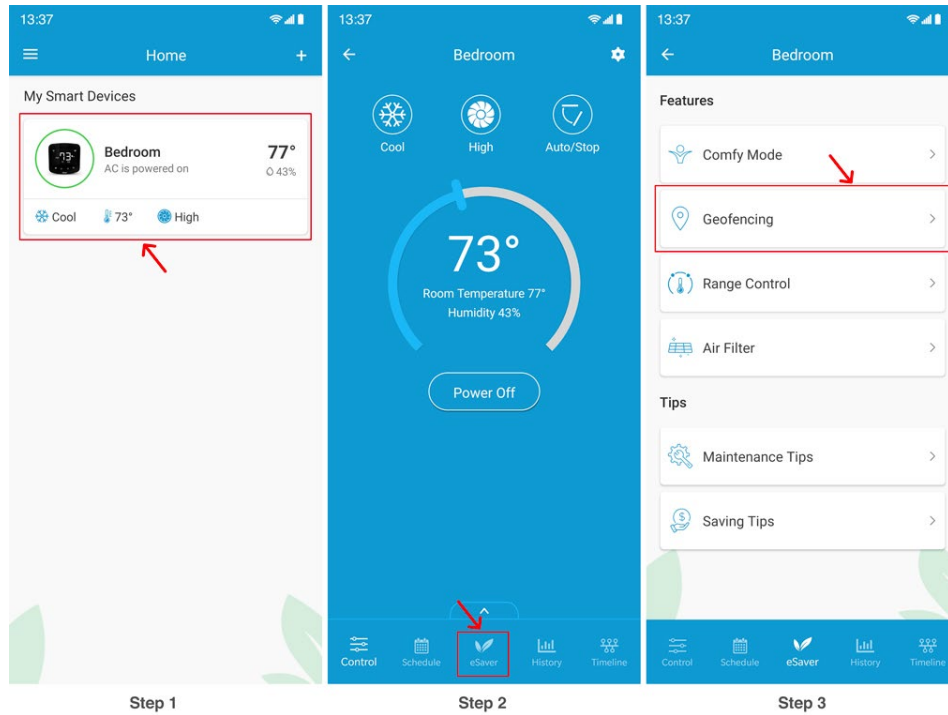
Step 5D: Enabling Location Control (Turn your AC on before you arrive and turn it off after you have left the pre-set location) - Android users

You can configure location-based control for your Air-Conditioner / Heat Pump by performing these steps via Cielo Home app:

Step 1: On the Home screen, tap on the Air-Conditioner / Heat Pump you want to control through location controls.

Step 2: Tap on 'eSaver' in the navigation bar.

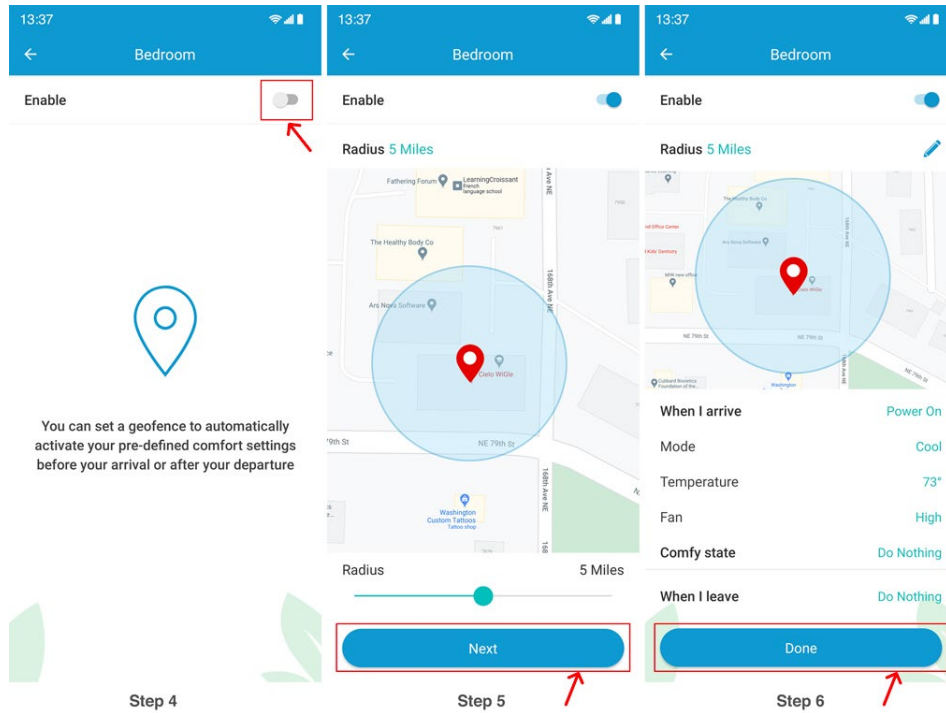
Step 3: Tap on 'Geofencing'.



Step 4: Toggle the slider to enable Location Control, as shown in the red box.

Step 5: You will see your current location on the map. Set a Geo-Fence range for your Air-Conditioner/ Heat Pump between 1-10 Miles using the slider. Entering or exiting this range will trigger the Air-Conditioner / Heat Pump ON/ OFF. Tap on 'Next'.

Step 6: Select your desired AC settings to be performed when you enter or exit the pre-set location and tap on 'Done'. Once locations controls are triggered you will get a notification in your app timeline.



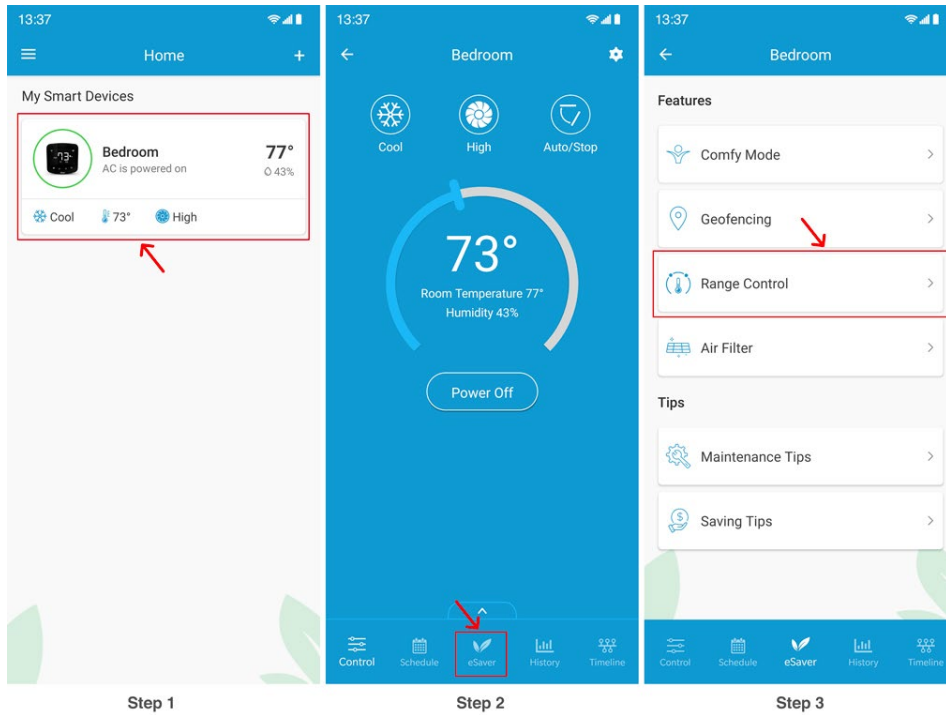
Step 5E: Setting up Temperature Range Control (Set a minimum and maximum temperature value so that your AC runs within that range) - Android users

You can set up temperature range control for your Air-Conditioner / Heat Pump by performing these steps via Cielo Home app:

Step 1: On the Home screen, tap on the Air-Conditioner / Heat Pump you want to set temperature range control on.

Step 2: Tap on 'eSaver' in the navigation bar.

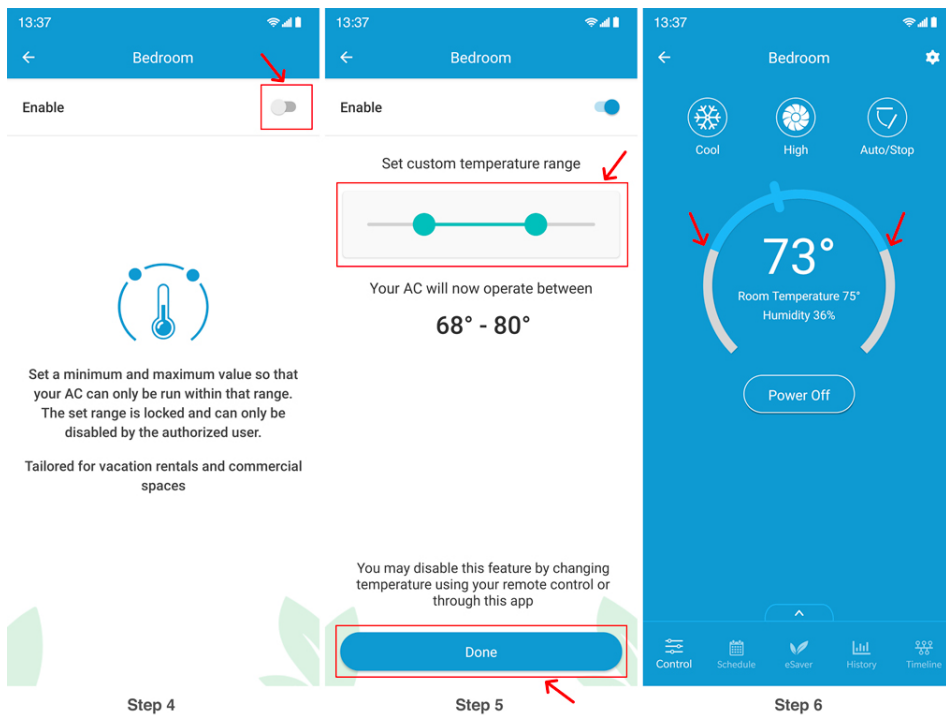
Step 3: Tap on 'Range Control'.



Step 4: Toggle the slider to enable Range Control, as shown in the red box.

Step 5: Choose your preferred temperature range to operate the AC in. Tap on 'Done'.

Step 6: Now the device control screen temperature slider will be restricted to the temperature range specified. The white region on the temperature slider is inaccessible.



Note: Setting a temperature range will disable all schedules, location controls, and comfy mode in case the selected temperature range conflicts with the previously set values. These modes can be set later again within the specified temperature range.

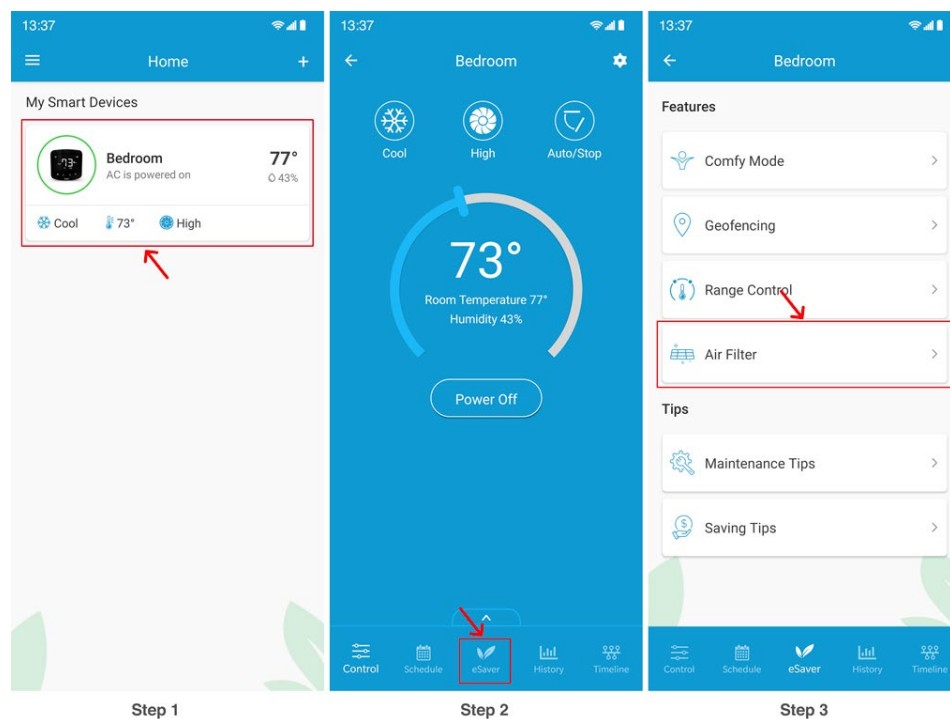
Step 5F: Checking your AC's Air Filter Status - Android users

You can check the live air filter status of your Air-Conditioner / Heat Pump. Simply, follow the steps listed below:

Step 1: On the Home screen, tap on the Air-Conditioner / Heat Pump you want to check the air filter status for.

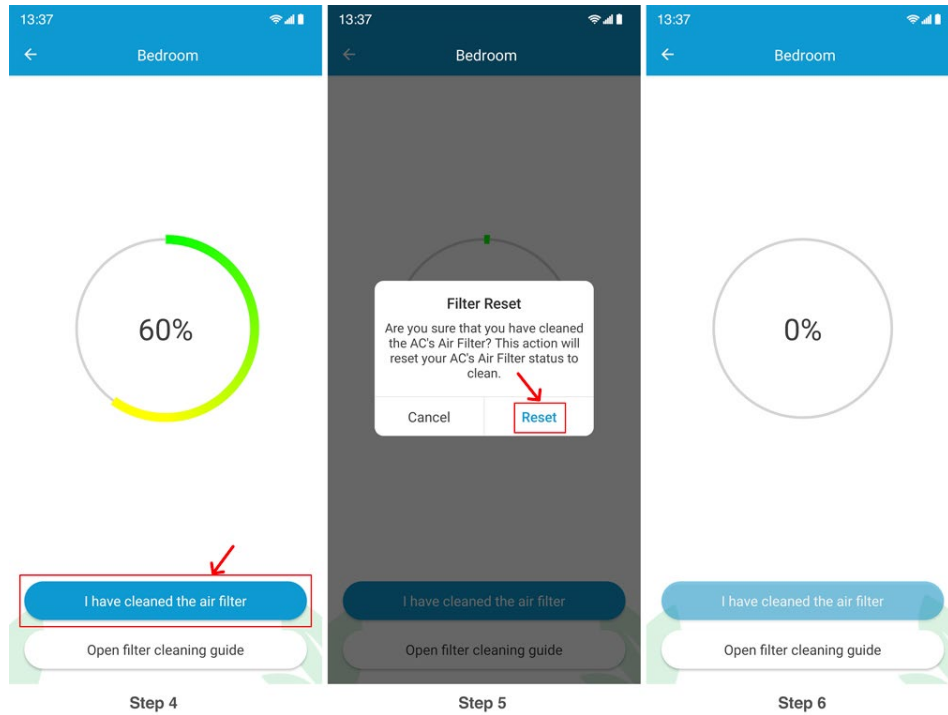
Step 2: Tap on 'eSaver' in the navigation bar.

Step 3: Tap on 'Air Filter'.



Step 4: You will see your current air filter status of the AC being used with the Device since registration (or since the last cleaning). When the range is about to fill up, manually remove the AC's air filter and clean it. Once done place filter back into the AC. Tap on 'I have cleaned the air filter'.

Step 5/6: Tap on 'Reset'. Your filter status has now begun a new cycle.

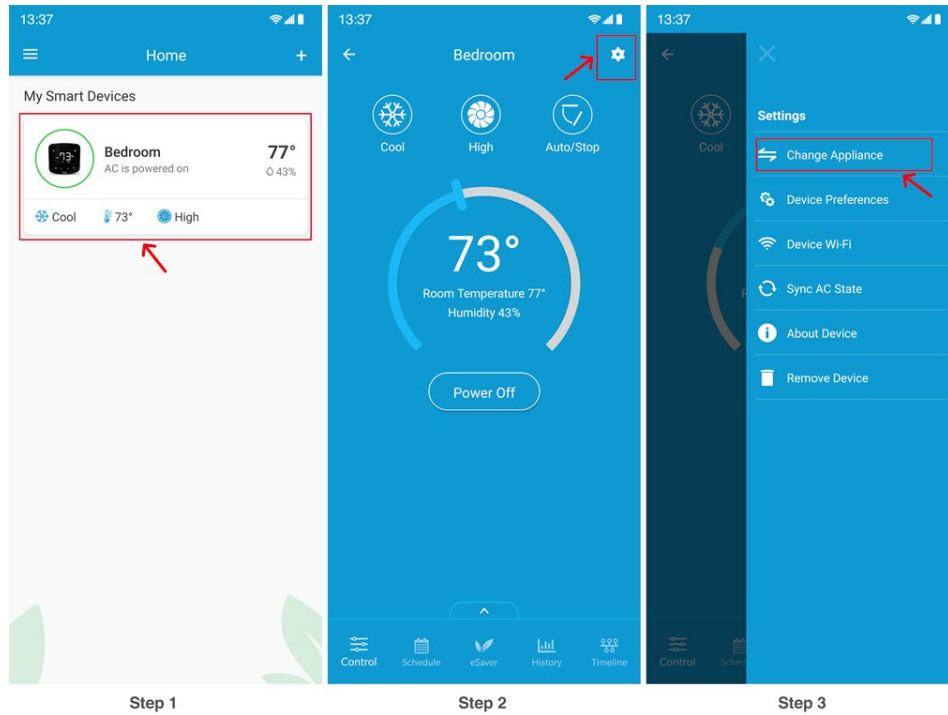


Step 5G: Change Appliance (Manufacturer/Model Number) - Android users

Step 1: On the Home screen, tap on the Breez Plus device you want to change the appliance for.

Step 2: Tap on the 'Settings' icon on the top right.

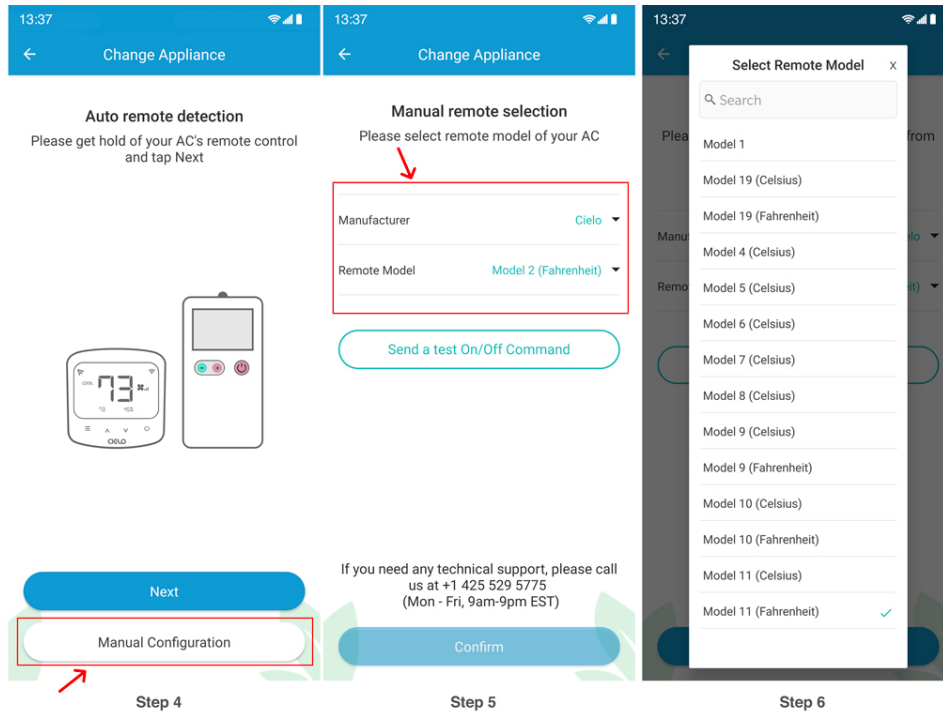
Step 3: Tap on 'Change Appliance'.



Step 4: Tap on 'Manual Configuration'.

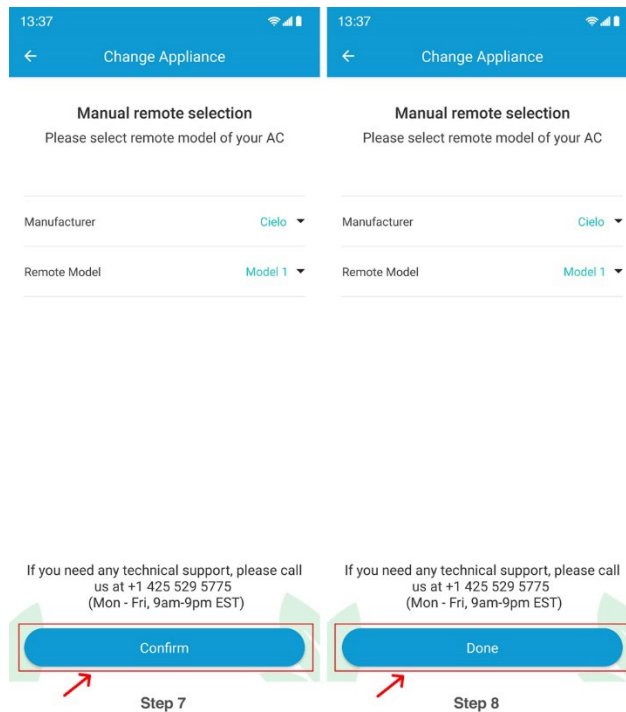
Step 5: Tap on the 'Manufacturer' and select the appropriate AC manufacturer from the drop-down list.

Step 6: Tap on 'Remote Model' and select your remote model from the drop-down list. In this case 'Model 1'.



Step 7: Tap on 'Confirm' once you have selected the correct AC manufacturer and remote model.

Step 8: Once selected, send a test On/Off command to your AC. Once the AC accepts the command, tap on 'Done'.

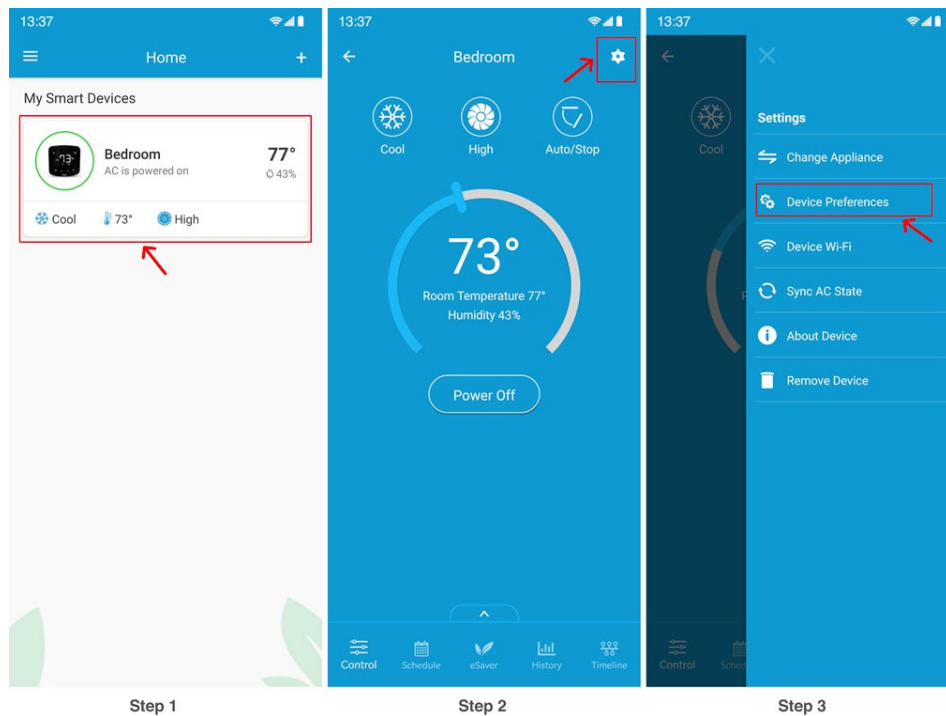


Step 5H: Changing Device Name (e.g. bedroom, lounge etc.) - Android users

Step 1: On the Home screen, tap on the Air-Conditioner / Heat Pump you want to change the name of.

Step 2: Tap on the 'Settings' icon on the top right.

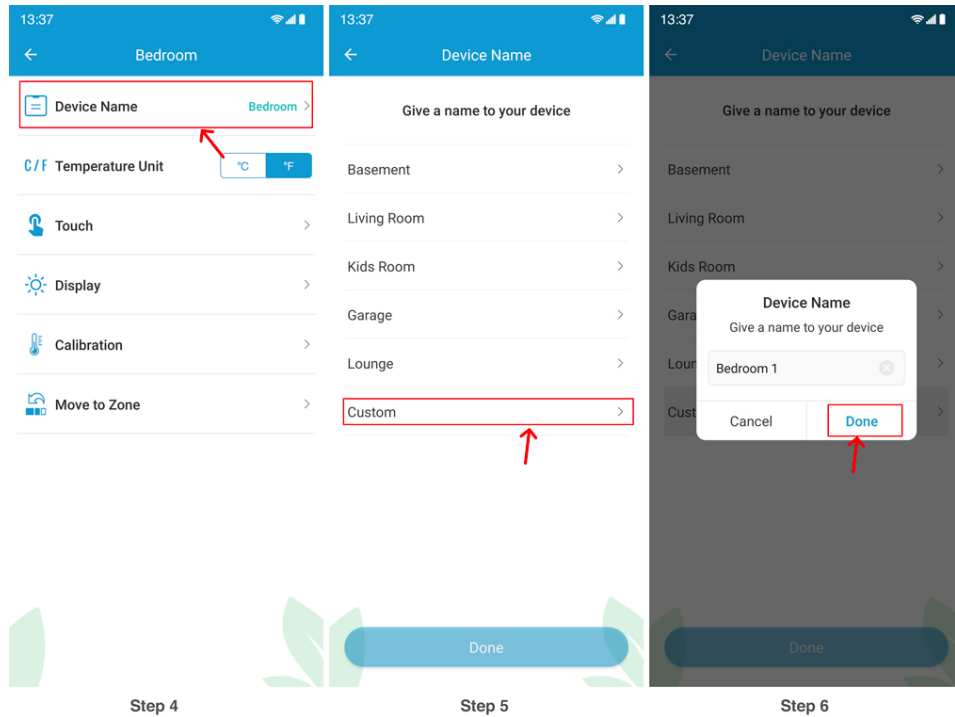
Step 3: Tap on 'Device Preferences'.



Step 4: Tap on 'Device Name'.

Step 5: Select the new name from a list of common names or type a custom name.

Step 6: Type the new name of the device and tap on 'Done'. Device name is now changed.

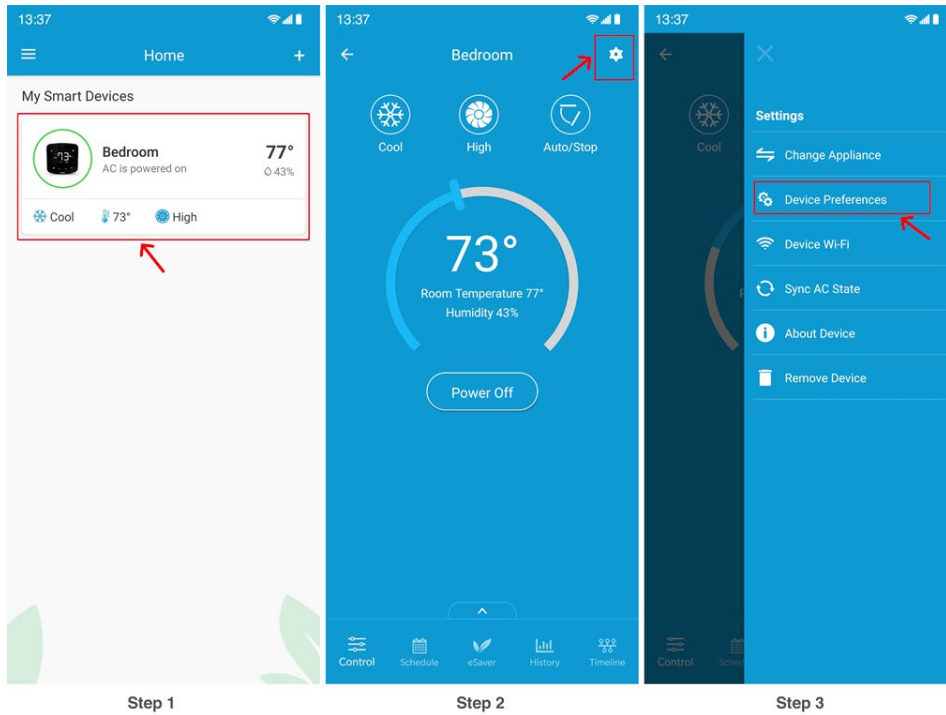


Step 4I: Switch temperature units between Centigrade and Fahrenheit - Android users

Step 1: On the Home screen, tap on the Air-Conditioner / Heat Pump you want to change the units of.

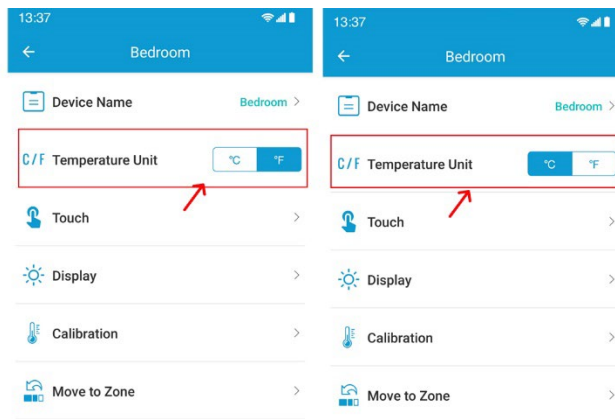
Step 2: Tap on the 'Settings' icon on the top right.

Step 3: Tap on 'Device Preferences'.



Step 4: Tap on the C to F toggle against 'Temperature Unit'.

Step 5: Your device's temperature units are changed successfully from Fahrenheit to Celsius.



Step 4



Step 5

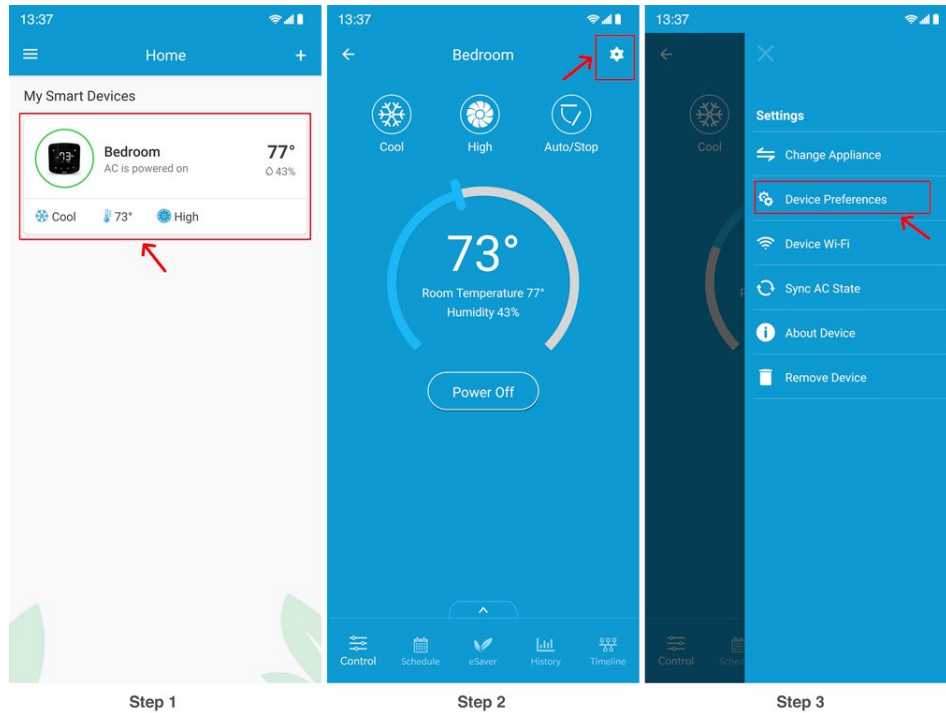


Step 5J: Enable or disable touch control function on (Breez Plus) Device - Android users

Step 1: On the Home screen, tap on the Breez Plus device you want to change the brightness of.

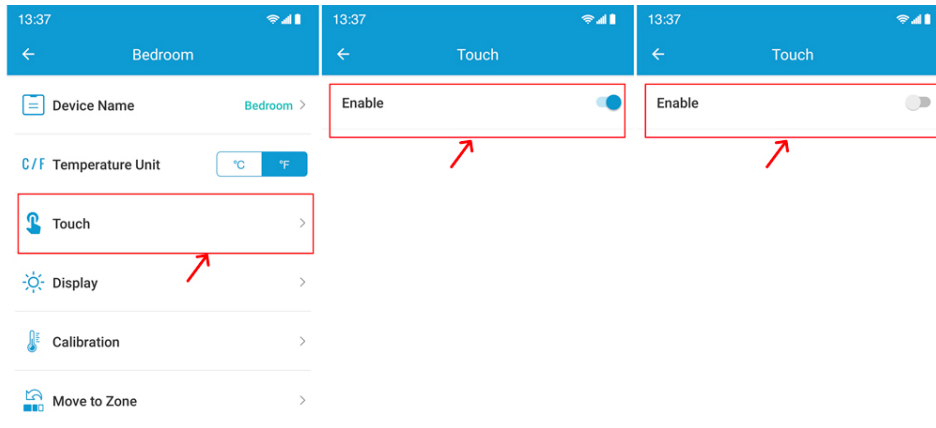
Step 2: Tap on the 'Settings' icon on the top right.

Step 3: Tap on 'Device Preferences'.



Step 4: Tap on 'Touch'.

Step 5: You can now enable or disable the device touch control.



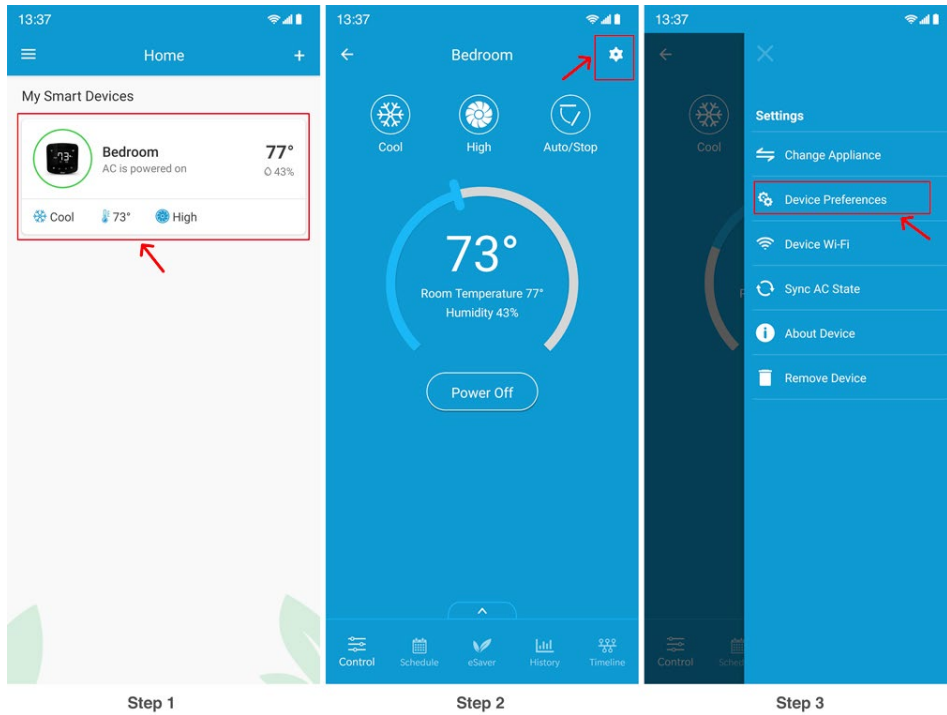
Step 5K: Breez Plus Device Display Settings - Android users

1. Switching Device (Breez Plus) Display Screen ON/OFF

Step 1: On the Home screen, tap on the Breez Plus device you want to change the brightness of.

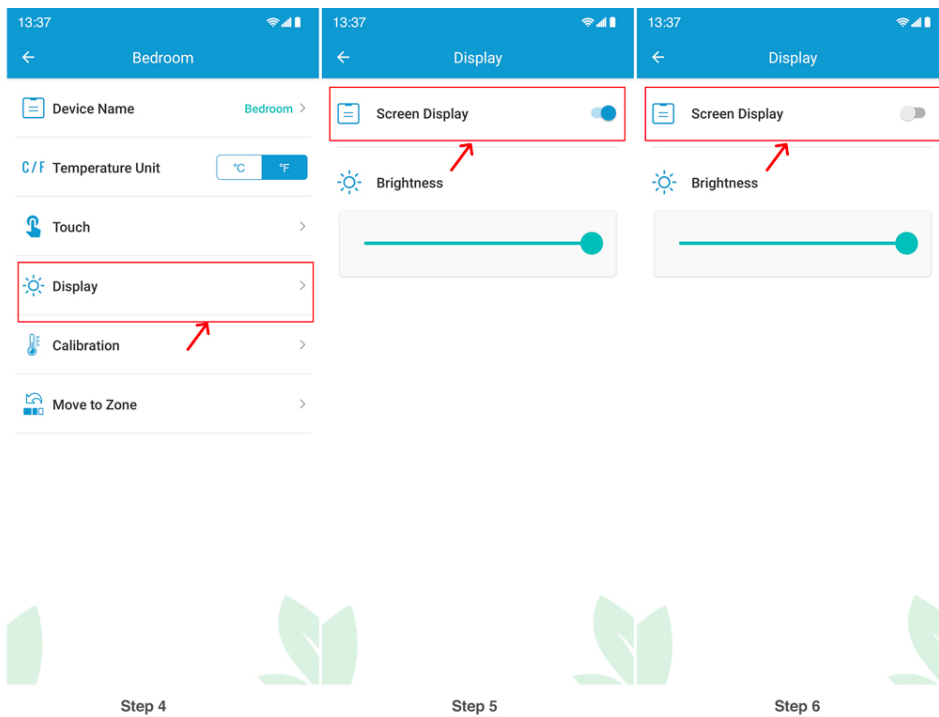
Step 2: Tap on the 'Settings' icon on the top right.

Step 3: Tap on 'Device Preferences'.



Step 4: In Device preferences, tap on 'Display'.

Step 5/6: Toggle the Breez Plus display On or Off as shown.

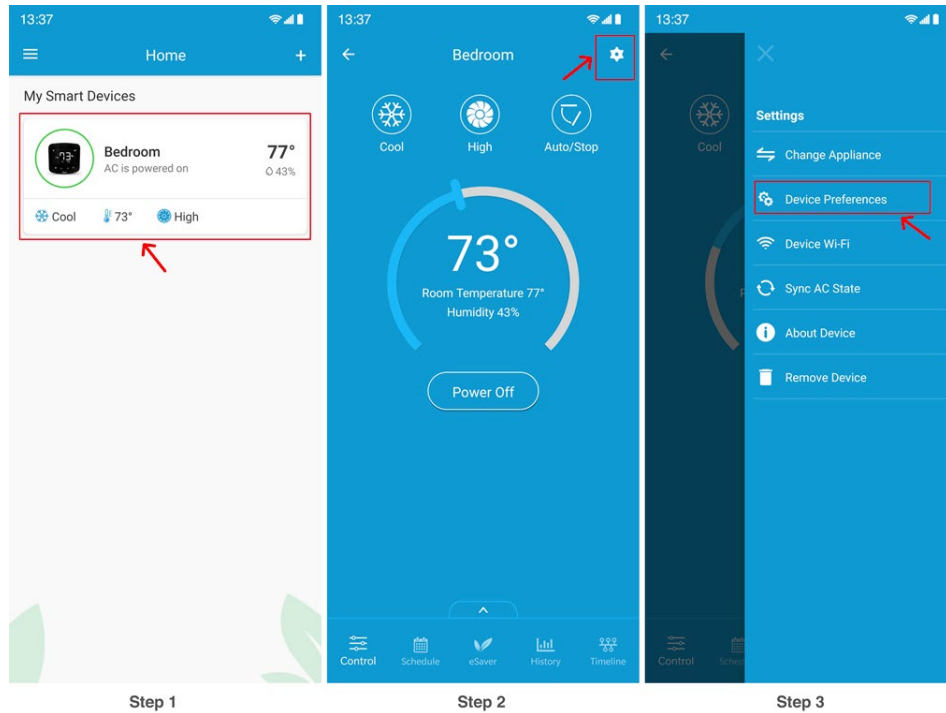


2. Adjusting the brightness of Device (Breez Plus) Screen

Step 1: On the Home screen, tap on the Breez Plus device you want to change the brightness of.

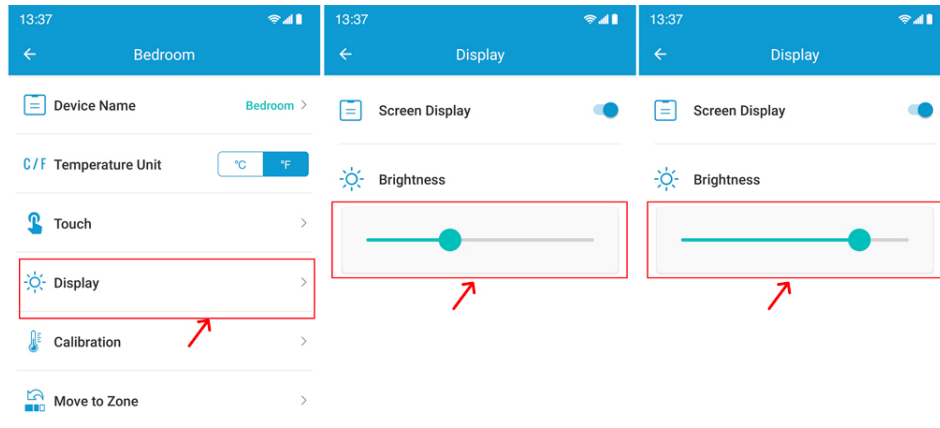
Step 2: Tap on the 'Settings' icon on the top right.

Step 3: Tap on 'Device Preferences'.



Step 4: In Device preferences, tap on 'Display'.

Step 5/6: Toggle the 'Brightness' slider to change the brightness of the Breez Plus device.

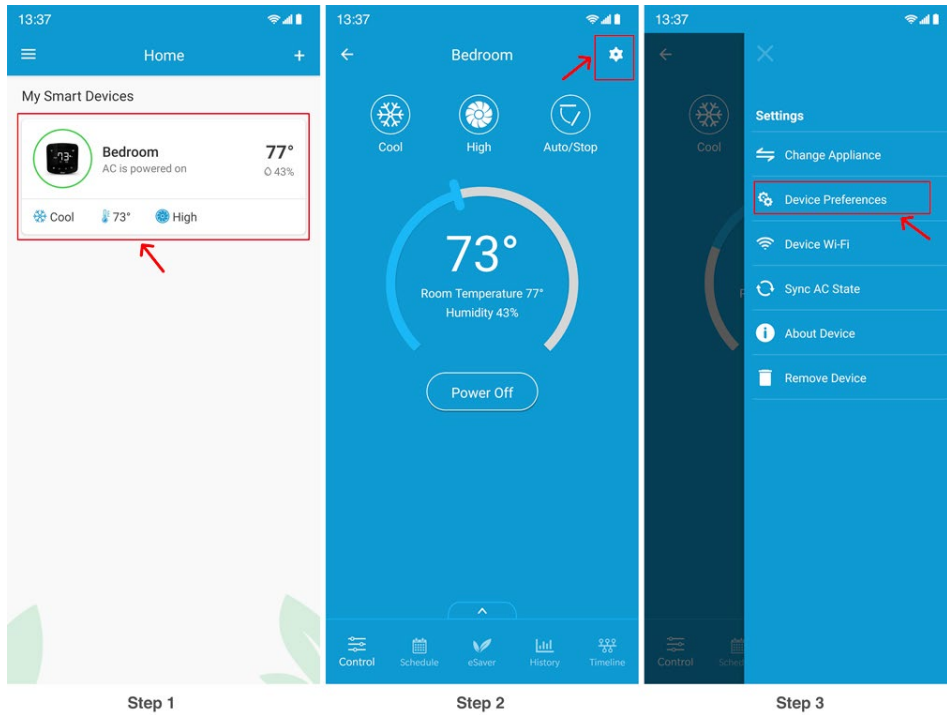


Step 5L: Calibrate Room Temperature (Shown on Device) - Android users

Step 1: On the Home screen, tap on the Air-Conditioner / Heat Pump you want to calibrate.

Step 2: Tap on the 'Settings' icon on the top right.

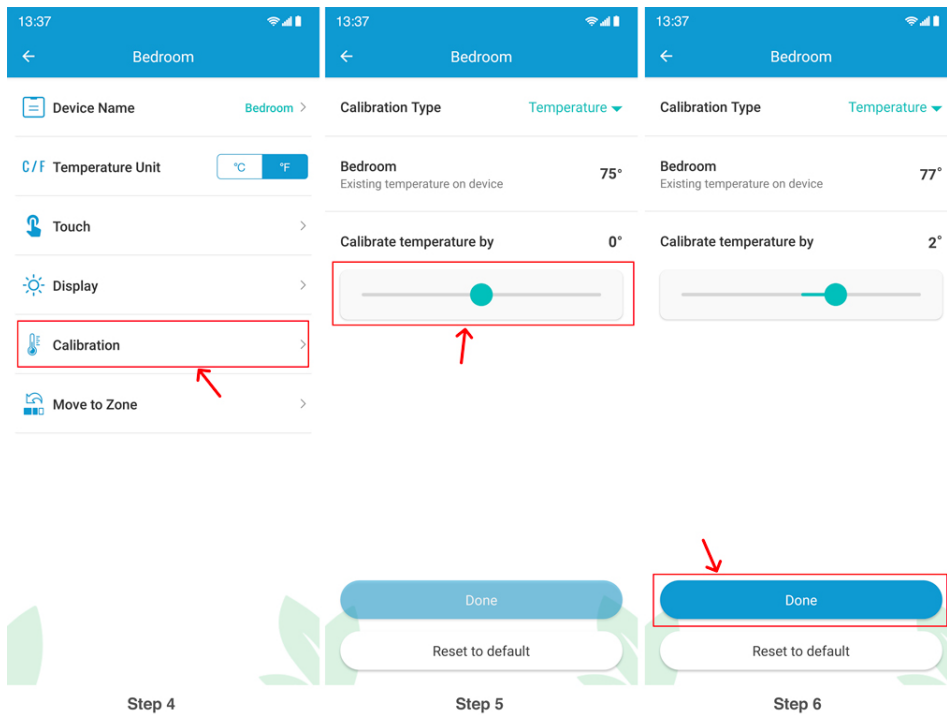
Step 3: Tap on 'Device Preferences'.



Step 4: Tap on 'Calibration'.

Step 5: Adjust the temperature as required.

Step 6: Tap on 'Done'.

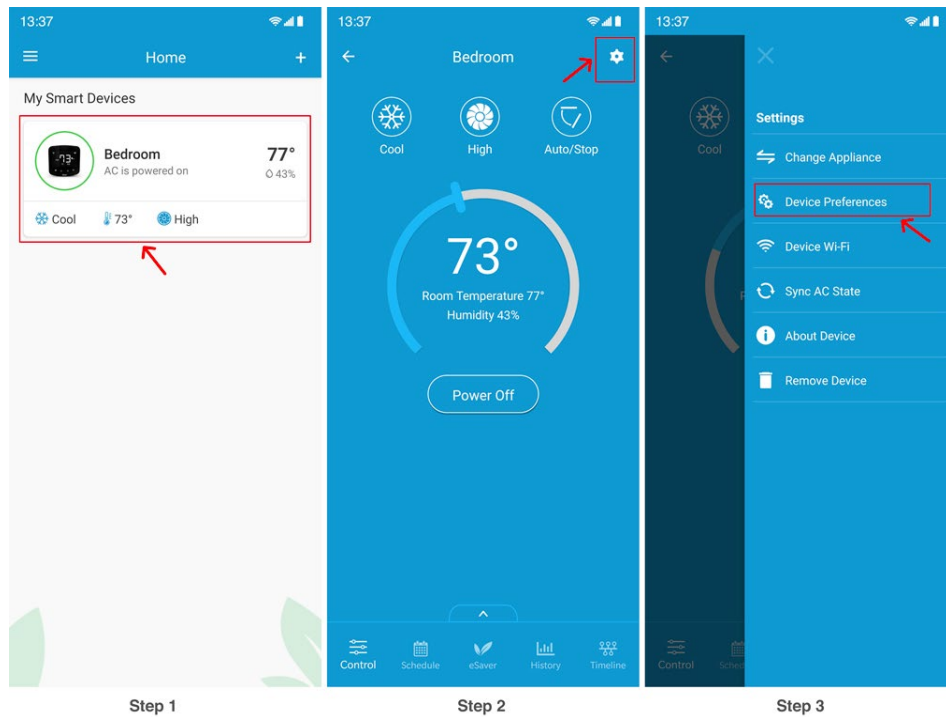


Step 5M: Calibrate Room Humidity (Shown on Device) - Android users

Step 1: On the Home screen, tap on the Air-Conditioner / Heat Pump you want to calibrate.

Step 2: Tap on the 'Settings' icon on the top right.

Step 3: Tap on 'Device Preferences'.

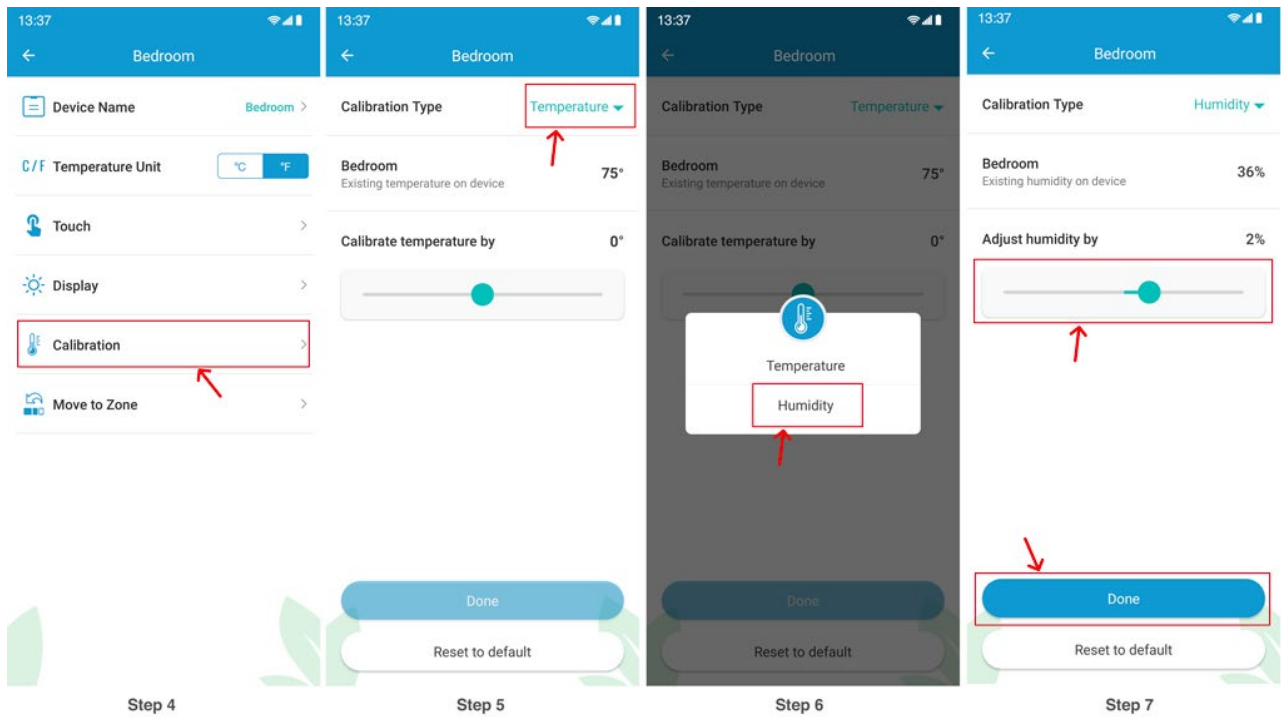


Step 4: Tap on 'Calibration'.

Step 5: Tap on 'Temperature'.

Step 6: From the drop-down menu, tap on 'Humidity'.

Step 7: Adjust the humidity as required. Tap on 'Done'.

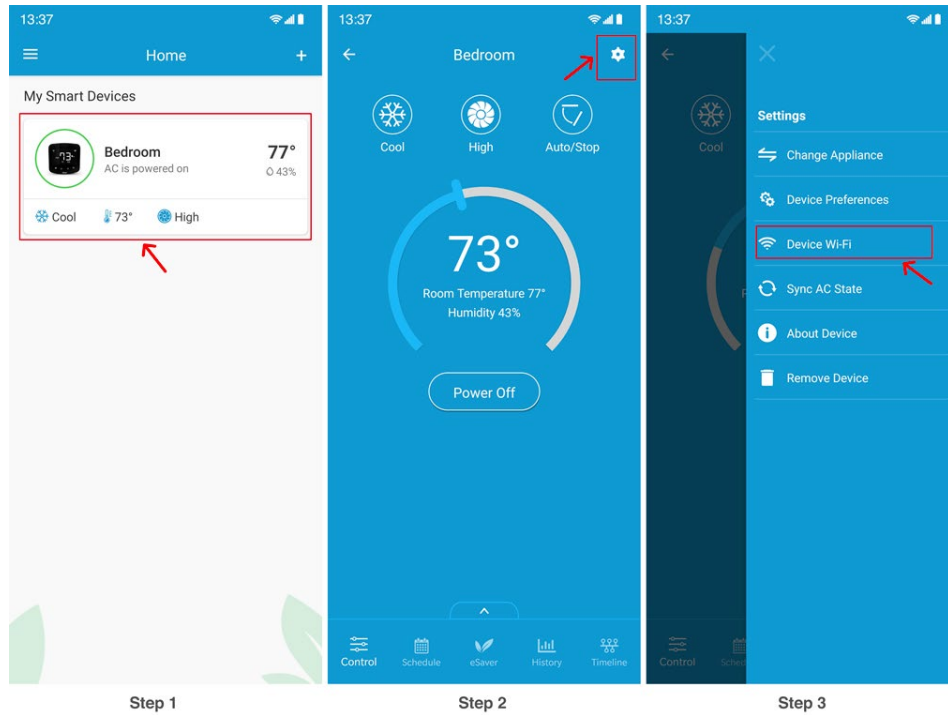


Step 5N: Changing Wi-Fi - Android users

Step 1: On the Home screen, tap on the Breez Plus device you want to change the Wi-Fi of.

Step 2: Tap on the 'Settings' icon on the top right.

Step 3: Tap on 'Device Wi-Fi'.

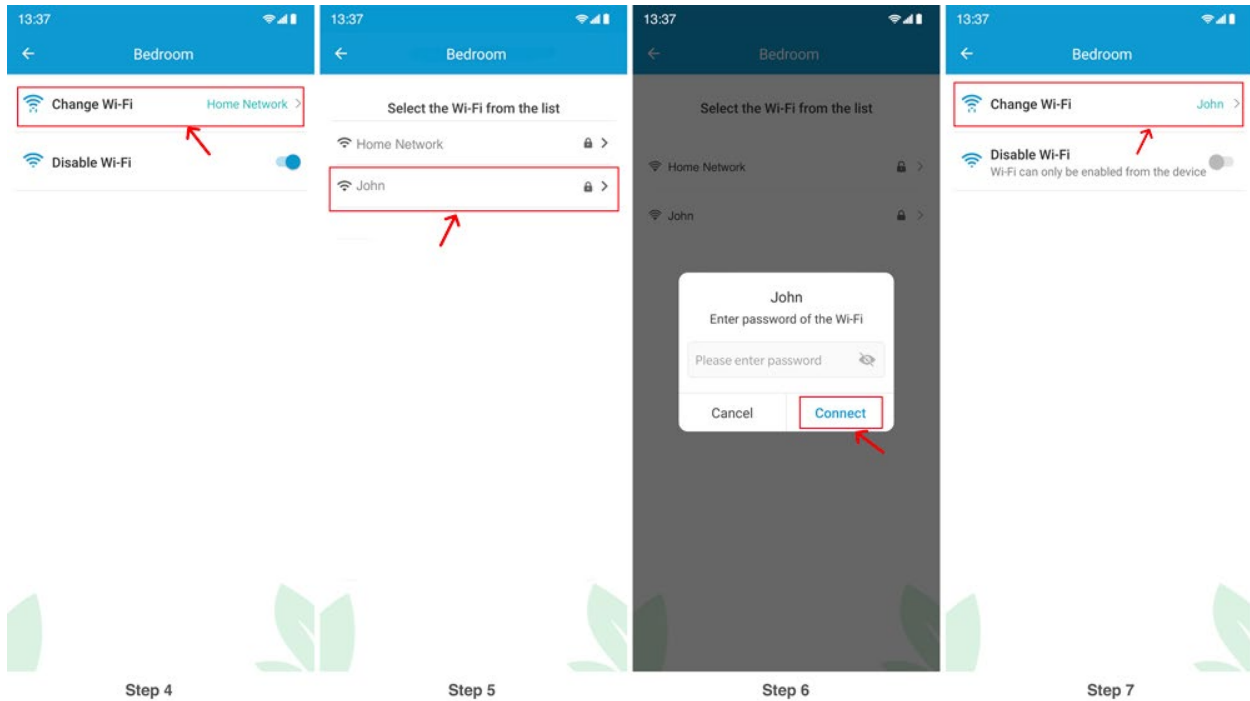


Step 4: Tap on 'Change Wi-Fi'.

Step 5: Tap on the intended Wi-Fi network.

Step 6: Enter the password of the Wi-Fi network. Tap on 'Connect'.

Step 7: The device Wi-Fi is now changed.

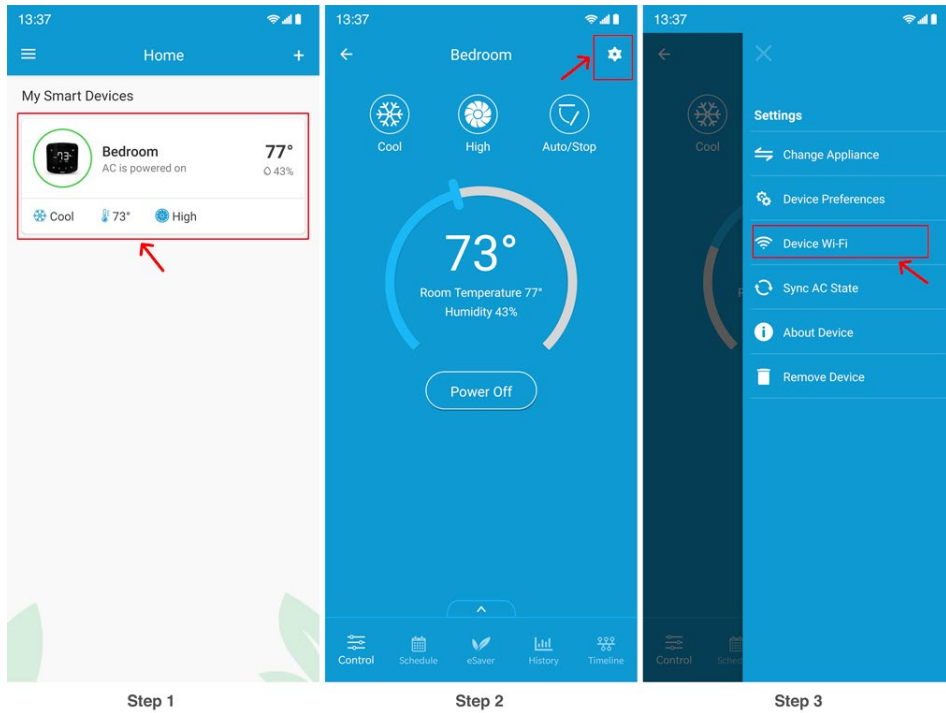


Step 50: Disable Wi-Fi (Operate Device only with local controls) - Android users

Step 1: On the Home screen, tap on the Breez Plus device you want to disable the Wi-Fi of.

Step 2: Tap on the 'Settings' icon on the top right.

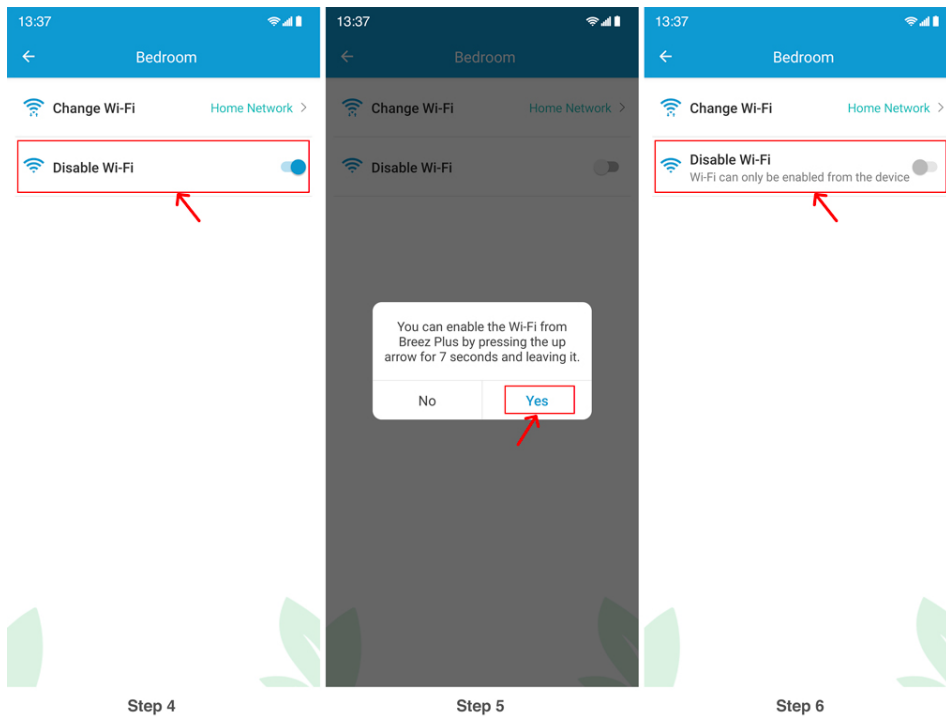
Step 3: Tap on 'Device Wi-Fi'.



Step 4: Tap on the toggle next to 'Disable Wi-Fi' to disable Wi-Fi.

Step 5: Tap 'Yes' on the confirmation prompt.

Step 6: Device Wi-Fi is now disabled.



Note: If you disable the Wi-Fi using your phone, it can ONLY be enabled from the device. To Enable it again, please 'press and hold the temperature up button on Device for 7 seconds and release'.

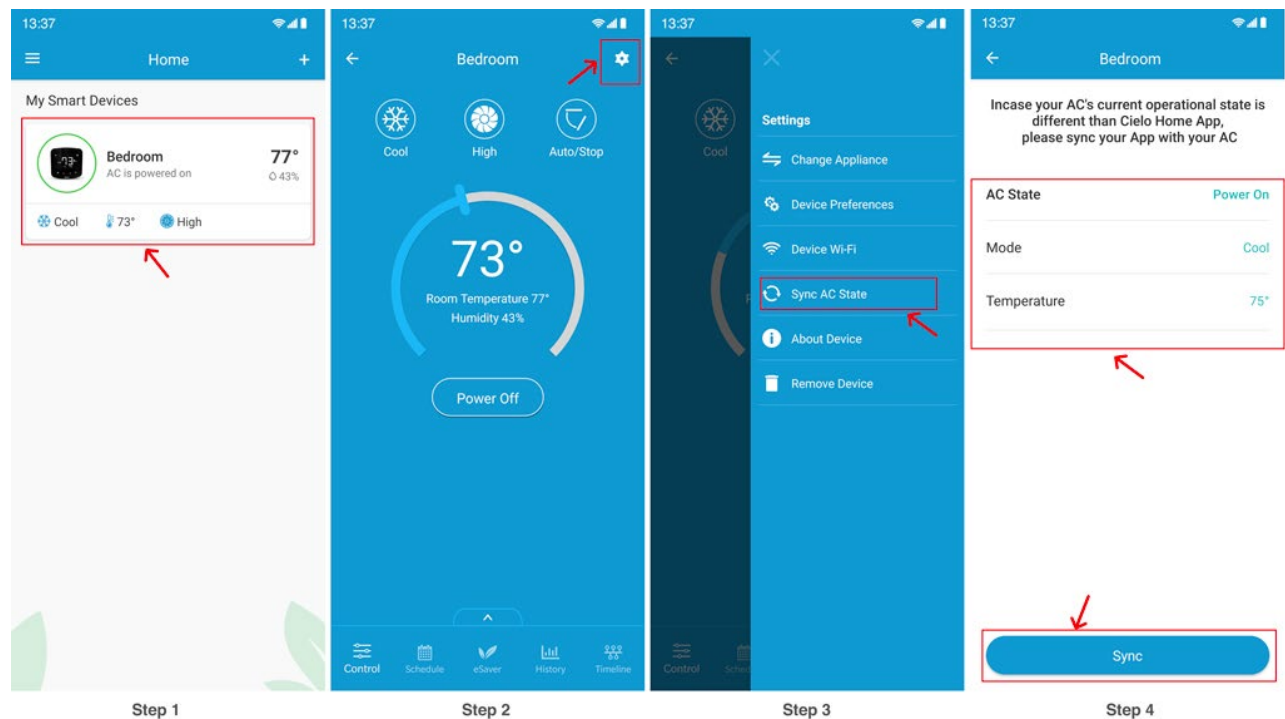
Step 5P: Sync AC State (e.g. AC is ON and App is showing it as OFF) - Android users

Step 1: On the Home screen, tap on the Breez Plus device you want to sync with your AC.

Step 2: Tap on the 'Settings' icon on the top right.

Step 3: Tap on 'Sync AC State'.

Step 4: From the drop-down menus, select the AC parameters which you want on your Breez Plus device. Then tap on 'Sync'. The Breez Plus device will now display these selected parameter values.



Step 5Q: Zone Settings of your connected Air Conditioners – Android users

1. Creating a zone

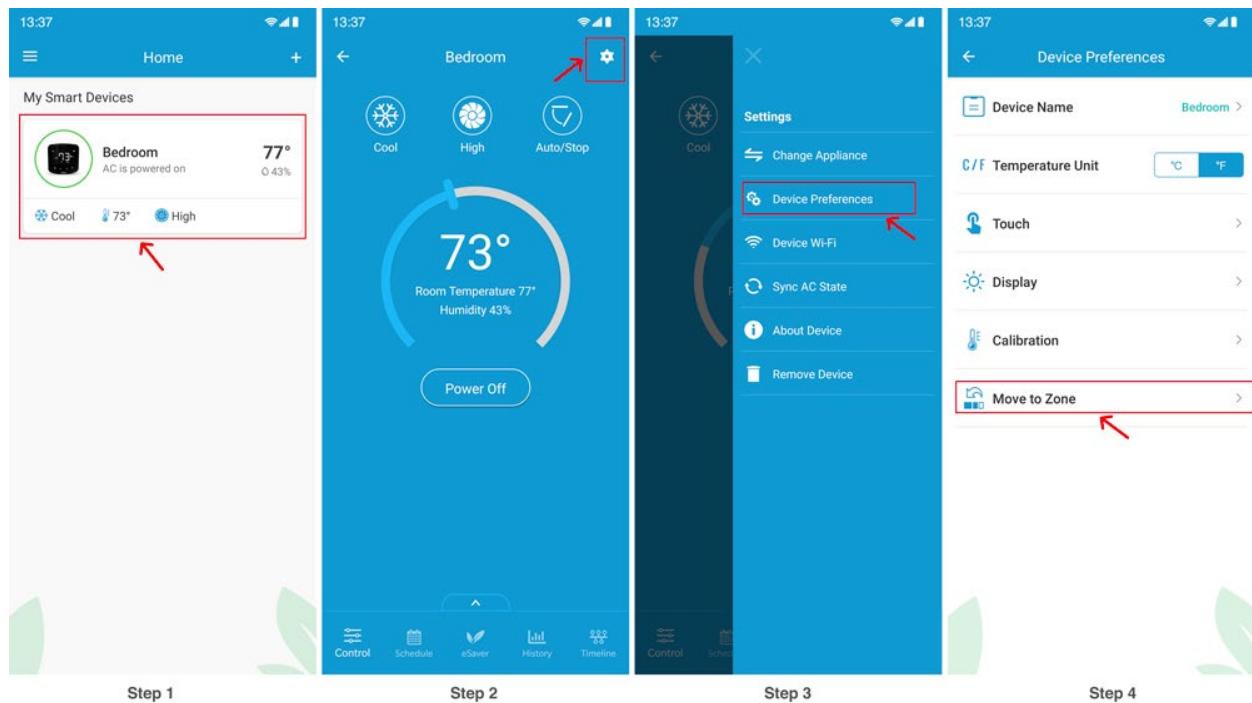
A zone will allow you to control power and other settings of all your registered devices together with a simple tap. To create a Zone in app, follow these steps:

Step 1: On the Home screen, tap on the Breez Plus device you want to move to a zone.

Step 2: Tap on the 'Settings' icon on the top right.

Step 3: Tap on 'Device Preferences'.

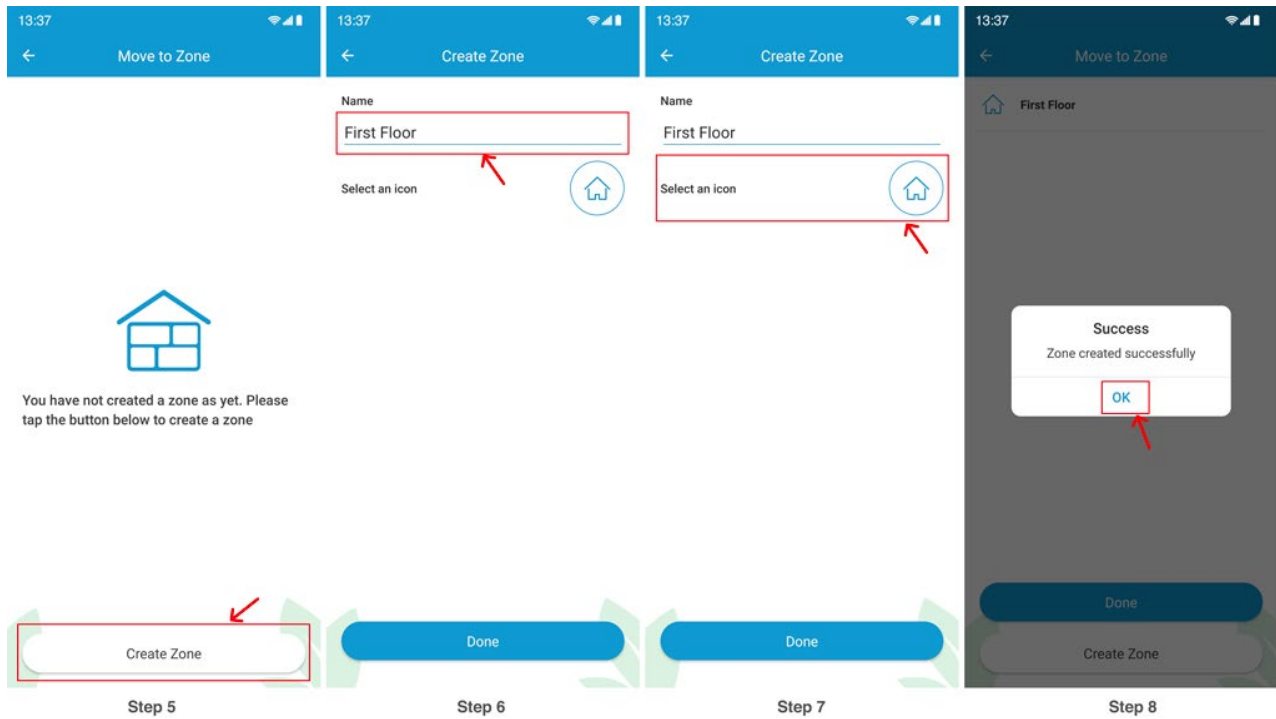
Step 4: Tap on 'Move to Zone'.



Step 5: At the moment there is no zone available. Tap on 'Create Zone' to create a zone.

Step 6/7: Give your zone a name (e.g. Ground floor, First floor, Basement, etc.) and choose an icon.

Step 8: Zone is created successfully.



After creating a zone, you can move to Step 5 of the next section 'Adding a Device to a zone'.

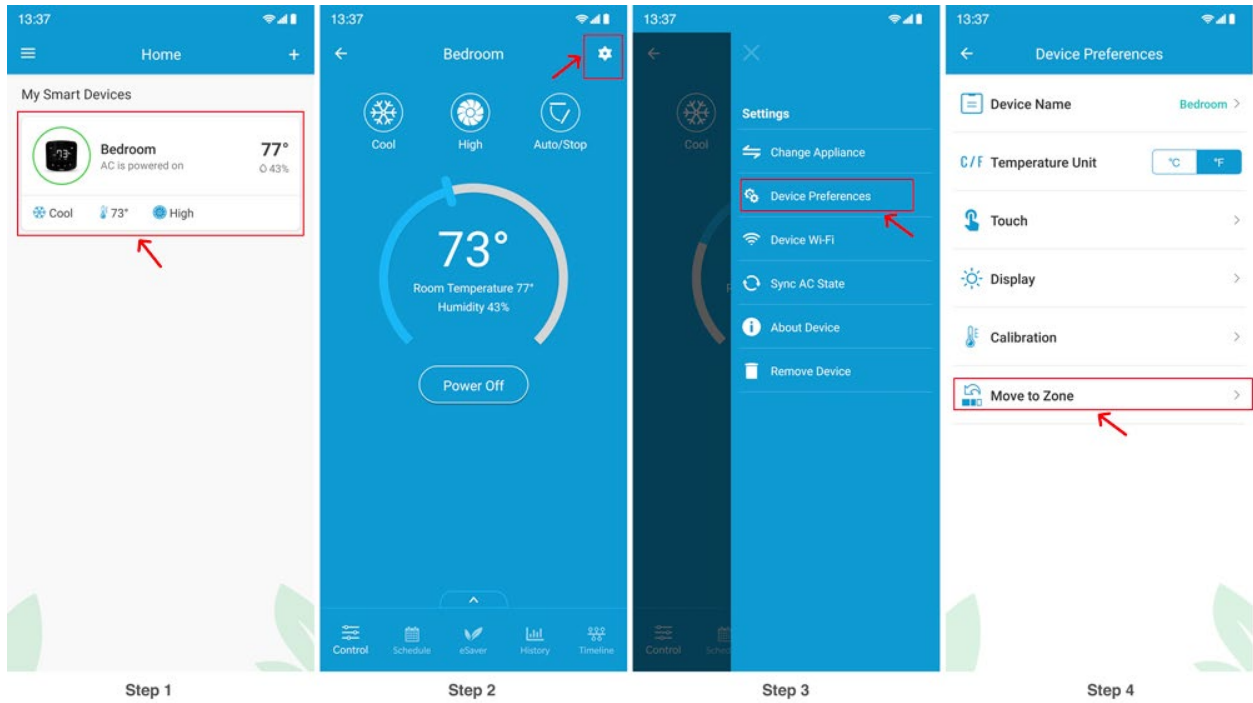
2. Adding a Device to a zone

Step 1: On the Home screen, tap on the Breez Plus device you want to move to a zone.

Step 2: Tap on the 'Settings' icon on the top right.

Step 3: Tap on 'Device Preferences'.

Step 4: Tap on 'Move to Zone'.

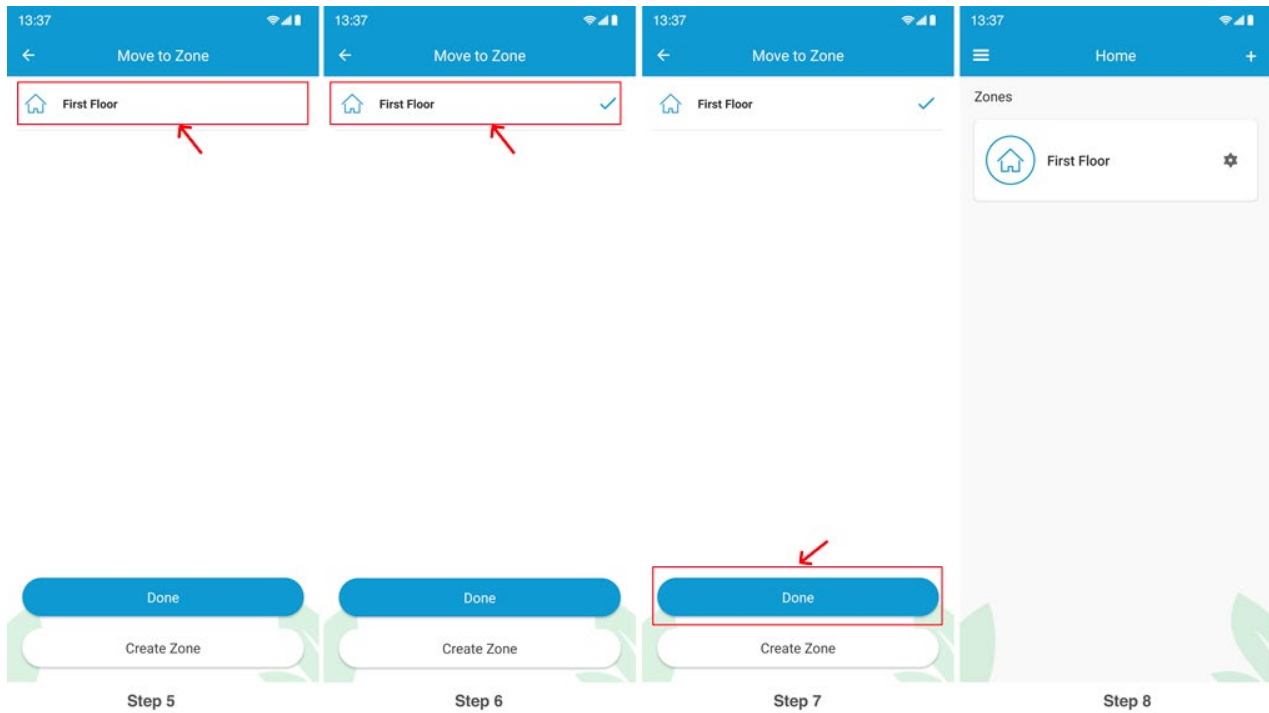


Step 5: On the Zones Home screen, you will see a list of all active zones. Tap on the zone you wish to move the device to.

Step 6: You will see a check mark next to the zone name.

Step 7: Tap on 'Done'.

Step 8: Device is added to zone successfully.

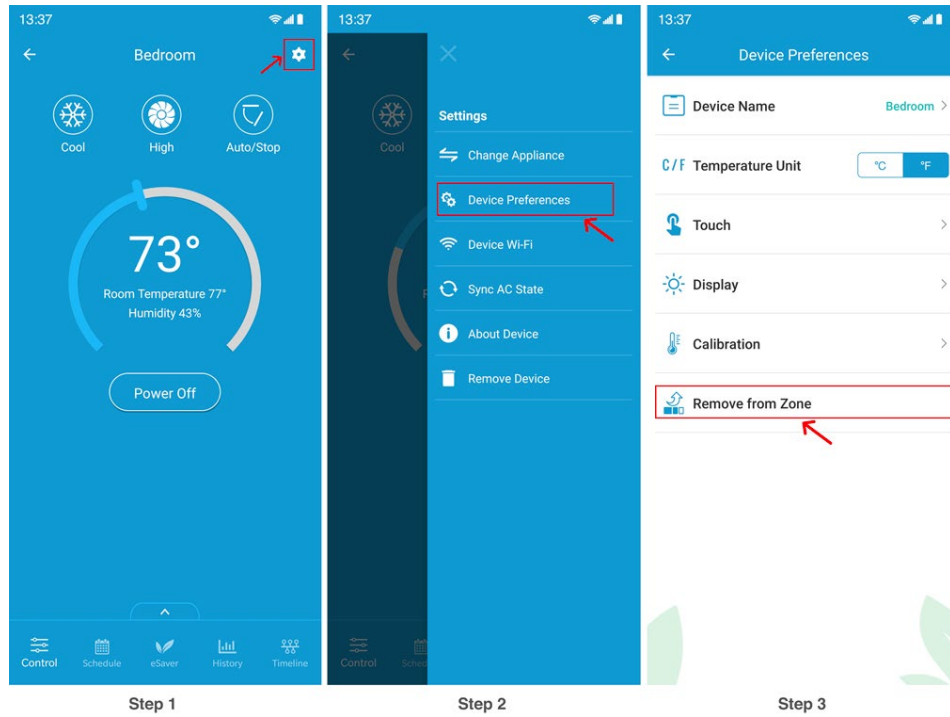


3. Removing a Device from a zone

Step 1: On the device control screen, tap on the 'Settings' icon on the top right.

Step 2: Tap on 'Device Preferences'.

Step 3: Tap on 'Remove from Zone'. Device removed from zone successfully.

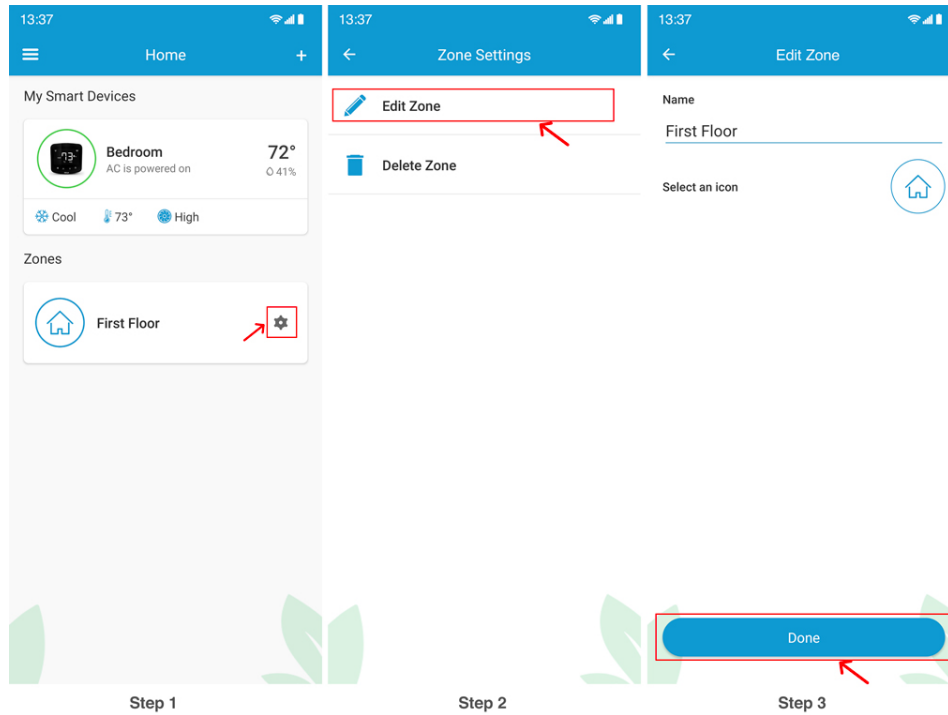


4. Editing a zone

Step 1: Tap on 'Settings' icon of the zone you wish to edit.

Step 2: In zone settings, tap on 'Edit Zone'. You can change the icon and name of the zone as you desire.

Step 3: Tap on 'Done'.



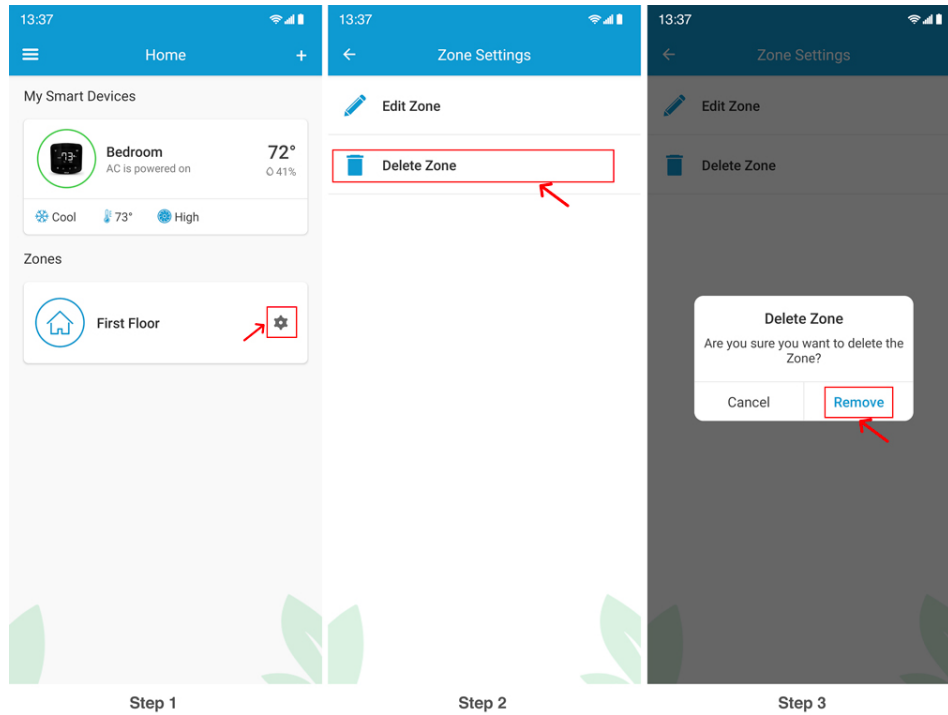
5. Deleting a zone

Note: To delete a zone, you have to remove all the devices added in a zone individually. You may not be allowed to delete a zone otherwise. To delete a device from a zone, refer to Section 3.

Step 1: Tap on 'Settings' icon of the zone you wish to delete.

Step 2: In zone settings, tap on 'Delete Zone'.

Step 3: Tap on 'Remove' on the pop up. Zone is successfully deleted.



Step 4R: Removing your Device (Breez Plus) - Android users

Step 1: On the Home screen, tap on the Breez Plus device you want to remove.

Step 2: Tap on the 'Settings' icon on the top right.

Step 3: Tap on 'Remove Device'.

Step 4: Tap on 'Remove' on the pop up. Your device is now removed.

